IPSOS HEALTH SERVICE -REPORT 2024

A 31-Country Ipsos Global Advisor Survey

September 2024



Introduction

While the Covid-19 virus is a respiratory disease, perhaps the pandemic's biggest long-term effect on public health will be on mental

health. We have seen a fundamental shift in attitudes to mental health compared to 2018, when we first started the *Ipsos Health Service Report*, and today. Six years ago, 27% chose mental health as one of the biggest health problems, putting it third, today that figure is 45% on average across 31 countries, now first.

However, alongside looking at the global picture, we should also note the big differences in attitudes between countries and genders. In all but <u>two</u> <u>countries women are</u> more likely to choose mental health as a health concern.

The gender gap on mental health is much greater amongst young people.

Fifty-five per cent of Gen Z women choose mental health as one of the biggest health problems, compared to 37% of Gen Z men. Amongst the oldest generation in this survey, the gap between <u>men and women is much</u> <u>smaller.</u>

Our surveys regularly tell us people see <u>mental and physical wellbeing as</u> <u>equally important</u>. However, they do not feel their health service views them the same way. People's attitudes to mental health have changed a lot in recent years and citizens feel their healthcare systems have not caught up with that change.

While mental health is the top health concern on average, it is not for Baby Boomers. Cancer, a disease which older people are more likely to get, is the number one health problem for Baby Boomers (46%). In this year's survey, we asked people to assess how likely they were to get cancer in their country, as well as how widespread obesity is. We found that people were much better at understanding their obesity risk than their cancer risk. With many countries seeing a fall in <u>cancer screenings</u> <u>during the pandemic</u>, and now <u>some</u> <u>cancers affecting more younger people</u> <u>than previously</u>, it is important for people to be able to understand what risk they have of getting the disease.

In the following pages we review the trends we are seeing in attitudes to health and explore how people's experience on the ground matches with their country's health spend. We look forward to discussing what this means in your country and for your work.

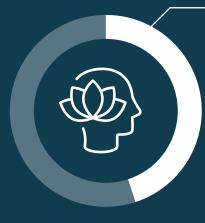








At a glance



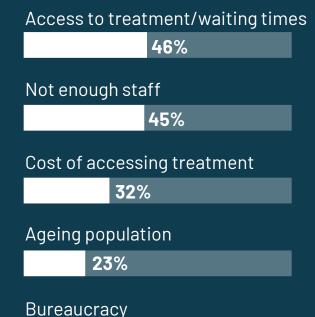
45%

on average across 31 countries say mental health is the biggest health concern. This is up from 27% in 2018. Cancer, as well as stress, obesity and drug abuse follow as concerns.



expect the quality of the healthcare they receive to improve over the coming years. However, people in Europe are more likely to feel the quality will decline.

Perceived biggest healthcare problems:







would rate the quality of healthcare they receive as good. Down four percentage points on last year and down from 53% in 2021.



on average say the healthcare system is overstretched in their country. This has been steadily rising every year since 2018 (54%). Great Britain is where people are most likely to say this (82%).

22%



Key findings



Mental health is a bigger priority and more widespread

Almost one in two (45%) across 31 countries see mental health as one of the biggest health concerns. This is up from 27% in 2018. In 12 countries a majority choose mental health this year, while back in 2018 only three did.



Mental health is an even bigger problem among women

While both men and women say mental health is the biggest health problem, 51% of women pick it while 40% of men do. This gap is much wider among the youngest generation with 55% of Gen Z women choosing mental health compared to 37% of their male counterparts.



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Cancer seen less as a problem

In 18 of the 31 countries the number of people choosing cancer as one of the biggest health problems has fallen since last year. These include some of the countries with the highest cancer incidence rates in the world.

Healthcare systems being overstretched a growing issue

Two-thirds (64%) feel their healthcare system is overstretched. This figure has steadily risen in every wave of the Ipsos Health Service Report and is now up ten percentage points since 2018. Great Britain is the most likely to say this is the case in their country (82%).



