

28/04/2023

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22-065181-01-04 FTE NHS Confed public attitude

Internal Use Only / Version 13

Q4. When the NHS was set-up, it was based on several core principles. For each of the following principles, please tell me the extent to which you think the principle should apply to NHS services today? - OVERVIEW

30/03/2023 - 05/04/2023

Overlap formulae used

ColumnProportions (5%): A/B/C Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A/B/C Minimum Base: 30(\*\*) Small Base: 100(\*)

	The NHS should be free at the point of delivery	The NHS should provide a comprehensive service available to everyone	The NHS should primarily be funded via taxation
	(A) %	(B) %	(C) %
Unweighted Base	1555	1555	1555
Base: All participants	1555	1555	1555
This principle should definitely still apply to NHS services today	1015 65% C	974 63% C	809 52%
This principle should probably still apply to NHS services today	333 21%	378 24%	475 31% AB
This principle should probably not apply to NHS services today	133 9%	109 7%	145 9% B
This principle should definitely not apply to NHS services today	28 2%	58 4% A	56 4% A
Don't know	47 3%	36 2%	70 5% AB
Total	1555 100%	1555 100%	1555 100%
Should apply	1348 87% C	1352 87% C	1284 83%
Should not apply	160 10%	167 11%	201 13% A
Mean	3.6 BC	3.5 C	3.4

Q4. When the NHS was set-up, it was based on several core principles. For each of the following principles, please tell me the extent to which you think the principle should apply to NHS services today? - The NHS should be free at the point of delivery

Table: 11

30/03/2023 - 05/04/2023

ColumnProportions (5%): A,B/C,D/E/F/G/H/I,J,K,L,M,N,O/P,Q/R/S,T/U/V/W,X/Y Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A,B/C,D/E/F/G/H/I,J,K,L,M,N,O/P,Q/R/S,T/U/V/W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total		Gender			Age					Ethnicity		Working status		Education			Tenure			Annual HH income				Children in household	
	Total	Male	Female	White		White		White		White	Ethnic	Working	Not	Graduate	Non-	Owned	Rent	Rent	Up to	£26,000	£52,000	£100,000	Yes	No		
				(D)	(E)	(F)	(G)	(H)	(I)																(J)	(K)
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253	
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
This principle should definitely still apply to NHS services today	1015	492	514	78	171	175	180	169	135	107	892	110	448	532	343	660	716	150	104	231	289	205	67	246	765	
	65%	67%	64%	54%	66%	68%	66%	68%	66%	63%	66%	59%	66%	65%	71%	62%	63%	71%	68%	71%	66%	65%	53%	64%	66%	
This principle should probably still apply to NHS services today	333	143	187	46	58	45	64	47	50	24	278	51	145	179	79	254	256	37	32	60	76	83	38	94	239	
	21%	20%	23%	32%	22%	18%	24%	19%	24%	14%	21%	27%	21%	22%	16%	24%	23%	17%	21%	18%	17%	26%	31%	24%	21%	
This principle should probably not apply to NHS services today	133	62	66	2	20	22	18	23	15	31	119	12	58	72	44	91	119	7	4	22	46	23	15	24	108	
	9%	9%	8%	2%	8%	9%	7%	9%	8%	18%	9%	6%	9%	9%	9%	9%	11%	4%	2%	7%	11%	7%	12%	6%	9%	
This principle should definitely not apply to NHS services today	28	16	12	3	1	6	2	5	4	6	21	4	12	15	13	15	22	2	1	4	10	4	5	3	25	
	2%	2%	1%	2%	0%	2%	1%	2%	2%	4%	2%	2%	2%	2%	3%	1%	2%	1%	0%	1%	2%	1%	4%	1%	2%	
Don't know	47	19	28	14	9	8	9	6	1	1	34	11	17	25	7	38	18	15	13	9	15	2	1	19	28	
	3%	3%	3%	10%	3%	3%	3%	2%	0%	1%	3%	6%	3%	3%	1%	4%	2%	7%	9%	3%	3%	1%	1%	5%	2%	
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Should apply	1348	635	702	124	228	220	244	216	184	131	1171	161	593	711	422	914	972	186	136	291	364	289	105	340	1004	
	87%	87%	87%	86%	88%	86%	89%	86%	90%	77%	87%	86%	87%	86%	87%	86%	86%	88%	89%	89%	84%	91%	84%	88%	86%	
Should not apply	160	78	78	6	21	27	21	29	19	37	139	16	71	87	57	105	141	10	4	25	56	27	20	27	133	
	10%	11%	10%	4%	8%	11%	8%	11%	10%	22%	10%	8%	10%	11%	12%	10%	12%	5%	3%	8%	13%	9%	16%	7%	11%	
Mean	3.6	3.6	3.6	3.5	3.6	3.6	3.6	3.6	3.6	3.4	3.6	3.5	3.6	3.5	3.6	3.5	3.5	3.7	3.7	3.6	3.5	3.6	3.3	3.6	3.5	

Q4. When the NHS was set-up, it was based on several core principles. For each of the following principles, please tell me the extent to which you think the principle should apply to NHS services today? - The NHS should provide a comprehensive service available to everyone

Table: 12

30/03/2023 - 05/04/2023

ColumnProportions (5%): A,B/C,D/E/F/G/H/I,J,K/L,M,N,O/P,Q/R/S,T/U/V/W,X/Y Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A,B/C,D/E/F/G/H/I,J,K/L,M,N,O/P,Q/R/S,T/U/V/W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total		Gender			Age					Ethnicity		Working status		Education			Tenure			Annual HH income				Children in household	
	Total	Male	Female	White		White		White		White	Ethnic	Working	Not	Graduate	Non-	Owned	Rent	Rent	Up to	£26,000	£52,000	£100,000	Yes	No		
				(D)	(E)	(F)	(G)	(H)	(I)																(J)	(K)
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253	
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
This principle should definitely still apply to NHS services today	974	460	505	84	172	174	166	162	118	97	852	111	448	492	335	631	701	140	96	213	287	199	72	253	717	
	63%	63%	62%	58%	66%	68%	61%	65%	58%	58%	63%	59%	66%	60%	69%	60%	62%	66%	62%	65%	66%	63%	57%	65%	62%	
This principle should probably still apply to NHS services today	378	186	191	41	56	49	68	57	60	47	320	54	134	231	94	282	276	50	38	73	86	77	38	87	291	
	24%	25%	24%	28%	22%	19%	25%	23%	30%	28%	24%	29%	20%	28%	19%	27%	24%	24%	25%	22%	20%	24%	30%	22%	25%	
This principle should probably not apply to NHS services today	109	51	56	8	8	14	26	18	19	17	102	4	48	61	34	75	93	5	10	21	31	28	10	19	90	
	7%	7%	7%	6%	3%	6%	9%	7%	9%	10%	8%	2%	7%	7%	7%	7%	8%	2%	7%	7%	7%	9%	8%	5%	8%	
This principle should definitely not apply to NHS services today	58	28	28	3	13	14	6	10	6	5	47	11	36	22	18	39	49	5	2	12	21	13	6	14	44	
	4%	4%	3%	2%	5%	6%	2%	4%	3%	3%	3%	6%	5%	3%	4%	4%	4%	2%	1%	4%	5%	4%	5%	4%	4%	
Don't know	36	7	29	8	9	4	8	2	1	3	23	8	15	17	4	29	12	12	8	6	11	2	0	14	21	
	2%	1%	4%	6%	4%	1%	3%	1%	0%	2%	2%	4%	2%	2%	1%	3%	1%	6%	5%	2%	2%	1%	0%	4%	2%	
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Should apply	1352	646	695	125	228	223	234	219	179	144	1172	165	582	724	429	914	977	190	134	286	373	276	109	340	1008	
	87%	88%	86%	87%	88%	87%	85%	88%	87%	85%	87%	88%	86%	88%	88%	86%	86%	90%	87%	88%	86%	87%	87%	88%	87%	
Should not apply	167	80	83	11	21	29	32	28	25	21	149	16	84	83	52	115	142	9	12	34	52	40	16	33	134	
	11%	11%	10%	8%	8%	11%	12%	11%	12%	13%	11%	8%	12%	10%	11%	11%	13%	4%	8%	10%	12%	13%	13%	8%	12%	
Mean	3.5	3.5	3.5	3.5	3.6	3.5	3.5	3.5	3.4	3.4	3.5	3.5	3.5	3.5	3.6	3.5	3.5	3.6	3.6	3.5	3.5	3.5	3.4	3.6	3.5	

