



PUBLIC POLL FINDINGS AND METHODOLOGY

Ipsos What the Future: Cities Survey

Topline Findings

New York, September 27, 2023 — *These are the findings of an Ipsos poll conducted between August 11 – 14, 2023, for the [What the Future: Cities issue](#). For this survey, a sample of 1,111 adults age 18+ from the continental U.S., Alaska, and Hawaii was interviewed online in English. The poll has a credibility interval of plus or minus 3.6 percentage points for all respondents.*

For full results, please refer to the following annotated questionnaire:

MetLife Bldg, 200 Park Ave., 11th Fl.
New York, NY 10166, USA
+1 212-265-3200

Contact: **Matt Carmichael**
Editor, What the Future and Head of the Ipsos Trends &
Foresight Lab, Ipsos North America
Email: matt.carmichael@ipsos.com
Tel: +1 312 218 7922

GAME CHANGERS





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Full Annotated Questionnaire

- Thinking about the city or town that you live in, how much do you agree or disagree that it has the following characteristics?

Total Agree Summary

| | Total (N=1,111) |
|---|----------------------------|
| The ability to get around easily via car | 86% |
| Access to outdoor spaces and recreation (e.g., parks) | 82% |
| [ASKED IF EMPLOYED] Access to jobs in your field | 65% |
| The ability to easily walk to places | 56% |
| Low crime rate | 54% |
| Access to public transit | 53% |
| Access to affordable housing | 40% |

- Access to affordable housing

| | Total |
|----------------------------|--------------|
| Strongly agree | 12% |
| Somewhat agree | 28% |
| Neither agree nor disagree | 25% |
| Somewhat disagree | 24% |
| Strongly disagree | 12% |
| <i>Agree (Net)</i> | 40% |
| <i>Disagree (Net)</i> | 36% |

- Low crime rate

| | Total |
|----------------------------|--------------|
| Strongly agree | 18% |
| Somewhat agree | 36% |
| Neither agree nor disagree | 20% |
| Somewhat disagree | 17% |
| Strongly disagree | 9% |
| <i>Agree (Net)</i> | 54% |
| <i>Disagree (Net)</i> | 26% |





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1. Thinking about the city or town that you live in, how much do you agree or disagree that it has the following characteristics? *(Continued)*

c. The ability to easily walk to places

| | Total |
|----------------------------|--------------|
| Strongly agree | 24% |
| Somewhat agree | 32% |
| Neither agree nor disagree | 15% |
| Somewhat disagree | 19% |
| Strongly disagree | 10% |
| <i>Agree (Net)</i> | <i>56%</i> |
| <i>Disagree (Net)</i> | <i>29%</i> |

d. The ability to get around easily via car

| | Total |
|----------------------------|--------------|
| Strongly agree | 51% |
| Somewhat agree | 34% |
| Neither agree nor disagree | 7% |
| Somewhat disagree | 5% |
| Strongly disagree | 2% |
| <i>Agree (Net)</i> | <i>86%</i> |
| <i>Disagree (Net)</i> | <i>7%</i> |

e. Access to public transit

| | Total |
|----------------------------|--------------|
| Strongly agree | 23% |
| Somewhat agree | 31% |
| Neither agree nor disagree | 15% |
| Somewhat disagree | 18% |
| Strongly disagree | 13% |
| <i>Agree (Net)</i> | <i>53%</i> |
| <i>Disagree (Net)</i> | <i>32%</i> |

f. Access to outdoor spaces and recreation (e.g., parks)

| | Total |
|----------------------------|--------------|
| Strongly agree | 44% |
| Somewhat agree | 38% |
| Neither agree nor disagree | 10% |
| Somewhat disagree | 5% |
| Strongly disagree | 3% |
| <i>Agree (Net)</i> | <i>82%</i> |
| <i>Disagree (Net)</i> | <i>8%</i> |





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- Thinking about the city or town that you live in, how much do you agree or disagree that it has the following characteristics? *(Continued)*

- [ASKED IF EMPLOYED]** Access to jobs in your field

| | Total (N=579) |
|----------------------------|--------------------------|
| Strongly agree | 24% |
| Somewhat agree | 41% |
| Neither agree nor disagree | 20% |
| Somewhat disagree | 9% |
| Strongly disagree | 6% |
| <i>Agree (Net)</i> | 65% |
| <i>Disagree (Net)</i> | 15% |

Metaverses are 3D digital worlds you would enter as an avatar (a digital character of yourself that you create) using devices that enable you to move and interact with people and objects. In a metaverse, you can play games, attend concerts, participate in classes such as fitness, art or languages, tour cities and monuments, meet with friends, and do day-to-day activities such as shopping for items such as clothing, home goods or cars. You could use, buy and sell currency in a metaverse.