Fewer people think the quality of their healthcare is good

Forty-four per cent on average describe the quality of the healthcare they have access to as good. Satisfaction rose during the Covid-19 pandemic (53% in 2021) and has now returned to where it was in 2018 (44%).



Expectation that care will improve in the future dwindles

While people are more likely to say they think the quality of the healthcare they have will stay the same in the coming years (51%), the proportion who think it will improve (28%) has fallen in the last four waves of this survey. The perception saying care will get worse is highest in Hungary and France.



Gender breakdown

Quality of healthcare

How would you rate the quality of healthcare that you and your family have access to in your country?

- Global Country Average (% good)



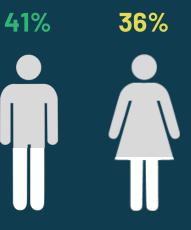
Top health concerns:

Thinking generally, which of the following, if any, do you see as the biggest health problems facing people in your country today? - Global Country Average

Equality in care

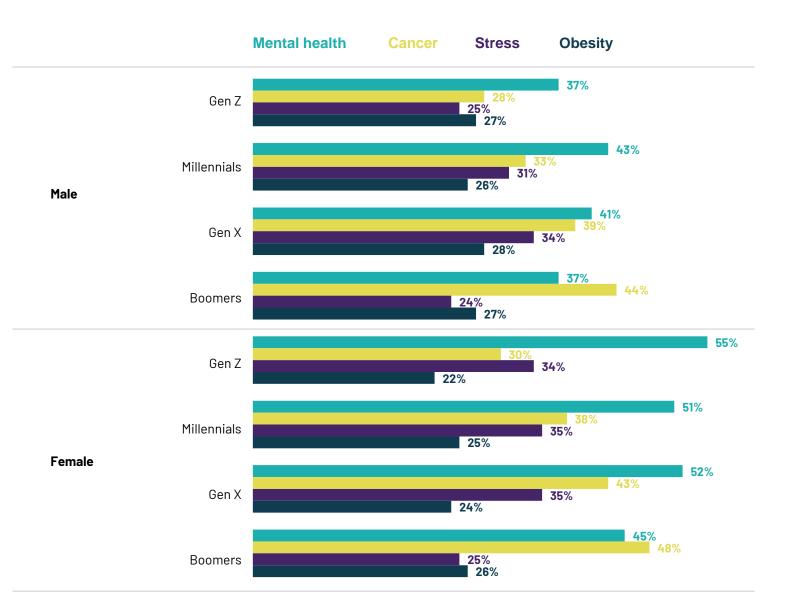
The healthcare system in my country provides the same standard of care to everyone (% agree)

Men	Women
1. Mental Health	1. Mental Health
40%	51%
2. Cancer	2. Cancer
36%	40%
3. Stress	3. Stress
30%	33%
4. Obesity	4. Obesity
27 %	24%
5. Drug abuse	5. Drug abuse
22%	21%





Top concerns by gender and generation







see that women are significantly more concerned about mental health.

Across 31 countries, half (51%) of women seen it as one of the biggest

For the third consecutive year,

mental health is seen as the number

one problem, with 45% across 31

Belief in mental health as a problem

has risen considerably since the Covid-

19 pandemic started. In 2021, 70% cited

Coronavirus as the biggest health issue facing their nation. In 2022, that figure

fell to 47% and in 2023 it was 15%. In

that same period, those mentioning

mental health rose 13 percentage

points (pp) from 31% to 44%.

countries mentioning it.

The biggest health problems

health problems. This is 11pp higher than men and is greater still among young people. Gen Z women are the most likely to see it as a problem, with 55% voicing concern compared to 37% of their male counterparts.

Cancer is seen as the second biggest health problem (38%). While perception of mental health as a problem has risen since before the pandemic, perception about cancer as a problem is lower. In 2018, 52% choose it as one of the biggest health issues affecting their country.

In five countries – Italy, France, Belgium, Netherlands and Spain – a majority see cancer as a major health problem. It is also seen the number one health problem for the oldest generation in this survey. Forty-six per cent of Baby Boomers across 31 countries believe cancer is a concern. This generation is also the only one not to see mental health as the top problem.