Q4. When the NHS was set-up, it was based on several core principles. For each of the following principles, please tell me the extent to which you think the principle should apply to NHS services today? - The NHS should primarily be funded via taxation

Table: 13

30/03/2023 - 05/04/2023

ColumnProportions (5%): A,B/C,D/E/F/G/H/I,J,K/L,M,N,O/P,Q/R/S,T/U/V/W,X/Y Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A,B/C,D/E/F/G/H/I,J,K/L,M,N,O/P,Q/R/S,T/U/V/W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total		Gender		Age					Ethnicity		Working status		Education		Tenure		Annual HH income				Children in household			
	Total	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduate (Degree/Master/PHD/above)	Non-graduate	Owned outright/mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
																								(X)	(Y)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
This principle should definitely still apply to NHS services today	809	404	393	55	125	128	142	134	122	103	725	76	354	428	289	511	602	107	73	152	226	186	55	196	612
	52%	55%	49%	38%	48%	50%	52%	53%	60%	61%	54%	41%	52%	52%	60%	48%	53%	51%	47%	47%	52%	59%	44%	51%	53%
				*	*					D	D	L			P			*	*			TW	*		
This principle should probably still apply to NHS services today	475	216	256	53	72	87	90	74	59	41	392	77	204	256	121	353	349	62	43	108	124	93	48	122	353
	31%	30%	32%	36%	28%	34%	33%	30%	29%	24%	29%	41%	30%	31%	25%	33%	31%	29%	28%	33%	28%	29%	39%	32%	30%
				*	*						K*				O			*	*				*		
This principle should probably not apply to NHS services today	145	66	77	13	35	26	21	20	14	16	126	15	66	71	51	93	106	21	10	23	55	27	13	38	103
	9%	9%	10%	9%	14%	10%	8%	8%	7%	9%	9%	8%	10%	9%	11%	9%	9%	10%	6%	7%	13%	8%	11%	10%	9%
				*	*							*						*	*		T		*		
This principle should definitely not apply to NHS services today	56	33	24	9	13	4	7	12	4	7	46	9	31	26	14	43	37	5	14	19	13	9	6	9	48
	4%	4%	3%	6%	5%	2%	3%	5%	2%	4%	3%	5%	4%	3%	3%	4%	3%	2%	9%	6%	3%	3%	5%	2%	4%
				*	*						*							*	QR*				*		
Don't know	70	13	57	14	14	11	13	10	6	3	56	10	26	43	11	57	36	16	15	23	17	3	3	23	48
	5%	2%	7%	10%	5%	4%	5%	4%	3%	2%	4%	5%	4%	5%	2%	5%	3%	8%	9%	7%	4%	1%	2%	6%	4%
			B	*	*						*				O		Q*	Q*	V				*		
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Should apply	1284	620	650	108	197	215	233	208	180	143	1116	153	558	684	410	865	951	169	116	260	350	279	103	318	965
	83%	85%	80%	75%	76%	84%	85%	83%	88%	85%	83%	81%	82%	83%	84%	82%	84%	80%	75%	80%	80%	88%	82%	82%	83%
				*	*				DE		*					S	*	*				TU	*	*	
Should not apply	201	99	100	23	48	30	28	33	18	23	172	25	97	97	65	135	143	26	24	43	68	35	19	46	151
	13%	13%	12%	16%	19%	12%	10%	13%	9%	13%	13%	13%	14%	12%	13%	13%	13%	12%	15%	13%	16%	11%	16%	12%	13%
				*	J*						*							*	*				*		
Mean	3.4	3.4	3.4	3.2	3.3	3.4	3.4	3.4	3.5	3.4	3.4	3.2	3.4	3.4	3.4	3.3	3.4	3.4	3.3	3.3	3.4	3.5	3.2	3.4	3.4
				*	*				DEH		*	*						*	*				*	*	

Q5. To what extent do you agree or disagree with the following statement: Britain's National Health Service is one of the best in the world.

Table: 14

30/03/2023 - 05/04/2023

ColumnProportions (5%): A,B/C,D,E/F,G/H,I,J,K,L,M,N,O/P,Q,R/S,T,U/V/W,X/Y Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A,B/C,D,E/F,G/H,I,J,K,L,M,N,O/P,Q,R/S,T,U/V/W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total	Gender			Age						Ethnicity		Working status		Education			Tenure			Annual HH income				Children in household	
	Total	Male	Female	White		Ethnic minorities (including White)		Working full-time		Not working full-time		Graduate (Degree/Master/PHD/above)		Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No			
				(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253	
Base: All participants	1555	732	807	144	258	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164		
Strongly agree	270 17%	117 16%	151 19%	16 11%	51 20%	44 17%	46 17%	55 22%	33 16%	25 15%	243 18%	25 13%	115 17%	142 16%	187 18%	181 16%	45 21%	33 22%	66 20%	78 18%	49 15%	21 17%	70 18%	200 17%		
Tend to agree	533 34%	261 36%	270 33%	45 31%	99 38%	94 37%	95 35%	70 28%	69 34%	61 36%	467 35%	62 33%	238 35%	285 35%	166 34%	363 34%	405 36%	61 29%	52 34%	104 32%	141 32%	134 42%	40 32%	120 31%	414 36%	
Neither agree nor disagree	262 17%	126 17%	133 16%	28 19%	30 12%	41 16%	53 19%	48 19%	44 22%	17 10%	217 16%	39 21%	113 17%	138 16%	79 17%	183 17%	199 18%	29 14%	21 14%	52 16%	80 18%	48 15%	20 16%	57 15%	205 18%	
Tend to disagree	343 22%	166 23%	174 22%	35 24%	55 21%	56 22%	62 23%	48 19%	42 21%	45 27%	295 22%	42 22%	153 22%	181 22%	107 22%	234 22%	240 21%	56 26%	34 22%	72 22%	107 25%	65 20%	28 23%	103 27%	240 21%	
Strongly disagree	101 6%	44 6%	55 7%	12 8%	13 5%	17 7%	15 5%	21 8%	10 5%	14 8%	87 6%	12 7%	47 7%	49 6%	39 8%	61 6%	73 6%	17 8%	10 6%	23 7%	20 5%	21 7%	13 10%	23 6%	78 7%	
Don't know	47 3%	19 3%	25 3%	8 6%	10 4%	3 1%	3 1%	9 4%	7 3%	6 4%	35 3%	8 4%	14 2%	27 3%	15 3%	30 3%	32 3%	3 2%	4 3%	8 3%	9 2%	3 1%	3 2%	14 4%	29 2%	
Total	1555 100%	732 100%	807 100%	144 100%	258 100%	274 100%	250 100%	204 100%	169 100%	1344 100%	188 100%	681 100%	823 100%	486 100%	1057 100%	1130 100%	211 100%	154 100%	326 100%	435 100%	318 100%	125 100%	387 100%	1164 100%		
Agree	803 52%	378 52%	421 52%	61 42%	151 58%	139 54%	140 51%	124 50%	102 50%	86 51%	710 53%	87 46%	353 52%	428 52%	245 50%	550 52%	586 52%	107 50%	85 55%	171 52%	219 50%	182 57%	61 49%	189 49%	613 53%	
Disagree	444 29%	209 29%	229 28%	47 33%	68 26%	73 28%	77 28%	69 27%	52 25%	59 35%	383 28%	54 29%	201 29%	230 28%	146 30%	295 28%	313 28%	72 34%	44 28%	95 29%	127 29%	85 27%	41 33%	126 33%	317 27%	
Mean	3.4	3.3	3.4	3.1	3.5	3.4	3.4	3.4	3.4	3.2	3.4	3.3	3.3	3.4	3.3	3.4	3.3	3.4	3.4	3.4	3.4	3.2	3.3	3.4		

Q6. How satisfied or dissatisfied are you with each of the following aspects of the NHS? - OVERVIEW

30/03/2023 - 05/04/2023

Overlap formulae used

ColumnProportions (5%): A/B/C/D/E/F/G/H/I/J/K/L/M/N Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A/B/C/D/E/F/G/H/I/J/K/L/M/N Minimum Base: 30(\*\*) Small Base: 100(\*)

