

Ipsos What the Future: Wellness Survey

Topline Findings

New York, March 25, 2024 — These are the findings of an Ipsos poll conducted between February 5 — 6, 2024, for the What the Future: Wellness issue. For this survey, a sample of 1,107 adults age 18+ from the continental U.S., Alaska, and Hawaii was interviewed online in English. The poll has a credibility interval of plus or minus 3.6 percentage points for all respondents.

For full results, please refer to the following annotated questionnaire:

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Full Annotated Questionnaire

1. How would you describe your current health status?

	Total (N=1,107)
Excellent	14%
Very good	33%
Good	36%
Fair	15%
Poor	2%
Excellent/Very Good (Net)	48%

2. Which of the following topics do you find *most* worrying when thinking about your personal health in the future? You may select up to three.

	Total
Access to affordable healthcare	33%
Access to quality healthcare	29%
The possibility of another pandemic	24%
Environmental pollutants (i.e., "forever chemicals," microplastics, etc.)	21%
Side effects / safety of new medications	20%
Climate change-driven new diseases	16%
The privacy of my personal health data	16%
The use of AI in healthcare	14%
People's hygiene habits in public spaces	14%
Declining air quality	12%
Heat weather emergencies (i.e., heat exhaustion, heat stroke, etc.)	8%
Animal- or insect-borne diseases	6%
Opioids	6%
Cold weather emergencies (i.e., hypothermia, frostbite, etc.)	4%
None of the above	12%

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3. How do you think the following will change over the next 10 years?

Total Get Better Summary

	Total
Cures or prevention for diseases	55%
Access to mental health support	43%
More options for aging care than nursing homes/assisted living	35%
My own health	32%
The availability of quality healthcare providers (doctors, hospitals, etc.) where I live	28%
The cost of my and my family's healthcare (doctors, hospitals, medicine, etc.)	18%

a. My own health

	Total
Will get much better	11%
Will get somewhat better	21%
Will stay the same	40%
Will get somewhat worse	25%
Will get much worse	3%
Will Get Better (Net)	32%
Will Get Worse (Net)	28%

b. The cost of my and my family's healthcare (doctors, hospitals, medicine, etc.)

	Total
Will get much better	6%
Will get somewhat better	13%
Will stay the same	24%
Will get somewhat worse	39%
Will get much worse	19%
Will Get Better (Net)	18%
Will Get Worse (Net)	58%

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- 3. How do you think the following will change over the next 10 years? (Continued)
 - c. The availability of quality healthcare providers (doctors, hospitals, etc.) where I live

	Total
Will get much better	6%
Will get somewhat better	21%
Will stay the same	40%
Will get somewhat worse	24%
Will get much worse	8%
Will Get Better (Net)	28%
Will Get Worse (Net)	32%

d. Cures or prevention for diseases

	Total
Will get much better	10%
Will get somewhat better	45%
Will stay the same	33%
Will get somewhat worse	9%
Will get much worse	4%
Will Get Better (Net)	55%
Will Get Worse (Net)	13%

e. Access to mental health support

	Total
Will get much better	10%
Will get somewhat better	34%
Will stay the same	38%
Will get somewhat worse	14%
Will get much worse	4%
Will Get Better (Net)	43%
Will Get Worse (Net)	18%

f. More options for aging care than nursing homes/assisted living

	Total
Will get much better	8%
Will get somewhat better	28%
Will stay the same	38%
Will get somewhat worse	20%
Will get much worse	7%
Will Get Better (Net)	35%
Will Get Worse (Net)	27%

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4. Are you covered by any of the following types of health insurance or health coverage plans?