- If you could do each of the following, how interested, if at all, would you be in doing this in a virtual immersive experience or metaverse?

Total Interested Summary

| | Total |
|---|--------------|
| Watch a concert, show or movie | 63% |
| Spend time with friends | 58% |
| Purchase real items such as clothing or shoes | 55% |
| Participate in fitness | 52% |
| Watch a sporting event | 49% |
| Collaborate with coworkers | 46% |
| Attend a work or professional meeting | 45% |
| Attend a public meeting | 44% |
| Attend school full-time | 33% |



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2. If you could do each of the following, how interested, if at all, would you be in doing this in a virtual immersive experience or metaverse? *(Continued)*

a. Purchase real items such as clothing or shoes

| | Total |
|-----------------------------|--------------|
| Very interested | 21% |
| Interested | 33% |
| Not very interested | 20% |
| Not interested at all | 22% |
| Don't know | 3% |
| <i>Interested (Net)</i> | <i>55%</i> |
| <i>Not Interested (Net)</i> | <i>43%</i> |

b. Watch a concert, show or movie

| | Total |
|-----------------------------|--------------|
| Very interested | 26% |
| Interested | 37% |
| Not very interested | 15% |
| Not interested at all | 19% |
| Don't know | 3% |
| <i>Interested (Net)</i> | <i>63%</i> |
| <i>Not Interested (Net)</i> | <i>34%</i> |

c. Watch a sporting event

| | Total |
|-----------------------------|--------------|
| Very interested | 19% |
| Interested | 30% |
| Not very interested | 20% |
| Not interested at all | 29% |
| Don't know | 2% |
| <i>Interested (Net)</i> | <i>49%</i> |
| <i>Not Interested (Net)</i> | <i>49%</i> |

d. Attend a public meeting

| | Total |
|-----------------------------|--------------|
| Very interested | 12% |
| Interested | 32% |
| Not very interested | 28% |
| Not interested at all | 25% |
| Don't know | 3% |
| <i>Interested (Net)</i> | <i>44%</i> |
| <i>Not Interested (Net)</i> | <i>53%</i> |



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2. If you could do each of the following, how interested, if at all, would you be in doing this in a virtual immersive experience or metaverse? (Continued)

e. Participate in fitness

| | Total |
|-----------------------------|------------|
| Very interested | 17% |
| Interested | 35% |
| Not very interested | 20% |
| Not interested at all | 25% |
| Don't know | 2% |
| <i>Interested (Net)</i> | <i>52%</i> |
| <i>Not Interested (Net)</i> | <i>46%</i> |

f. Spend time with friends

| | Total |
|-----------------------------|------------|
| Very interested | 26% |
| Interested | 32% |
| Not very interested | 19% |
| Not interested at all | 21% |
| Don't know | 3% |
| <i>Interested (Net)</i> | <i>58%</i> |
| <i>Not Interested (Net)</i> | <i>40%</i> |

g. Attend a work or professional meeting

| | Total |
|-----------------------------|------------|
| Very interested | 14% |
| Interested | 31% |
| Not very interested | 22% |
| Not interested at all | 29% |
| Don't know | 3% |
| <i>Interested (Net)</i> | <i>45%</i> |
| <i>Not Interested (Net)</i> | <i>52%</i> |

h. Collaborate with coworkers

| | Total |
|-----------------------------|------------|
| Very interested | 13% |
| Interested | 33% |
| Not very interested | 22% |
| Not interested at all | 27% |
| Don't know | 5% |
| <i>Interested (Net)</i> | <i>46%</i> |
| <i>Not Interested (Net)</i> | <i>49%</i> |



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2. If you could do each of the following, how interested, if at all, would you be in doing this in a virtual immersive experience or metaverse? *(Continued)*

i. Attend school full-time

| | Total |
|-----------------------------|--------------|
| Very interested | 10% |
| Interested | 23% |
| Not very interested | 27% |
| Not interested at all | 37% |
| Don't know | 3% |
| <i>Interested (Net)</i> | <i>33%</i> |
| <i>Not Interested (Net)</i> | <i>64%</i> |