Table: 15

	How joined up the NHS is (i.e., how well services share information about individual patients)	How easy it is to get a GP appointment	How easy it is to get a specialist or operation	How easy it is to get an emergency, and ambulances	The length of wait for mental health services	How easy it is to get an appointment with a NHS dentist	The general condition of NHS buildings (e.g., GP practices, hospitals)	The cleanliness of NHS facilities (e.g., GP practices, hospitals)	How well NHS staff are treated
	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	%	%	%	%	%	%	%	%	%
Unweighted Base	1555	1555	1555	1555	1555	1555	1555	1555	1555
Base: All participants	1555	1555	1555	1555	1555	1555	1555	1555	1555
Very satisfied	69 4%	100 6%	44 3%	53 3%	15 1%	120 8%	122 8%	298 19%	63 4%
	DHJ	DFHJUN	J	J		DFHJUN	DFHJUN	ABCDEFGHIJ	J
Fairly satisfied	337 22%	352 23%	236 15%	192 12%	61 4%	338 22%	633 41%	778 50%	265 17%
	DHJUN	DHJUN	DJ	J		DHJUN	CDEFGHIJK	ABCDEFGHIJ	DJ
Neither satisfied nor dissatisfied	369 24%	141 9%	220 14%	226 15%	201 13%	143 9%	421 27%	267 17%	311 20%
	ABCDEFGHIJ		GK	GK	GK		ABCDEFGHIJ	EGIK	ABCDEFGHIJK
Fairly dissatisfied	395 25%	450 29%	487 31%	493 32%	249 16%	207 13%	243 16%	128 8%	466 30%
	ABCDEFGHIJKL	ABCDEFGHIJKL	ABCDEFGHIJKL	ABCDEFGHIJKL	M	M	M		ABCDEFGHIJKL
Very dissatisfied	223 14%	478 31%	458 29%	388 25%	420 27%	491 32%	98 6%	49 3%	344 22%
	ABCLM	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	M		ABCDEFGHIJ
Don't know	162 10%	33 2%	110 7%	203 13%	609 39%	257 17%	38 2%	35 2%	106 7%
	ABGHIJLMN		AGLM	ABGHIJLMN	ABCDEFGHIJ	ABCDEFGHIJ	A		AGLM
Total	1555 100%	1555 100%	1555 100%	1555 100%	1555 100%	1555 100%	1555 100%	1555 100%	1555 100%
Satisfied	406 26%	453 29%	280 18%	245 16%	76 5%	457 29%	755 49%	1076 69%	328 21%
	DHJUN	DHJUN	DJ	DJ		DHJUN	CDEFGHIJK	ABCDEFGHIJ	DJ
Dissatisfied	618 40%	928 60%	945 61%	882 57%	670 43%	698 45%	341 22%	177 11%	810 52%
	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	ABCDEFGHIJ	M		ABCDEFGHIJ
Mean	2.7 DGHUJKN	2.4 HUJ	2.3 J	2.3 J	1.9	2.5 HUJ	3.3 DEFGHIJK	3.8 ABCDEFGHIJ	2.5 HUJ

	Total	Gender		Age							Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household	
	Total	Male	Female	Age							Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household	
				16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	White (excluding White minorities)	Working full-time	Not working full-time	Graduate (Degree/Master/PhD/above)	Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
Very satisfied	69	38	31	6	16	9	12	8	8	9	53	17	33	36	18	51	59	4	3	19	20	14	6	18	52
	4%	5%	4%	4%	6%	4%	5%	3%	4%	5%	4%	9%	5%	4%	4%	5%	5%	2%	2%	6%	5%	4%	5%	5%	4%
Fairly satisfied	337	160	177	26	58	67	50	58	43	36	290	45	155	173	81	248	217	63	42	78	100	81	15	88	248
	22%	22%	22%	18%	22%	26%	18%	23%	21%	21%	22%	24%	23%	21%	17%	23%	19%	30%	27%	24%	23%	26%	12%	23%	21%
Neither satisfied nor dissatisfied	369	182	179	47	43	73	64	55	46	42	315	46	161	196	113	253	275	43	37	82	96	71	31	98	271
	24%	25%	22%	33%	17%	28%	23%	22%	22%	25%	23%	24%	24%	24%	23%	24%	24%	20%	24%	25%	22%	22%	25%	25%	23%
Fairly dissatisfied	395	177	214	20	73	55	73	65	63	44	357	33	163	220	148	244	300	52	34	71	125	75	48	96	299
	25%	24%	26%	14%	28%	22%	27%	26%	31%	26%	27%	17%	24%	27%	31%	23%	27%	24%	22%	22%	29%	23%	38%	25%	26%
Very dissatisfied	223	95	124	27	42	32	41	41	25	15	192	24	101	114	73	151	161	25	24	43	63	45	16	54	166
	14%	13%	15%	19%	16%	13%	15%	16%	12%	9%	14%	12%	15%	14%	15%	14%	14%	12%	16%	13%	14%	14%	13%	14%	14%
Don't know	162	80	83	17	26	20	34	23	19	23	137	25	67	85	52	110	118	25	14	33	31	32	10	34	128
	10%	11%	10%	12%	10%	8%	12%	9%	9%	14%	10%	13%	10%	10%	11%	10%	10%	12%	9%	10%	7%	10%	8%	9%	11%
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Satisfied	406	198	208	32	73	76	62	66	51	45	342	62	189	209	99	299	276	67	45	97	120	96	21	106	300
	26%	27%	26%	22%	28%	30%	23%	26%	25%	27%	25%	33%	28%	25%	20%	28%	24%	32%	29%	30%	28%	30%	17%	27%	26%
Dissatisfied	618	272	337	47	115	88	114	106	88	59	549	56	264	334	221	395	461	76	58	114	188	120	64	149	465
	40%	37%	42%	33%	45%	34%	42%	42%	43%	35%	41%	30%	39%	41%	46%	37%	41%	36%	38%	35%	43%	38%	51%	39%	40%
Mean	2.7	2.8	2.7	2.7	2.7	2.9	2.7	2.7	2.7	2.9	2.7	3.0	2.8	2.7	2.6	2.8	2.7	2.8	2.8	2.9	2.7	2.8	2.6	2.8	2.7

30/03/2023 - 05/04/2023

ColumnProportions (5%): A,B/C,D,E/F,G/H,I/J,K,L,M,N,O,P,Q/R/S,T/U/V/W,X/Y Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A,B/C,D,E/F,G/H,I/J,K,L,M,N,O,P,Q/R,S,T,U/V/W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total		Gender		Age					Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household									
	Total	Male	Female	16-24		25-34		35-44		45-54		55-64		65-74		75+		White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
				(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)															
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)							
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253							
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
Very satisfied	100	48	52	6	15	17	14	17	12	19	90	10	40	58	32	66	87	7	3	22	27	20	9	20	80							
	6%	7%	6%	4%	6%	7%	5%	7%	6%	11%	7%	5%	6%	7%	6%	6%	8%	4%	2%	7%	6%	6%	7%	5%	7%							
				*	*					G	*						*	*					*									
Fairly satisfied	352	149	204	13	63	51	76	46	51	52	314	37	131	209	121	228	251	61	27	66	100	73	25	86	266							
	23%	20%	25%	9%	25%	20%	28%	18%	28%	31%	23%	19%	19%	25%	25%	22%	22%	29%	18%	20%	23%	23%	20%	22%	23%							
				*	D*		DH		DH	DFH	*		M				*	*					*									
Neither satisfied nor dissatisfied	141	73	67	20	17	31	22	20	22	11	116	23	54	84	43	99	98	19	14	25	38	29	7	28	114							
	9%	10%	8%	14%	6%	12%	8%	8%	11%	6%	9%	12%	8%	10%	9%	9%	9%	9%	9%	8%	9%	9%	5%	7%	10%							
				*	*					*		*					*	*					*									
Fairly dissatisfied	450	227	215	61	69	77	69	75	56	44	387	49	207	233	123	328	338	45	52	92	122	95	42	118	332							
	29%	31%	27%	42%	27%	30%	25%	30%	27%	26%	29%	26%	30%	28%	25%	31%	30%	21%	34%	28%	28%	30%	33%	30%	29%							
				G*	*					*		*					*	*					*									
Very dissatisfied	478	220	255	40	84	80	87	86	62	40	406	67	227	232	150	320	334	72	57	115	142	93	43	128	346							
	31%	30%	32%	28%	33%	31%	32%	35%	30%	24%	30%	35%	33%	28%	31%	30%	30%	34%	37%	35%	33%	29%	35%	33%	30%							
				*	*			J	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*							
Don't know	33	16	15	5	10	0	7	6	2	3	30	3	22	9	17	16	23	7	0	6	6	8	0	7	26							
	2%	2%	2%	3%	4%	0%	3%	2%	1%	2%	2%	2%	3%	1%	4%	2%	2%	3%	0%	2%	1%	2%	0%	2%	2%							
				*	F*		F	F		*	*	*	N				*	*					*	*	*							
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%							
Satisfied	453	197	256	19	78	68	90	63	63	71	404	46	171	266	153	295	338	69	30	88	127	93	33	106	346							
	29%	27%	32%	13%	30%	27%	33%	25%	31%	42%	30%	25%	25%	32%	32%	28%	30%	32%	20%	27%	29%	29%	27%	27%	30%							
				*	D*		D		D	DFHI	*		M				*	*					*									
Dissatisfied	928	447	469	101	153	156	155	162	117	84	794	116	434	465	272	648	672	117	109	206	264	188	85	246	678							
	60%	61%	58%	70%	59%	61%	57%	65%	57%	50%	59%	62%	64%	56%	56%	61%	59%	55%	71%	63%	61%	59%	68%	64%	58%							
				J*	*		J	*	*	*	*	*	N				*	QR*				*	*	*	*							
Mean	2.4	2.4	2.5	2.2	2.4	2.4	2.5	2.3	2.5	2.8	2.5	2.3	2.3	2.5	2.5	2.4	2.5	2.5	2.1	2.3	2.4	2.5	2.3	2.4	2.5							
				*	*					DFGHI	*	*		M			S	*	*				*	*	*							