	Total
Insurance through a current or former employer or union (your employer or another family member's)	46%
Medicare, for people 65 and older, or people with certain disabilities	25%
Medicaid, Medical Assistance, or any kind of government-assistance plan for those with low incomes or a disability	16%
Insurance purchased directly from an insurance company (by you or another family member)	11%
TRICARE or other military health care	4%
Veteran's Affairs (VA), Department of Defense, or other military programs	4%
Any other type of health insurance or health coverage plan	4%
Indian Health Service	1%
I don't have health insurance	8%

5. In general, how often do you visit/consult with each of the following for yourself?

Total At Least Once a Year Summary

	Total
A primary care physician (general practitioner,	80%
internist, family doctor, etc.) A dentist/dental surgeon	71%
	/ 170
[ASKED OF WOMEN ONLY] An obstetrician/gynecologist	49%
Any other type of medical specialist (e.g., dermatologist, neurologist, oncologist, genetic counselor, etc.) or healthcare professional	49%
A mental health professional (e.g., psychiatrist, psychologist)	22%
Al providers (e.g., Woebot, Youper, Florence)	10%

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- 5. In general, how often do you visit/consult with each of the following for yourself? (Continued)
 - a. A primary care physician (general practitioner, internist, family doctor, etc.)

	Total
Three times a year or more often	19%
Twice a year	30%
Once a year	31%
Less often than once a year	13%
Never	7%
At least once a year (Net)	80%

b. [ASKED OF WOMEN ONLY] An obstetrician/gynecologist

	Total (N=564)
Three times a year or more often	2%
Twice a year	5%
Once a year	42%
Less often than once a year	25%
Never	27%
At least once a year (Net)	49%

c. A mental health professional (e.g., psychiatrist, psychologist)

	Total
Three times a year or more often	11%
Twice a year	4%
Once a year	8%
Less often than once a year	13%
Never	65%
At least once a year (Net)	22%

d. A dentist/dental surgeon

	Total
Three times a year or more often	9%
Twice a year	44%
Once a year	18%
Less often than once a year	19%
Never	9%
At least once a year (Net)	71%

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- 5. In general, how often do you visit/consult with each of the following for yourself? (Continued)
 - e. Al providers (e.g., Woebot, Youper, Florence)

	Total
Three times a year or more often	3%
Twice a year	3%
Once a year	5%
Less often than once a year	6%
Never	84%
At least once a year (Net)	10%

f. Any other type of medical specialist (e.g., dermatologist, neurologist, oncologist, genetic counselor, etc.) or healthcare professional

	Total
Three times a year or more often	11%
Twice a year	14%
Once a year	23%
Less often than once a year	21%
Never	31%
At least once a year (Net)	49%

6. How often, if at all, do you exercise?

	Total
Daily	32%
Weekly	35%
Monthly	5%
Once in a while	21%
Never	8%

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7. Which of the following sources do you use for information about your health and wellness?

	Total
My primary doctor	68%
Search engines (i.e., Google, Bing)	42%
A specialist doctor	34%
Family	34%
Digital health/symptom checkers (e.g., WebMD, Mayo Clinic, Healthline)	25%
Friends/peers	23%
My pharmacist	17%
Social media	15%
Another health care provider	14%
Someone living with or experiencing a condition	14%
Health influencers on social media	11%
Chatbots (i.e., ChatGPT, Florence, Healthily)	3%
Other	3%
None of the above	6%

8. You previously indicated using the following sources for health information. How helpful, if at all, do you find the information you get from the following sources?

Base: Did not select "None of the above" in Q7; Base varies for each item

Total Helpful Summary

	Total
A specialist doctor	99%
My pharmacist	98%
My primary doctor	97%
Someone living with or experiencing a condition	96%
Another health care provider	95%
Family	91%
Digital health/symptom checkers (e.g., WebMD, Mayo Clinic, Healthline)	90%
Search engines (i.e., Google, Bing)	90%
Friends/peers	85%
Health influencers on social media	84%
Social media	75%
Chatbots (i.e., ChatGPT, Florence, Healthily)	59%

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8. You previously indicated using the following sources for health information. How helpful, if at all, do you find the information you get from the following sources? *(Continued)*

a. My primary doctor

	Total (N=744)
Very helpful	63%
Somewhat helpful	34%
Not so helpful	2%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	97%
Not So/Not Helpful at All (Net)	3%

b. A specialist doctor

	Total (N=363)
Very helpful	72%
Somewhat helpful	26%
Not so helpful	1%
Not helpful at all	-
Very/Somewhat Helpful (Net)	99%
Not So/Not Helpful at All (Net)	1%

c. Another health care provider

	Total
	(N=146)
Very helpful	51%
Somewhat helpful	45%
Not so helpful	3%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	95%
Not So/Not Helpful at All (Net)	5%

d. Family

·	Total (N=364)
Very helpful	25%
Somewhat helpful	67%
Not so helpful	8%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	91%
Not So/Not Helpful at All (Net)	9%