3. If finances and circumstances allowed, how interested, if at all, would you be in living in the following places?

Total Interested Summary

| | Total |
|----------------|--------------|
| Suburban areas | 79% |
| Rural areas | 66% |
| Urban areas | 57% |
| Exurban areas | 46% |

a. Urban areas

| | Total |
|-----------------------------|--------------|
| Very interested | 20% |
| Somewhat interested | 37% |
| Not very interested | 28% |
| Not at all interested | 15% |
| <i>Interested (Net)</i> | <i>57%</i> |
| <i>Not Interested (Net)</i> | <i>43%</i> |

b. Rural areas

| | Total |
|-----------------------------|--------------|
| Very interested | 27% |
| Somewhat interested | 40% |
| Not very interested | 22% |
| Not at all interested | 12% |
| <i>Interested (Net)</i> | <i>66%</i> |
| <i>Not Interested (Net)</i> | <i>34%</i> |

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3. If finances and circumstances allowed, how interested, if at all, would you be in living in the following places? (*Continued*)

c. Suburban areas

| | Total |
|-----------------------------|------------|
| Very interested | 32% |
| Somewhat interested | 47% |
| Not very interested | 14% |
| Not at all interested | 6% |
| <i>Interested (Net)</i> | <i>79%</i> |
| <i>Not Interested (Net)</i> | <i>21%</i> |

d. Exurban areas

| | Total |
|-----------------------------|------------|
| Very interested | 9% |
| Somewhat interested | 36% |
| Not very interested | 39% |
| Not at all interested | 15% |
| <i>Interested (Net)</i> | <i>46%</i> |
| <i>Not Interested (Net)</i> | <i>54%</i> |

4. For each of the following pairs of statements, please select the one that comes closest to your view, even if neither statement is exactly right.

| [ASKED IF EMPLOYED] | Total (N=579) |
|-------------------------------------|------------------|
| I want to work from home | 64% |
| I want to work in an office setting | 36% |

| | Total |
|---|-------|
| I would be happier living outside of a big city | 74% |
| I would be happier living in a big city | 26% |

| [ASKED IF EMPLOYED] | Total (N=579) |
|---|------------------|
| I would accept a longer commute if it meant being able to afford a better place to live | 64% |
| I will generally prioritize living somewhere with a shorter commute, regardless of housing prices | 36% |



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4. For each of the following pairs of statements, please select the one that comes closest to your view, even if neither statement is exactly right. *(Continued)*

| | Total |
|---------------------------------------|--------------|
| It's easy for me to live where I live | 82% |
| It's hard for me to live where I live | 18% |

| | Total |
|--|--------------|
| I expect the climate to stay similar to how it is now in my lifetime | 53% |
| I expect the climate where I live to change significantly in my lifetime | 47% |

| | Total |
|--|--------------|
| I prioritize living in an area I love, regardless of political beliefs | 76% |
| I prioritize living near people with the same political views as me | 24% |

| | Total |
|--|--------------|
| I do not want to spend more time in 3D virtual spaces like the metaverse | 72% |
| I want to spend more time in 3D virtual spaces like the metaverse | 28% |

5. For each of the following future scenarios, select the one that you MOST WANT to happen. Please select the one that comes closest to your view, even if neither statement is exactly right.

| | Total |
|--|--------------|
| A world where urban housing is affordable | 91% |
| A world where urban housing is too expensive for many people | 9% |

| | Total |
|-----------------------------------|--------------|
| A world where cities are safe | 95% |
| A world where cities are not safe | 5% |

| | Total |
|--|--------------|
| A world where most people work from home | 54% |
| A world where most people work at a worksite or office | 46% |



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5. For each of the following future scenarios, select the one that you MOST WANT to happen. Please select the one that comes closest to your view, even if neither statement is exactly right. (Continued)

| | Total |
|--|-------|
| A world where cities are built for public transit as the primary transportation mode | 53% |
| A world where cities are built for cars as the primary transportation mode | 47% |

| | Total |
|---|-------|
| A world where climate change won't force me to move | 92% |
| A world where climate change will force me to move | 8% |

| | Total |
|---|-------|
| A world where people shape their community to their values | 79% |
| A world where people have to move to find a place that matches their values | 21% |

| | Total |
|---|-------|
| A world where local politics are united | 84% |
| A world where local politics are divisive | 16% |

| | Total |
|---|-------|
| A world where people will not spend more time in 3D virtual spaces like the metaverse | 76% |
| A world where people will spend more time in 3D virtual spaces like the metaverse | 24% |