	Total		Gender		Age					Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household									
	Total	Male	Female	16-24		25-34		35-44		45-54		55-64		65-74		75+		White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduates	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
				(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)															
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253							
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
Very satisfied	44	14	30	3	5	4	8	10	8	6	43	1	18	26	6	36	29	8	2	14	12	4	3	9	35							
	3%	2%	4%	2%	2%	2%	3%	4%	4%	4%	3%	0%	3%	3%	1%	3%	3%	4%	1%	4%	3%	1%	2%	2%	3%							
Fairly satisfied	236	101	134	15	24	34	48	39	41	36	203	33	77	149	53	180	190	19	19	53	72	43	13	51	184							
	15%	14%	17%	10%	9%	13%	18%	16%	20%	21%	15%	18%	11%	18%	17%	17%	9%	12%	16%	17%	13%	10%	13%	16%								
Neither satisfied nor dissatisfied	220	98	119	26	24	46	37	36	28	24	190	23	79	130	62	156	135	41	28	48	62	37	9	62	159							
	14%	13%	15%	18%	9%	18%	13%	15%	14%	14%	14%	12%	12%	16%	13%	15%	12%	19%	18%	15%	14%	12%	7%	16%	14%							
Fairly dissatisfied	487	239	246	38	90	78	85	78	60	58	421	57	226	248	166	320	359	60	55	102	132	103	49	114	373							
	31%	33%	31%	26%	35%	31%	31%	31%	29%	34%	31%	30%	33%	30%	34%	30%	32%	28%	35%	31%	30%	33%	39%	29%	32%							
Very dissatisfied	458	227	226	48	101	78	77	69	52	33	389	63	224	219	159	293	331	72	42	87	132	104	47	127	327							
	29%	31%	28%	33%	39%	30%	28%	28%	25%	20%	29%	34%	33%	27%	33%	28%	29%	34%	28%	27%	30%	33%	37%	33%	28%							
Don't know	110	54	52	16	14	15	19	17	17	12	98	11	57	51	40	72	85	11	8	21	24	27	5	24	86							
	7%	7%	6%	11%	5%	6%	7%	7%	8%	7%	7%	6%	8%	6%	8%	7%	8%	5%	5%	6%	5%	9%	4%	6%	7%							
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%							
Satisfied	280	115	165	17	29	39	56	49	48	42	246	34	94	176	59	216	220	27	21	67	84	47	15	60	219							
	18%	16%	20%	12%	11%	15%	20%	20%	24%	25%	18%	18%	14%	21%	12%	20%	19%	13%	14%	21%	19%	15%	12%	16%	19%							
Dissatisfied	945	466	472	85	191	156	163	147	111	91	810	120	450	467	325	614	690	132	97	189	265	207	96	241	701							
	61%	64%	59%	59%	74%	61%	60%	59%	54%	54%	60%	64%	66%	57%	67%	58%	61%	62%	63%	58%	61%	65%	77%	62%	60%							
Mean	2.3	2.2	2.3	2.1	1.9	2.2	2.3	2.3	2.4	2.5	2.3	2.2	2.1	2.4	2.1	2.3	2.3	2.2	2.2	2.4	2.3	2.1	2.0	2.2	2.3							

	Total		Gender		Age					Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household														
	Total	Male	Female	16-24		25-34		35-44		45-54		55-64		65-74		75+		White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduates	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No					
				(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)																(O)	(P)	(Q)	(R)	(S)
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253												
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164												
Very satisfied	53	25	27	0	2	8	8	12	9	14	51	1	19	33	9	41	43	5	4	20	11	8	4	7	45												
	3%	3%	3%	0%	1%	3%	3%	5%	5%	8%	4%	1%	3%	4%	2%	4%	4%	2%	2%	6%	2%	3%	3%	2%	4%												
				*	*			E	E	DEG		*					*	*	U				*														
Fairly satisfied	192	99	93	18	26	31	40	33	27	17	172	19	78	109	61	128	147	13	25	37	48	42	24	48	144												
	12%	13%	12%	12%	10%	12%	15%	13%	13%	10%	13%	10%	11%	13%	13%	12%	13%	6%	16%	11%	11%	13%	19%	12%	12%												
				*	*					*		*					*	R*					*														
Neither satisfied nor dissatisfied	226	95	124	18	35	46	34	38	29	25	197	22	97	120	68	157	162	28	25	47	62	48	15	65	161												
	15%	13%	15%	13%	14%	18%	13%	15%	14%	15%	15%	12%	14%	15%	14%	15%	14%	13%	16%	15%	14%	15%	12%	17%	14%												
				*	*					*		*					*	*					*														
Fairly dissatisfied	493	243	246	60	100	72	81	60	57	64	417	74	206	272	161	332	353	77	48	98	149	98	38	114	379												
	32%	33%	30%	42%	39%	28%	29%	24%	28%	38%	31%	39%	30%	33%	33%	31%	31%	36%	31%	30%	34%	31%	30%	29%	33%												
				H*	HI*					HI	*						*	*				*	*	*													
Very dissatisfied	388	173	212	37	78	71	74	68	37	22	332	51	210	165	125	257	266	71	37	78	113	93	33	113	272												
	25%	24%	26%	26%	30%	28%	27%	27%	18%	13%	25%	27%	31%	20%	26%	24%	24%	34%	24%	24%	26%	29%	27%	29%	23%												
				*	U*	IJ	U	U		*	N	*					Q*	*	*			*	*	*	*												
Don't know	203	97	104	11	17	27	37	39	46	26	175	21	70	124	62	142	159	17	16	46	53	29	11	40	163												
	13%	13%	13%	7%	6%	11%	14%	15%	22%	16%	13%	11%	10%	15%	13%	13%	14%	8%	10%	14%	12%	9%	9%	10%	14%												
				*	*			E	DEFGH	E	*			M			*	*				*	*	*	*												
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164												
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%												
Satisfied	245	124	121	18	28	39	48	45	36	31	223	20	97	142	70	169	190	18	28	56	58	28	56	189													
	16%	17%	15%	12%	11%	15%	17%	18%	18%	18%	17%	11%	14%	17%	14%	16%	17%	9%	18%	17%	13%	16%	22%	14%	16%												
				*	*					*		*					R	*	*			*	*	*	*												
Dissatisfied	882	416	458	97	179	143	154	129	94	86	749	125	417	437	286	589	619	148	85	176	262	191	71	226	651												
	57%	57%	57%	68%	69%	56%	56%	51%	46%	51%	56%	66%	61%	53%	59%	56%	55%	70%	55%	54%	60%	60%	57%	58%	56%												
				I*	FGHIJ*	I	I			*	N	*					QS*	*	*			*	*	*	*												
Mean	2.3	2.3	2.3	2.1	2.1	2.3	2.3	2.3	2.5	2.6	2.3	2.1	2.2	2.4	2.2	2.3	2.3	2.0	2.4	2.4	2.2	2.2	2.4	2.2	2.3												
				*	*			E	E	DE*	*	*		M			R	*	*			R*	*	*	*												