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8. You previously indicated using the following sources for health information. How helpful, if at all, do you find the information you get from the following sources? *(Continued)*

e. Friends/peers

	Total (N=256)
Very helpful	18%
Somewhat helpful	67%
Not so helpful	13%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	85%
Not So/Not Helpful at All (Net)	15%

f. Someone living with or experiencing a condition

	Total (N=155)
Very helpful	34%
Somewhat helpful	62%
Not so helpful	3%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	96%
Not So/Not Helpful at All (Net)	4%

g. My pharmacist

	Total (N=181)
Very helpful	44%
Somewhat helpful	54%
Not so helpful	1%
Not helpful at all	*
Very/Somewhat Helpful (Net)	98%
Not So/Not Helpful at All (Net)	2%

h. Health influencers on social media

	Total (N=109)
Very helpful	28%
Somewhat helpful	56%
Not so helpful	15%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	84%
Not So/Not Helpful at All (Net)	16%

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8. You previously indicated using the following sources for health information. How helpful, if at all, do you find the information you get from the following sources? *(Continued)*

i. Search engines (i.e., Google, Bing)

	Total (N=468)
Very helpful	23%
Somewhat helpful	67%
Not so helpful	9%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	90%
Not So/Not Helpful at All (Net)	10%

j. Chatbots (i.e., ChatGPT, Florence, Healthily)

	Total (N=26)*
Very helpful	*
Somewhat helpful	*
Not so helpful	*
Not helpful at all	*
Very/Somewhat Helpful (Net)	*
Not So/Not Helpful at All (Net)	*

^{*}Base Size too small to report (n < 30)

k. Social media

	Total
	(N=170)
Very helpful	20%
Somewhat helpful	54%
Not so helpful	22%
Not helpful at all	3%
Very/Somewhat Helpful (Net)	75%
Not So/Not Helpful at All (Net)	25%

I. Digital health/symptom checkers (e.g., WebMD, Mayo Clinic, Healthline)

	Total (N=262)
Very helpful	26%
Somewhat helpful	64%
Not so helpful	9%
Not helpful at all	1%
Very/Somewhat Helpful (Net)	90%
Not So/Not Helpful at All (Net)	10%

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9. Of the potential benefits from DNA testing services, how interested are you in the following?

Total Helpful Summary

	Total
Identifying disease risk	69%
Learning more about my ancestry	66%
Pharmaceutical drug development for better disease treatments or cures	66%
Personalized consumer products and medicines	56%
Fertility-related treatments/health risks	35%

a. Learning more about my ancestry

	Total
Very interested	31%
Somewhat interested	35%
Not so interested	16%
Not at all interested	14%
Don't know	3%
Very/Somewhat Interested (Net)	66%
Not So/Not at All Interested (Net)	30%

b. Pharmaceutical drug development for better disease treatments or cures

	Total
Very interested	24%
Somewhat interested	42%
Not so interested	18%
Not at all interested	10%
Don't know	5%
Very/Somewhat Interested (Net)	66%
Not So/Not at All Interested (Net)	29%

c. Personalized consumer products and medicines

	Total
Very interested	18%
Somewhat interested	39%
Not so interested	23%
Not at all interested	14%
Don't know	6%
Very/Somewhat Interested (Net)	56%
Not So/Not at All Interested (Net)	38%

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- 9. Of the potential benefits from DNA testing services, how interested are you in the following?
 - d. Fertility-related treatments/health risks

	Total
Very interested	13%
Somewhat interested	22%
Not so interested	21%
Not at all interested	38%
Don't know	6%
Very/Somewhat Interested (Net)	35%
Not So/Not at All Interested (Net)	59%

e. Identifying disease risk

	Total
Very interested	27%
Somewhat interested	42%
Not so interested	17%
Not at all interested	10%
Don't know	4%
Very/Somewhat Interested (Net)	69%
Not So/Not at All Interested (Net)	27%

10. Wearables are electronic devices that people wear – such as an Apple Watch or Fitbit – that monitor things like heart rate or daily activity. They can also be used for things like sending a reminder to take a medication.