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6. For each of the following future scenarios, select the one that seems MOST LIKELY to happen. Please select the one that comes closest to your view, even if neither statement is exactly right.

| | Total |
|--|-------|
| A world where urban housing is too expensive for many people | 52% |
| A world where urban housing is affordable | 48% |

| | Total |
|-----------------------------------|-------|
| A world where cities are safe | 58% |
| A world where cities are not safe | 42% |

| | Total |
|--|-------|
| A world where most people work at a worksite or office | 51% |
| A world where most people work from home | 49% |

| | Total |
|--|-------|
| A world where cities are built for cars as the primary transportation mode | 53% |
| A world where cities built for public transit as the primary transportation mode | 47% |

| | Total |
|---|-------|
| A world where climate change won't force me to move | 63% |
| A world where climate change will force me to move | 37% |

| | Total |
|---|-------|
| A world where people shape their community to their values | 50% |
| A world where people have to move to find a place that matches their values | 50% |

| | Total |
|---|-------|
| A world where local politics are divisive | 57% |
| A world where local politics are united | 43% |

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6. For each of the following future scenarios, select the one that seems MOST LIKELY to happen. Please select the one that comes closest to your view, even if neither statement is exactly right.

| | Total |
|---|-------|
| A world where people will spend more time in 3D virtual spaces like the metaverse | 51% |
| A world where people will not spend more time in 3D virtual spaces like the metaverse | 49% |



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About the Study

These are some of the findings of an Ipsos poll conducted between August 11 – 14, 2023. For this survey, a sample of 1,111 adults age 18+ from the continental U.S., Alaska, and Hawaii was interviewed online in English.

The sample was randomly drawn from [Ipsos' online panel](#), [partner online panel sources](#), and “river” [sampling](#) and does not rely on a population frame in the traditional sense. Ipsos uses fixed sample targets, unique to each study, in drawing a sample. After a sample has been obtained from the Ipsos panel, Ipsos calibrates respondent characteristics to be representative of the U.S. Population using standard procedures such as raking-ratio adjustments. The source of these population targets is U.S. Census 2019 American Community Survey data. The sample drawn for this study reflects fixed sample targets on demographics. Post-hoc weights were made to the population characteristics on gender, age, race/ethnicity, region, and education.

Statistical margins of error are not applicable to online non-probability polls. All sample surveys and polls may be subject to other sources of error, including, but not limited to coverage error and measurement error. Where figures do not sum to 100, this is due to the effects of rounding. The precision of Ipsos online polls is measured using a credibility interval. In this case, the poll has a credibility interval of plus or minus 3.6 percentage points for all respondents. Ipsos calculates a design effect (DEFF) for each study based on the variation of the weights, following the formula of Kish (1965). This study had a credibility interval adjusted for design effect of the following (n=1,111, DEFF=1.5, adjusted Confidence Interval=+/- 5.1 percentage points).

For more information on this news release, please contact:

Matt Carmichael
Editor, What the Future and
Head of the Ipsos Trends & Foresight Lab
Ipsos North America
+1 312 218 7922
matt.carmichael@ipsos.com

Mallory Newall
Vice President, US
Public Affairs
+1 202 374-2613
mallory.newall@ipsos.com

Kate Silverstein
Media Relations Specialist, US
Public Affairs
+1 718 755-8829
kate.silverstein@ipsos.com

MetLife Bldg, 200 Park Ave., 11th Fl.
New York, NY 10166, USA
+1 212-265-3200

Contact: **Matt Carmichael**
Editor, What the Future and Head of the Ipsos Trends &
Foresight Lab, Ipsos North America
Email: matt.carmichael@ipsos.com
Tel: +1 312 218 7922

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About Ipsos

Ipsos is one of the largest market research and polling companies globally, operating in 90 markets and employing over 18,000 people.

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MetLife Bldg, 200 Park Ave., 11th Fl.
New York, NY 10166, USA
+1 212-265-3200

Contact: **Matt Carmichael**
Editor, What the Future and Head of the Ipsos Trends &
Foresight Lab, Ipsos North America
Email: matt.carmichael@ipsos.com
Tel: +1 312 218 7922

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