Q6. How satisfied or dissatisfied are you with each of the following aspects of the NHS? - The length of wait for mental health services

Table: 25

30/03/2023 - 05/04/2023

ColumnProportions (5%): A,B/C,D,E/F,G/H,I,J,K,L,M,N,O,P,Q,R/S,T,U/V/W,X/Y Minimum Base: 30(\*\*) Small Base: 100(\*)

ColumnMeans (5%): A,B/C,D,E/F,G/H,I,J,K,L,M,N,O,P,Q,R/S,T,U/V/W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total	Gender			Age						Ethnicity		Working status		Education			Tenure			Annual HH income				Children in household	
		Total	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduate (Degree/Master/PHD/above)	Non-graduate	Owned outright/ buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
																									(X)	(Y)
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253	
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
Very satisfied	15	10	5	0	4	5	1	3	2	0	13	0	12	3	2	13	12	0	2	6	5	1	2	5	10	
	1%	1%	1%	0%	2%	2%	0%	1%	1%	0%	1%	0%	2%	0%	0%	1%	1%	0%	1%	2%	1%	0%	1%	1%	1%	
Fairly satisfied	61	29	32	12	10	11	12	8	5	4	50	11	20	39	12	47	42	10	8	20	15	11	2	21	40	
	4%	4%	4%	8%	4%	4%	4%	3%	2%	2%	4%	6%	3%	5%	2%	4%	4%	5%	5%	6%	3%	4%	2%	5%	3%	
Neither satisfied nor dissatisfied	201	96	102	22	38	40	29	33	19	19	160	36	91	107	45	156	142	29	21	34	74	32	15	48	153	
	13%	13%	13%	15%	15%	16%	11%	13%	9%	12%	12%	19%	13%	13%	9%	15%	13%	14%	13%	10%	17%	10%	12%	12%	13%	
Fairly dissatisfied	249	128	121	26	56	42	57	34	19	15	209	37	128	111	84	165	158	44	42	63	65	55	18	72	177	
	16%	18%	15%	18%	21%	16%	21%	14%	9%	9%	16%	20%	19%	14%	17%	16%	14%	21%	27%	19%	15%	17%	15%	19%	15%	
Very dissatisfied	420	166	249	58	83	85	85	50	35	23	373	44	204	206	157	256	282	71	35	69	123	101	27	121	295	
	27%	23%	31%	40%	32%	33%	31%	20%	17%	14%	28%	23%	30%	25%	32%	24%	25%	34%	23%	21%	28%	32%	21%	31%	25%	
Don't know	609	302	298	26	68	73	89	122	125	107	540	60	226	358	187	419	494	57	46	134	153	118	61	120	489	
	39%	41%	37%	18%	26%	28%	32%	49%	61%	64%	40%	32%	33%	44%	39%	40%	44%	27%	30%	41%	35%	37%	48%	31%	42%	
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Satisfied	76	39	37	12	14	16	13	11	6	4	62	11	32	41	13	60	54	10	10	26	20	12	4	26	50	
	5%	5%	5%	8%	5%	6%	5%	4%	3%	2%	5%	6%	5%	5%	3%	6%	5%	5%	6%	8%	5%	4%	3%	7%	4%	
Dissatisfied	670	295	370	84	138	127	143	84	55	38	582	81	332	317	241	421	440	115	78	132	188	156	45	193	473	
	43%	40%	46%	59%	54%	50%	52%	34%	27%	23%	43%	43%	49%	39%	50%	40%	39%	55%	50%	41%	43%	49%	36%	50%	41%	
Mean	1.9	2.0	1.9	1.9	1.9	2.0	1.8	2.1	2.0	2.1	1.9	2.1	1.9	2.0	1.7	2.1	2.0	1.9	2.1	2.1	2.0	1.8	2.0	1.9	2.0	

	Total		Gender		Age					Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household									
	Total	Male	Female	16-24		25-34		35-44		45-54		55-64		65-74		75+		White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduates	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
				(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)															
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253							
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
Very satisfied	120	59	61	5	23	9	20	17	29	17	108	11	46	69	28	92	98	9	8	25	41	16	12	24	96							
	8%	8%	8%	4%	9%	3%	7%	7%	14%	10%	8%	6%	7%	8%	6%	9%	9%	4%	5%	8%	9%	5%	10%	6%	8%							
				*	*				DFGH	F	*							*	*				*									
Fairly satisfied	338	160	177	46	44	59	66	54	39	29	295	39	123	208	97	238	254	35	37	66	95	71	26	106	232							
	22%	22%	22%	32%	17%	23%	24%	21%	19%	17%	22%	21%	18%	25%	20%	22%	22%	17%	24%	20%	22%	22%	21%	27%	20%							
				*	*						*			M				*	*				*	Y								
Neither satisfied nor dissatisfied	143	79	60	23	22	32	25	16	16	9	120	20	81	57	36	108	98	14	17	32	40	34	2	43	99							
	9%	11%	7%	16%	9%	12%	9%	6%	8%	5%	9%	10%	12%	7%	7%	10%	9%	7%	11%	10%	9%	11%	2%	11%	9%							
				*	*		HJ				*		N				*	*	W	W	W	*										
Fairly dissatisfied	207	102	104	19	27	51	37	32	26	15	175	28	95	106	63	141	136	29	36	46	59	39	20	55	151							
	13%	14%	13%	13%	10%	20%	14%	13%	13%	9%	13%	15%	14%	13%	13%	12%	14%	14%	23%	14%	14%	12%	16%	14%	13%							
				*	*	EHJU					*							*	Q*			*										
Very dissatisfied	491	215	273	32	93	77	95	89	51	54	418	64	227	247	173	313	333	98	41	109	142	100	39	122	366							
	32%	29%	34%	22%	36%	30%	35%	35%	25%	32%	31%	34%	33%	30%	36%	30%	29%	46%	27%	34%	33%	31%	31%	31%	31%							
				*	I*		I	I			*							QS*	*			*	*	*	*							
Don't know	257	117	133	18	48	28	30	43	45	46	228	25	110	137	90	166	211	26	15	47	58	58	26	37	220							
	17%	16%	16%	13%	19%	11%	11%	17%	22%	27%	17%	13%	16%	17%	19%	16%	19%	12%	9%	15%	13%	18%	20%	10%	19%							
				*	*			G	FG	FGH	*						S	*	*			*	*	*	X							
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%							
Satisfied	457	219	238	51	68	68	86	71	68	45	403	51	169	277	124	330	351	44	46	91	136	87	38	130	327							
	29%	30%	29%	36%	26%	27%	32%	28%	33%	27%	30%	27%	25%	34%	26%	31%	31%	21%	30%	28%	31%	27%	30%	33%	28%							
				*	*						*			M			R	*	*			*	*	*	*							
Dissatisfied	698	317	376	51	120	128	133	121	76	69	593	93	322	353	235	454	469	127	77	155	201	139	60	177	517							
	45%	43%	47%	36%	47%	50%	48%	48%	37%	41%	44%	49%	47%	43%	48%	43%	42%	60%	50%	48%	46%	44%	47%	46%	44%							
				*	*	I	I	I			*							Q*	*			*	*	*	*							
Mean	2.5	2.6	2.5	2.8	2.4	2.5	2.4	2.4	2.8	2.5	2.6	2.4	2.4	2.6	2.4	2.6	2.6	2.1	2.5	2.5	2.6	2.5	2.5	2.6	2.5							
				*	*				EFGH	*	*	*		M		O	R	*	R*				*	*	*							