Of the following possible uses for wearables, which of the following possible uses for wearables do you think are MOST useful to you? Please select up to three responses.

	Total
Daily activity tracker (counting steps/distance/exercise levels)	44%
Heart-rate tracker	36%
Sleep pattern/quality tracker	29%
Real-time monitoring of things like blood glucose or metabolism	21%
Calorie/intake tracker	18%
Fitness training/coaching	17%
Medication reminder	14%
Body temperature monitor	9%
Motion detection (speed/direction/location)	6%
I do not think any of these are useful to me	22%

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11. What sources, if any, are you using to obtain lower-cost prescriptions? Select all that apply.

	Total
Using discount drug platforms (i.e., GoodRx, CostPlus Drugs, etc.)	29%
Club/membership retail pharmacies (i.e., Costco, Sam's Club, Amazon)	17%
Buying online/direct-to-consumer prescribers	10%
Formularies/Drug lists	7%
Direct-to-consumer telemedicine services (i.e., hims/hers, Teladoc, Maven)	5%
Medical tourism, meaning going to other countries and purchasing prescriptions there	4%
Importing from foreign countries	3%
None of these	51%

12. How much do you agree or disagree with the following statements?

Total Agree Summary

	Total
I want to control who has access to my personal health data	82%
I trust my doctor to handle my medical data	78%
I think health wearables will lead me to have healthier habits	50%
The U.S. healthcare system works for me	42%
I trust computer programs/artificial intelligence to handle my medical data	26%

a. The U.S. healthcare system works for me

	Total
Strongly agree	11%
Somewhat agree	32%
Neither agree nor disagree	30%
Somewhat disagree	15%
Strongly disagree	12%
Agree (Net)	42%
Disagree (Net)	27%

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12. How much do you agree or disagree with the following statements? (Continued)

b. I want to control who has access to my personal health data

	Total
Strongly agree	47%
Somewhat agree	35%
Neither agree nor disagree	15%
Somewhat disagree	2%
Strongly disagree	1%
Agree (Net)	82%
Disagree (Net)	3%

c. I trust my doctor to handle my medical data

	Total
Strongly agree	36%
Somewhat agree	42%
Neither agree nor disagree	16%
Somewhat disagree	5%
Strongly disagree	2%
Agree (Net)	78%
Disagree (Net)	7%

d. I trust computer programs/artificial intelligence to handle my medical data

	Total
Strongly agree	6%
Somewhat agree	20%
Neither agree nor disagree	30%
Somewhat disagree	22%
Strongly disagree	22%
Agree (Net)	26%
Disagree (Net)	44%

e. I think health wearables will lead me to have healthier habits

	Total
Strongly agree	15%
Somewhat agree	35%
Neither agree nor disagree	36%
Somewhat disagree	8%
Strongly disagree	6%
Agree (Net)	50%
Disagree (Net)	14%

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13. For each of the following pairs of statements, please select the one that comes closest to your view, even if neither statement is exactly right.

	Total
I prioritize my health	63%
I prioritize my household budget	37%

	Total
I prioritize my health	67%
I prioritize my time and convenience	33%

	Total
I prioritize my household budget	57%
I prioritize my time and convenience	43%

	Total
People who are overweight can be treated with medicine	52%
People who are overweight need to control their will power	48%

	Total
Everyone should have equal access to quality healthcare	85%
Access to quality healthcare should be based on your ability to pay for it	15%

	Total
Health insurance companies should set standards for necessary medical care and treatments to keep people healthy	53%
The government should set standards for necessary medical care and treatments to keep people healthy	47%

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13. For each of the following pairs of statements, please select the one that comes closest to your view, even if neither statement is exactly right. *(Continued)*

	Total
Doctors should control what medical treatments and medications are covered by	77%
insurance	
The government should control what medical treatments and medications are covered by	23%
insurance	

	Total
I want my appearance to age naturally	78%
I want to do whatever I can, medically or	22%
cosmetically, to slow the appearance of aging	ZZ /0

	Total
I prefer to use supplements, vitamins, or diet/exercise to manage my health	65%
I prefer to use pharmaceuticals (doctor- prescribed medications and treatments) to manage my health	35%

	Total
For me, improving my health is mostly about feeling better from within	82%
For me, improving my health is about improving my outward appearance	18%

	Total
People should only have surgical procedures if they're medically necessary	58%
People should be able to have surgical procedures to look or feel better about themselves	42%

	Total
You shouldn't have to trade your privacy to have personalized medicine	70%
If you want medicine to be personalized, you have to be willing to give up some privacy	30%

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14. For each of the following, would you want this to happen in the future?

Total Yes Summary

	Total
New vaccines are introduced to prevent more kinds of illness	78%
Life expectancy in the U.S. (currently 77 years) reaches 90 years	77%
New medications and treatments reduce the obesity epidemic	77%
Health insurance becomes universal in the U.S.	73%
Wellness technologies, like wearables and new apps, become essential in my daily routines	52%
Al is used more widely in healthcare	41%
The changing climate poses more and new health risks	36%
Opioids continue to be a public health crisis	35%
Healthcare becomes less affordable for many	30%
Americans have less control over the privacy of their health data	27%
There is a new pandemic	20%

a. Life expectancy in the U.S. (currently 77 years) reaches 90 years

	Total
Yes	77%
No	23%

b. Wellness technologies, like wearables and new apps, become essential in my daily routines

	Total
Yes	52%
No	48%

c. Health insurance becomes universal in the U.S.

	Total
Yes	73%
No	27%

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- 14. For each of the following, would you want this to happen in the future? (Continued)
 - d. Healthcare becomes less affordable for many

	Total
Yes	30%
No	70%

e. New vaccines are introduced to prevent more kinds of illness

	Total
Yes	78%
No	22%

f. There is a new pandemic

	Total
Yes	20%
No	80%

g. Al is used more widely in healthcare

	Total
Yes	41%
No	59%

h. Americans have less control over the privacy of their health data

	Total
Yes	27%
No	73%

i. New medications and treatments reduce the obesity epidemic

	Total
Yes	77%
No	23%

j. Opioids continue to be a public health crisis

	Total
Yes	35%
No	65%

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- 14. For each of the following, would you want this to happen in the future? (Continued)
 - k. The changing climate poses more and new health risks

	Total
Yes	36%
No	64%

15. Thinking again about the following future scenarios, how likely, if at all, are they to actually happen?

Total Likely Summary

	Total
New vaccines are introduced to prevent more kinds of illness	88%
Al is used more widely in healthcare	86%
Opioids continue to be a public health crisis	86%
Healthcare becomes less affordable for many	80%
Americans have less control over the privacy of their health data	80%
There is a new pandemic	74%
The changing climate poses more and new health risks	71%
New medications and treatments reduce the obesity epidemic	70%
Wellness technologies, like wearables and new apps, become essential in my daily routines	65%
Life expectancy in the U.S. (currently 77 years) reaches 90 years	57%
Health insurance becomes universal in the U.S.	41%

a. Life expectancy in the U.S. (currently 77 years) reaches 90 years

	Total
Very likely	14%
Somewhat likely	43%
Not very likely	35%
Not at all likely	8%
Likely (Net)	57%
Not Likely (Net)	43%

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- 15. Thinking again about the following future scenarios, how likely, if at all, are they to actually happen? (Continued)
 - b. Wellness technologies, like wearables and new apps, become essential in my daily routines

	Total
Very likely	19%
Somewhat likely	46%
Not very likely	28%
Not at all likely	7%
Likely (Net)	65%
Not Likely (Net)	35%

c. Health insurance becomes universal in the U.S.