	Total	Gender		Age						Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household		
	Total	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	Ethnic minorities		Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
											White (including White minorities)	excluding White minorities												(K)	(L)
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
Very satisfied	122	53	69	21	13	20	12	17	24	16	102	20	35	85	36	83	90	17	8	28	36	13	2	35	87
	8%	7%	9%	15%	5%	8%	4%	7%	12%	9%	8%	11%	5%	10%	7%	8%	8%	8%	5%	9%	8%	4%	2%	9%	7%
				G*	*						EGH	*		M				*	*				*		
Fairly satisfied	633	287	342	59	131	108	105	85	82	63	560	67	296	327	186	446	469	84	66	133	176	143	43	158	475
	41%	39%	42%	41%	51%	42%	38%	34%	40%	37%	42%	36%	44%	40%	38%	42%	42%	40%	43%	41%	40%	45%	34%	41%	41%
				*	GH*						*							*	*				*		
Neither satisfied nor dissatisfied	421	207	205	29	53	59	86	81	56	57	357	53	177	224	137	282	311	64	30	83	120	69	47	88	332
	27%	28%	25%	20%	21%	23%	31%	32%	27%	34%	27%	28%	26%	27%	28%	27%	28%	30%	19%	26%	28%	22%	38%	23%	29%
				*	*		E	EF		E	*							*	*				V*		
Fairly dissatisfied	243	116	125	16	40	47	45	44	29	22	220	19	110	129	80	161	165	32	29	52	73	58	25	59	184
	16%	16%	15%	11%	16%	18%	17%	17%	14%	13%	16%	10%	16%	16%	17%	15%	15%	15%	19%	16%	17%	18%	20%	15%	16%
				*	*						*							*	*				*		
Very dissatisfied	98	49	49	14	13	20	16	18	9	8	72	23	40	46	29	65	64	10	17	25	22	19	7	36	58
	6%	7%	6%	10%	5%	8%	6%	7%	5%	4%	5%	12%	6%	6%	6%	6%	6%	5%	11%	8%	5%	6%	5%	9%	5%
				*	*						K*							*	Q*				*	Y	
Don't know	38	20	18	5	8	1	9	6	5	3	32	6	23	12	18	20	29	5	3	5	8	15	1	10	28
	2%	3%	2%	3%	3%	1%	3%	3%	3%	2%	2%	3%	3%	1%	4%	2%	3%	2%	2%	2%	2%	5%	1%	3%	2%
				*	*						*							*	*				*		
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Satisfied	755	339	411	81	144	128	117	102	106	79	662	87	331	412	222	529	560	100	74	161	212	156	45	194	561
	49%	46%	51%	56%	56%	50%	43%	41%	52%	47%	49%	46%	49%	50%	46%	50%	50%	47%	48%	49%	49%	49%	36%	50%	48%
				*	GH*				GH		*							*	*				*		
Dissatisfied	341	165	174	30	53	67	62	62	38	30	293	42	150	175	109	226	230	42	47	77	95	78	32	95	243
	22%	23%	22%	21%	21%	26%	23%	25%	19%	18%	22%	22%	22%	21%	22%	21%	20%	20%	30%	24%	22%	24%	26%	25%	21%
				*	*						*							*	Q*				*		
Mean	3.3	3.3	3.3	3.4	3.4	3.2	3.2	3.2	3.4	3.3	3.3	3.2	3.3	3.3	3.3	3.3	3.3	3.3	3.1	3.3	3.3	3.2	3.1	3.3	3.3
				*	*				GH		*							*	*				*		

	Total	Gender		Age							Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household	
	Total	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
Very satisfied	298	134	163	36	48	46	33	47	46	42	251	42	103	185	91	201	222	33	31	78	92	43	12	70	228
	19%	18%	20%	25%	18%	18%	12%	19%	23%	25%	19%	23%	15%	22%	19%	19%	20%	16%	20%	24%	21%	14%	10%	18%	20%
Fairly satisfied	778	375	396	73	148	132	143	114	91	77	679	93	370	397	253	523	567	121	65	155	215	180	68	193	585
	50%	51%	49%	50%	57%	52%	52%	46%	44%	45%	51%	50%	54%	48%	52%	49%	50%	57%	42%	47%	49%	57%	54%	50%	50%
Neither satisfied nor dissatisfied	267	122	138	12	29	48	56	55	36	31	235	22	119	136	86	180	199	33	23	51	75	52	24	64	203
	17%	17%	17%	8%	11%	19%	21%	22%	18%	18%	18%	12%	17%	17%	18%	17%	18%	16%	15%	16%	17%	16%	19%	17%	17%
Fairly dissatisfied	128	55	72	11	16	21	24	24	21	11	116	10	52	65	34	90	87	17	16	22	36	21	18	36	92
	8%	8%	9%	8%	6%	8%	9%	10%	11%	7%	9%	6%	8%	8%	7%	9%	8%	8%	10%	7%	8%	7%	14%	9%	8%
Very dissatisfied	49	26	23	10	9	8	10	6	2	4	31	17	18	27	12	37	29	1	15	16	10	9	1	17	28
	3%	4%	3%	7%	3%	3%	4%	3%	1%	2%	2%	9%	3%	3%	2%	3%	3%	1%	10%	5%	2%	3%	1%	4%	2%
Don't know	35	19	15	3	9	1	8	3	7	4	31	3	18	13	9	26	26	5	4	4	7	13	2	7	28
	2%	3%	2%	2%	3%	0%	3%	1%	4%	2%	2%	2%	3%	2%	2%	2%	2%	2%	2%	1%	2%	4%	2%	2%	2%
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Satisfied	1076	509	560	109	196	178	177	162	137	119	930	136	473	582	345	724	789	155	96	233	307	223	80	263	813
	69%	70%	69%	75%	76%	70%	65%	65%	67%	70%	69%	72%	70%	71%	71%	68%	70%	73%	63%	71%	71%	70%	64%	68%	70%
Dissatisfied	177	82	94	21	25	29	33	31	24	15	147	27	70	92	46	127	116	18	31	38	45	30	19	53	120
	11%	11%	12%	14%	10%	11%	12%	12%	12%	9%	11%	14%	10%	11%	9%	12%	10%	9%	20%	12%	10%	9%	15%	14%	10%
Mean	3.8	3.8	3.8	3.8	3.8	3.7	3.6	3.7	3.8	3.9	3.8	3.7	3.7	3.8	3.8	3.7	3.8	3.8	3.5	3.8	3.8	3.8	3.6	3.7	3.8

	Total		Gender		Age					Ethnicity		Working status		Education			Tenure			Annual HH income			Children in household									
	Total	Male	Female	16-24		25-34		35-44		45-54		55-64		65-74		75+		White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/Master/PhD/above)	Non-graduates	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
				(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)															
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)							
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253							
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
Very satisfied	63	27	36	1	13	17	6	7	9	10	50	12	24	36	14	45	44	6	9	22	17	5	6	23	40							
	4%	4%	5%	1%	5%	7%	2%	3%	4%	6%	4%	6%	4%	4%	3%	4%	4%	3%	6%	7%	4%	2%	5%	6%	3%							
Fairly satisfied	265	130	135	16	26	35	54	48	50	37	234	26	115	146	64	200	207	19	32	64	78	53	19	52	213							
	17%	18%	17%	11%	10%	14%	20%	19%	24%	22%	17%	14%	17%	18%	13%	19%	18%	9%	21%	20%	18%	17%	15%	13%	18%							
Neither satisfied nor dissatisfied	311	143	160	32	45	46	58	50	46	35	262	40	119	179	73	235	222	46	27	74	94	44	16	90	221							
	20%	20%	20%	22%	17%	18%	21%	20%	22%	21%	19%	21%	18%	22%	15%	22%	20%	22%	18%	23%	22%	14%	12%	23%	19%							
Fairly dissatisfied	466	211	250	53	72	87	76	77	50	51	409	53	206	247	161	302	331	76	41	83	124	108	47	104	362							
	30%	29%	31%	37%	28%	34%	28%	31%	25%	30%	30%	28%	30%	30%	33%	29%	29%	36%	27%	25%	28%	34%	37%	27%	31%							
Very dissatisfied	344	173	168	33	80	61	67	50	35	19	304	37	181	152	138	204	244	51	34	63	94	88	30	95	246							
	22%	24%	21%	23%	31%	24%	25%	20%	17%	11%	23%	20%	27%	18%	28%	19%	22%	24%	22%	19%	22%	28%	24%	24%	21%							
Don't know	106	48	58	9	23	11	12	19	16	17	86	20	36	63	35	71	83	12	10	19	28	20	7	24	82							
	7%	7%	7%	6%	9%	4%	4%	7%	8%	10%	6%	11%	5%	8%	7%	7%	6%	7%	6%	6%	6%	6%	6%	6%	7%							
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164							
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%							
Satisfied	328	157	171	18	39	51	61	55	58	47	284	38	139	182	79	245	250	25	42	86	94	58	26	74	253							
	21%	21%	21%	12%	15%	20%	22%	22%	28%	28%	21%	20%	20%	22%	16%	23%	22%	12%	27%	26%	22%	18%	20%	19%	22%							
Dissatisfied	810	384	418	86	152	148	143	127	85	70	712	90	387	399	299	506	575	128	75	146	218	196	77	199	608							
	52%	52%	52%	60%	59%	58%	52%	51%	41%	42%	53%	48%	57%	48%	62%	48%	51%	60%	49%	45%	50%	62%	61%	51%	52%							
Mean	2.5	2.5	2.5	2.3	2.2	2.4	2.5	2.5	2.7	2.8	2.5	2.5	2.4	2.6	2.2	2.6	2.5	2.3	2.6	2.7	2.5	2.3	2.4	2.5	2.5							

30/03/2023 - 05/04/2023

Column/Rows: (S); A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P,Q,R,S,T,U,V,W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

Column/Means (5%): A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P,Q,R,S,T,U,V,W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total		Gender			Age					Ethnicity		Working status		Education			Tenure			Annual HH income				Children in household	
	Total	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduate (Degree/MD/above)	Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253	
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
Strongly agree	54	37	16	3	3	8	17	12	5	7	46	6	21	28	14	41	47	1	7	17	12	10	6	10	44	
	3%	5%	2%	2%	1%	3%	6%	5%	2%	4%	3%	3%	3%	3%	3%	4%	4%	0%	4%	5%	3%	3%	4%	3%	4%	
		C		*	*		EI					*					*	*					*			
Tend to agree	151	77	72	5	14	17	33	37	24	21	135	11	77	73	43	104	122	10	12	24	48	29	19	29	122	
	10%	11%	9%	4%	5%	7%	12%	15%	12%	12%	10%	6%	11%	9%	10%	11%	5%	8%	7%	11%	9%	15%	15%	7%	10%	
				*	*		DEF				*					R	*	*					*			
Neither agree nor disagree	178	96	81	22	23	15	33	24	31	30	140	35	63	107	39	139	134	17	16	42	41	33	7	45	133	
	11%	13%	10%	15%	9%	6%	12%	10%	15%	18%	10%	19%	9%	13%	8%	13%	12%	8%	10%	13%	10%	10%	6%	12%	11%	
				*	*		F		FH	FH	K*					O	*	*					*			
Tend to disagree	425	204	220	29	65	64	65	80	65	58	379	43	183	234	126	297	334	50	35	77	145	76	38	84	341	
	27%	28%	27%	20%	25%	24%	32%	32%	34%	28%	23%	27%	28%	26%	28%	30%	24%	23%	24%	23%	24%	33%	24%	30%	22%	29%
				*	*		G		G		*						*	*		TV			*		X	
Strongly disagree	646	285	353	67	139	132	106	83	72	47	578	63	299	327	234	406	441	112	70	138	170	153	54	184	461	
	42%	39%	44%	46%	54%	52%	39%	33%	35%	28%	43%	34%	44%	40%	48%	38%	39%	53%	46%	43%	39%	48%	43%	48%	40%	
				J*	GHU*	GHUJ	J				*				P		Q*	*				*	*	Y		
Don't know	101	33	67	19	14	19	20	14	9	7	66	30	38	55	29	70	53	23	14	28	19	17	2	35	62	
	7%	5%	8%	13%	5%	8%	7%	6%	4%	4%	5%	16%	6%	7%	6%	7%	5%	11%	9%	8%	4%	5%	2%	9%	5%	
			B	*	*						K*						Q*	*	UW			*	*	Y		
Total	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree	205	114	88	8	17	25	50	49	28	28	180	17	98	101	57	145	169	10	19	41	60	40	24	39	166	
	13%	16%	11%	6%	7%	10%	18%	19%	14%	17%	13%	9%	14%	12%	12%	14%	15%	5%	12%	13%	14%	12%	19%	10%	14%	
		C		*	*		DEF	DEF	E	E	*						R	*	*				*			
Disagree	1071	489	572	96	205	196	171	163	136	104	957	106	482	560	361	703	774	162	105	215	315	229	92	268	802	
	69%	67%	71%	66%	79%	77%	63%	65%	67%	62%	71%	57%	71%	68%	74%	66%	69%	76%	68%	66%	72%	72%	73%	69%	69%	
				*	GHU*	GHUJ					L	*				P		*	*				*			
Net Agree	-866	-375	-484	-87	-188	-171	-122	-114	-108	-76	-777	-90	-383	-459	-304	-558	-605	-151	-86	-175	-255	-189	-68	-229	-636	
	-56%	-51%	-60%	-61%	-73%	-67%	-44%	-46%	-53%	-45%	-58%	-48%	-56%	-56%	-63%	-53%	-54%	-72%	-56%	-54%	-59%	-59%	-54%	-59%	-55%	
Mean	2.0	2.1	1.9	1.8	1.7	1.8	2.2	2.2	2.1	2.3	2.0	2.1	2.0	2.0	1.9	2.1	2.1	1.6	1.9	2.0	2.0	1.9	2.1	1.9	2.0	
		C		*	*		EF	DEF	EF	DEF	*					O	R	*	*				*		X	





	Total	Gender		Age							Ethnicity		Working status		Education			Tenure		Annual HH income				Children in household	
		Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduate (Degree/Master/PhD/above)	Non-graduate	Owned outright/mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164
Increasing the number of staff in the NHS	699	320	374	49	153	125	118	99	84	72	634	64	316	366	226	470	516	98	65	139	203	165	54	185	513
	45%	44%	46%	34%	59%	49%	43%	39%	41%	43%	47%	34%	46%	44%	47%	44%	46%	47%	42%	43%	47%	52%	43%	48%	44%
				*	DGHU*						L	*						*	*				*		
Improving waiting times for A&E	556	281	268	59	88	82	94	81	76	76	456	92	231	308	156	397	412	69	52	107	154	101	51	127	429
	36%	38%	33%	41%	34%	32%	34%	32%	37%	45%	34%	49%	34%	37%	32%	38%	36%	33%	34%	33%	35%	32%	41%	33%	37%
				*	*					FH	K*						*	*				*			
Improving waiting times for routine services such as diagnostic tests or operations	541	257	280	35	79	92	92	100	75	68	488	45	224	298	171	371	425	65	35	101	169	115	48	122	419
	35%	35%	35%	24%	31%	36%	34%	40%	37%	40%	36%	24%	33%	36%	35%	38%	31%	23%	31%	39%	36%	39%	39%	31%	36%
				*	*			D			L	*				S	*	*				*			
Making it easier to get face-to-face GP appointments	495	231	260	30	62	72	96	85	85	65	436	48	203	272	134	354	352	64	65	123	139	83	38	117	377
	32%	32%	32%	21%	24%	28%	35%	34%	41%	39%	32%	26%	30%	33%	28%	33%	31%	30%	42%	38%	32%	26%	30%	30%	32%
				*	*	E		DEF	DE		*						*	Q*	V			*			
Improving the wellbeing of NHS staff	469	242	222	50	104	79	69	71	50	46	420	47	228	231	161	307	333	82	38	88	125	121	35	122	346
	30%	33%	27%	34%	40%	31%	25%	28%	24%	27%	31%	25%	34%	28%	33%	29%	29%	39%	24%	27%	29%	38%	28%	32%	30%
				*	GHI*						*						S*	*			TU	*			
Improving waiting times for cancer care / services	413	195	216	25	50	51	86	79	72	50	369	42	159	244	115	292	338	31	36	88	107	83	24	85	327
	27%	27%	27%	17%	20%	20%	31%	32%	35%	30%	27%	22%	23%	30%	24%	28%	30%	15%	23%	27%	25%	26%	19%	22%	28%
				*	*	EF	EF	DEF			*		M				R	*	*				*		
Improving the process for getting appointments at GP practices	357	166	189	33	40	54	66	71	49	45	289	58	163	187	107	246	263	45	35	85	110	50	26	95	262
	23%	23%	23%	23%	15%	21%	24%	28%	24%	27%	22%	31%	24%	23%	21%	23%	23%	21%	23%	26%	25%	16%	21%	25%	22%
				*	*	E		E			*						*	*	V	V		*			
Improving mental health services	338	139	196	38	89	69	59	36	29	17	296	40	150	179	110	225	217	58	47	77	78	75	27	94	244
	22%	19%	24%	26%	35%	27%	22%	14%	14%	10%	22%	21%	22%	22%	23%	21%	19%	28%	30%	24%	18%	24%	21%	24%	21%
				J*	GHIJ*	HIJ	HIJ				*						Q*	Q*					*		
Improving the standard of care in GP practice	185	97	85	23	32	36	23	31	17	15	151	29	84	94	66	113	131	20	23	41	54	27	24	58	128
	12%	13%	11%	16%	9%	13%	13%	9%	15%	10%	11%	15%	12%	11%	14%	11%	12%	10%	15%	13%	12%	9%	19%	15%	11%
				*	*			H			*						*	*				V*			
Reducing inequalities in people's chances of living a long and healthy life	181	86	94	31	22	30	27	30	27	14	147	31	71	99	75	107	123	40	11	31	58	37	18	40	141
	12%	12%	12%	22%	9%	12%	10%	12%	13%	8%	11%	17%	10%	12%	15%	10%	11%	19%	7%	10%	13%	12%	14%	10%	12%
				EGJ*	*						*				P		QS*	*	*			*	*		
Improving the standard of care in hospitals	156	62	93	16	20	26	31	33	16	14	131	19	72	79	51	102	114	17	14	30	41	33	18	38	118
	10%	8%	12%	11%	8%	10%	11%	13%	8%	8%	10%	10%	11%	10%	11%	10%	10%	8%	9%	9%	9%	10%	14%	10%	10%
				*	*			I			*						*	*				*	*		
Minimising the NHS' impact on climate change and the environment	31	17	14	7	7	9	5	2	1	0	25	4	20	7	5	26	15	5	9	11	9	9	0	8	23
	2%	2%	2%	5%	3%	3%	2%	1%	1%	0%	2%	2%	3%	1%	1%	2%	1%	2%	6%	3%	2%	3%	0%	2%	2%
				*	*	J					*		N				*	*	Q*			*	*		
Other	29	10	17	0	8	4	2	7	5	3	23	6	13	15	14	15	24	1	2	6	7	8	1	5	24
	2%	1%	2%	0%	3%	2%	1%	3%	2%	2%	2%	3%	2%	2%	3%	1%	2%	1%	1%	2%	2%	3%	1%	1%	2%
				*	*						*						*	*				*	*		
None of these	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
				*	*						*						*	*				*	*		
Don't know	19	8	11	6	4	1	4	3	0	1	14	5	14	5	11	8	8	7	1	2	5	8	0	7	12
	1%	1%	1%	4%	1%	1%	1%	1%	0%	1%	1%	3%	2%	1%	2%	1%	1%	3%	1%	1%	1%	2%	0%	2%	1%
				*	*						*						Q*	*				*	*		
Prefer not to say	7	2	5	4	0	2	1	0	0	0	2	4	2	1	0	7	2	0	1	0	2	0	0	3	0
	0%	0%	1%	2%	0%	1%	1%	0%	0%	0%	0%	2%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	1%	0%
				*	*						K*						*	*				*	Y		
Total	4476	2113	2326	405	749	730	785	719	600	489	3881	534	1952	2385	1400	3040	3273	604	434	929	1261	916	364	1106	3365
	288%	289%	288%	281%	290%	285%	287%	287%	293%	290%	289%	284%	287%	290%	288%	288%	290%	286%	282%	285%	290%	288%	290%	286%	289%