	Total
Very likely	11%
Somewhat likely	30%
Not very likely	43%
Not at all likely	15%
Likely (Net)	41%
Not Likely (Net)	59%

d. Healthcare becomes less affordable for many

	Total
Very likely	32%
Somewhat likely	47%
Not very likely	16%
Not at all likely	4%
Likely (Net)	80%
Not Likely (Net)	20%

e. New vaccines are introduced to prevent more kinds of illness

	Total
Very likely	30%
Somewhat likely	57%
Not very likely	10%
Not at all likely	2%
Likely (Net)	88%
Not Likely (Net)	12%

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15. Thinking again about the following future scenarios, how likely, if at all, are they to actually happen? (Continued)

f. There is a new pandemic

	Total
Very likely	23%
Somewhat likely	51%
Not very likely	21%
Not at all likely	6%
Likely (Net)	74%
Not Likely (Net)	26%

g. All is used more widely in healthcare

	Total
Very likely	35%
Somewhat likely	51%
Not very likely	11%
Not at all likely	4%
Likely (Net)	86%
Not Likely (Net)	14%

h. Americans have less control over the privacy of their health data

	Total
Very likely	25%
Somewhat likely	55%
Not very likely	16%
Not at all likely	4%
Likely (Net)	80%
Not Likely (Net)	20%

i. New medications and treatments reduce the obesity epidemic

	Total
Very likely	17%
Somewhat likely	53%
Not very likely	26%
Not at all likely	4%
Likely (Net)	70%
Not Likely (Net)	30%

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- 15. Thinking again about the following future scenarios, how likely, if at all, are they to actually happen? (Continued)
 - j. Opioids continue to be a public health crisis

	Total
Very likely	38%
Somewhat likely	48%
Not very likely	11%
Not at all likely	3%
Likely (Net)	86%
Not Likely (Net)	14%

k. The changing climate poses more and new health risks

	Total
Very likely	30%
Somewhat likely	42%
Not very likely	19%
Not at all likely	9%
Likely (Net)	71%
Not Likely (Net)	29%

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About the Study

These are some of the findings of an Ipsos poll conducted between February 5 - 6, 2024. For this survey, a sample of 1,107 adults age 18+ from the continental U.S., Alaska, and Hawaii was interviewed online in English.

The sample was randomly drawn from Ipsos' online panel, partner online panel sources, and "river" sampling and does not rely on a population frame in the traditional sense. Ipsos uses fixed sample targets, unique to each study, in drawing a sample. After a sample has been obtained from the Ipsos panel, Ipsos calibrates respondent characteristics to be representative of the U.S. Population using standard procedures such as raking-ratio adjustments. The source of these population targets is U.S. Census 2021 American Community Survey data. The sample drawn for this study reflects fixed sample targets on demographics. Post-hoc weights were made to the population characteristics on gender, age, race/ethnicity, region, and education.

Statistical margins of error are not applicable to online non-probability polls. All sample surveys and polls may be subject to other sources of error, including, but not limited to coverage error and measurement error. Where figures do not sum to 100, this is due to the effects of rounding. The precision of Ipsos online polls is measured using a credibility interval. In this case, the poll has a credibility interval of plus or minus 3.6 percentage points for all respondents. Ipsos calculates a design effect (DEFF) for each study based on the variation of the weights, following the formula of Kish (1965). This study had a credibility interval adjusted for design effect of the following (n=1,107, DEFF=1.5, adjusted Confidence Interval=+/-5.1 percentage points).

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About Ipsos

lpsos is one of the largest market research and polling companies globally, operating in 90 markets and employing over 18,000 people.

Our passionately curious research professionals, analysts and scientists have built unique multi-specialist capabilities that provide true understanding and powerful insights into the actions, opinions and motivations of citizens, consumers, patients, customers or employees. We serve more than 5000 clients across the world with 75 business solutions.

Founded in France in 1975, Ipsos has been listed on the Euronext Paris since July 1st, 1999. The company is part of the SBF 120 and the Mid-60 index and is eligible for the Deferred Settlement Service (SRD).

ISIN code FR0000073298, Reuters ISOS.PA, Bloomberg IPS:FP www.ipsos.com

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