Q14. As you may know, there is currently a backlog of patients waiting for routine NHS hospital services such as diagnostic tests, appointments with specialists, and operations. You may have heard this referred to as the elective care backlog. Which, if any, of the following, do you Table: 41 30/03/2023 - 05/04/2023

Column/Rows: (S): A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P,Q,R,S,T,U,V,W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)  
 Column/Means (S): A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P,Q,R,S,T,U,V,W,X,Y Minimum Base: 30(\*\*) Small Base: 100(\*)

	Total		Gender			Age					Ethnicity		Working status		Education			Tenure			Annual HH income				Children in household	
	Total	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduate (Degree/Master/PhD/above)	Non-graduate	Owned outright/buying on mortgage	Rent from private landlord	Rent from council/housing association	Up to £25,999	£26,000 up to £51,999	£52,000 up to £99,999	£100,000 and above	Yes	No	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	
Unweighted Base	1555	720	823	54	125	210	260	374	378	154	1431	102	574	936	498	1048	1218	157	133	390	475	249	105	300	1253	
Base: All participants	1555	732	807	144	258	256	274	250	204	169	1344	188	681	823	486	1057	1130	211	154	326	435	318	125	387	1164	
Not enough staff working in the NHS	755	350	400	65	161	134	130	99	97	69	666	83	344	385	257	495	539	124	75	158	209	187	62	201	554	
	49%	48%	50%	45%	62%	53%	48%	40%	47%	41%	50%	44%	51%	47%	53%	47%	48%	59%	49%	48%	48%	59%	49%	52%	48%	
A lack of space in social care settings meaning people stay in hospital longer	676	290	379	40	84	89	98	141	117	107	625	43	265	394	221	450	525	77	50	130	202	132	55	139	536	
	43%	40%	47%	28%	33%	35%	36%				47%	23%	39%	48%	45%	43%	46%	36%	33%	40%	46%	42%	44%	36%	46%	
The cancellation of routine hospital treatment and care during the coronavirus pandemic	648	277	367	57	109	117	99	104	93	69	550	89	270	360	211	430	467	82	68	146	196	107	61	154	493	
	42%	38%	45%	40%	42%	46%	36%	42%	45%	41%	41%	47%	40%	44%	43%	41%	41%	39%	44%	45%	45%	34%	49%	40%	42%	
Not enough funding for the NHS	621	288	323	76	131	126	101	81	69	37	541	76	282	320	203	410	431	111	63	140	167	140	44	187	433	
	40%	39%	40%	53%	51%	49%	37%	32%	34%	22%	40%	40%	41%	39%	42%	39%	38%	53%	41%	43%	38%	44%	35%	48%	37%	
Inefficient ways of working in the NHS	445	234	208	22	63	66	93	92	58	51	382	54	206	230	149	294	347	57	29	84	137	90	37	93	353	
	29%	32%	26%	15%	24%	26%	34%	37%	28%	31%	28%	29%	30%	28%	31%	28%	31%	27%	19%	26%	32%	28%	29%	24%	30%	
An ageing population meaning there are too many people trying to use NHS services	406	216	182	26	61	71	83	67	51	46	358	43	204	197	169	238	325	51	17	60	93	113	59	107	299	
	26%	30%	23%	18%	24%	28%	30%	27%	25%	27%	27%	23%	30%	24%	35%	23%	29%	24%	11%	19%	21%	35%	47%	28%	26%	
Levels of immigration in the UK meaning there are too many people trying to use NHS services	337	173	163	28	40	32	60	66	61	49	308	22	124	205	53	284	258	27	39	74	97	46	14	57	280	
	22%	24%	20%	20%	16%	13%	22%	26%	30%	29%	23%	12%	18%	25%	11%	27%	23%	13%	25%	23%	22%	15%	11%	15%	24%	
Strike action by NHS staff	173	83	90	21	35	20	28	23	16	30	142	30	67	100	26	142	107	18	40	58	43	24	8	31	141	
	11%	11%	11%	14%	13%	8%	10%	9%	8%	18%	11%	16%	10%	12%	5%	13%	9%	8%	26%	18%	10%	8%	7%	8%	12%	
Other	11	4	7	4	0	2	3	1	0	1	6	5	1	7	3	8	3	4	0	7	1	0	0	2	5	
	1%	1%	1%	2%	0%	1%	1%	0%	0%	1%	0%	3%	0%	1%	1%	1%	0%	2%	0%	0%	0%	0%	0%	1%	0%	
None of the above	4	3	2	2	0	2	0	0	1	0	3	2	2	0	2	2	2	0	0	2	0	2	0	2	3	
	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	
Don't know	29	4	25	14	3	2	4	2	2	2	19	6	13	12	7	20	10	4	8	4	5	3	0	10	19	
	2%	1%	3%	10%	1%	1%	2%	1%	1%	1%	1%	3%	2%	1%	2%	2%	1%	2%	6%	1%	1%	1%	0%	3%	2%	
Prefer not to say	6	6	1	0	0	4	0	2	0	0	5	2	4	2	0	6	3	2	1	1	4	0	2	4	2	
	0%	1%	0%	0%	0%	2%	0%	1%	0%	0%	0%	1%	1%	0%	1%	0%	0%	1%	0%	0%	1%	0%	1%	1%	0%	
Total	4111	1927	2146	355	688	665	699	678	564	461	3604	454	1780	2212	1302	2779	3017	557	391	863	1153	844	342	987	3118	
	264%	263%	266%	246%	267%	260%	256%	271%	276%	273%	268%	241%	261%	269%	268%	263%	267%	264%	254%	265%	265%	265%	273%	255%	268%	