Stress (31%), obesity (26%) and drug abuse (21%) make up the rest of the top five biggest health worries.

For now, Covid-19 feels like it is in the past and it ranks tenth out 13 health problems, behind smoking, diabetes, heart disease, and alcohol abuse. Only 11% choose Covid-19 as one of the biggest health problems. However, this is slightly higher in Asia (Japan 31%, Malaysia 25%, and Thailand 22%).

When we look deeper into the data, we

Access and quality of healthcare provided

Across 31 countries, people's perceptions to the current and future quality of their healthcare system remains positive, albeit faltering somewhat.

This year, 44% say the quality of their countries healthcare system is either 'very good' or 'good' (vs. 21% who say it is poor). During the pandemic there was an increase in satisfaction with the healthcare people had access to and this peaked in 2021 when 53% described the care as good. Now that figure has fallen and returned to the level it was before the Covid-19 virus (44% in 2018).

The proportion that expect the quality of the healthcare they receive to get better in the future is declining. In 2018 34% on average said they expect the care they receive to improve in the coming years, that figure is now 28%. Some countries have seen a significant fall in expectation that things will improve. This include Türkiye (-29pp since 2018) and Chile (-16pp).

The reverse is true in Great Britain. In 2018 only 8% of Brits thought the quality of care would improve, that figure is 26% in 2024. However, 82% in Great Britain describe their health service as overstretched, the highest country in this survey and only 50% rate the current care they are receiving as good, down 23pp since 2018 and 8pp in the last 12 months.

Hungary is the country least likely to rate the care they have access to as

good. Only 12% say it is good and 58% describe it as poor. In our <u>What Worries</u> <u>the World</u> survey, which tracks what people see are the biggest problems affecting their country, Hungary is the most concerned about healthcare with 60% saying it is an issue.

Hungary is also pessimistic for the future with 47% saying they expect care to get worse. In France 42% think they healthcare system will decline in coming years.





The challenges facing healthcare services

Access to treatment/long waiting times is now the biggest issue facing healthcare systems across 31 countries.

For the first time in two years, access to treatment/long waiting times is no longer joint first with not enough staff as an issue. That said, the proportion mentioning it has stayed the same over the last year, with over two-fifths (46%) picking it as a major challenge.

Hungary is consistently worried about access to treatment and this year is no different, with 68% concerned. This is also reflected in our <u>What Worries the World</u> survey, where Hungarians put healthcare as their top worry.

Great Britain is a country to note when it comes to access to treatment and other challenges.

Since last year, the number of Brits picking this issue rose 8pp to 55%, this is the highest it has been for the nation in the six years of running this survey. They are also particularly worried about not having enough staff, with 54% citing it as an issue (although this is down slightly from last year).

In terms of ageing populations, the top three most worried nations are in Asia and have some of the lowest birth rates in the world. Singapore, Japan and South Korea all have over half saying this is one of the top challenges facing their country (53%, 52%, and 51%, respectively).

South Korea has seen the biggest increase in worry since 2018 compared to the others – up 8pp.





Perils of perception

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Perils of perception

For the last decade lpsos has been exploring the gap between people's perception and reality on a range of issues.

In this survey we see that in the majority of countries covered (17) people accurately perceive the quality of healthcare they receive according to data from the World Health Organisation (WHO).

This includes countries from Western Europe, North America and some wealthier countries in Asia Pacific. However, from our analysis we find <u>what a country spends on</u> <u>healthcare is not reflected</u> in people's satisfaction with what they receive in terms of care. Switzerland, Netherlands, Australia and Belgium are seeing a return in citizen satisfaction for the amount spent on health as a percentage of GDP.

We also find that people are better at assessing their <u>obesity risk</u> than their <u>cancer risk</u>. Not being able to accurately recognise how likely they are to get cancer, coupled with the proportion seeing cancer as one of the biggest health risks affecting their <u>country falling in</u> <u>recent years</u>, is a concern. Especially so as many countries are trying to increase cancer screenings after a <u>decline during</u> <u>the Covid-19 pandemic</u> and a rise in <u>diagnoses among younger</u> <u>people</u>.



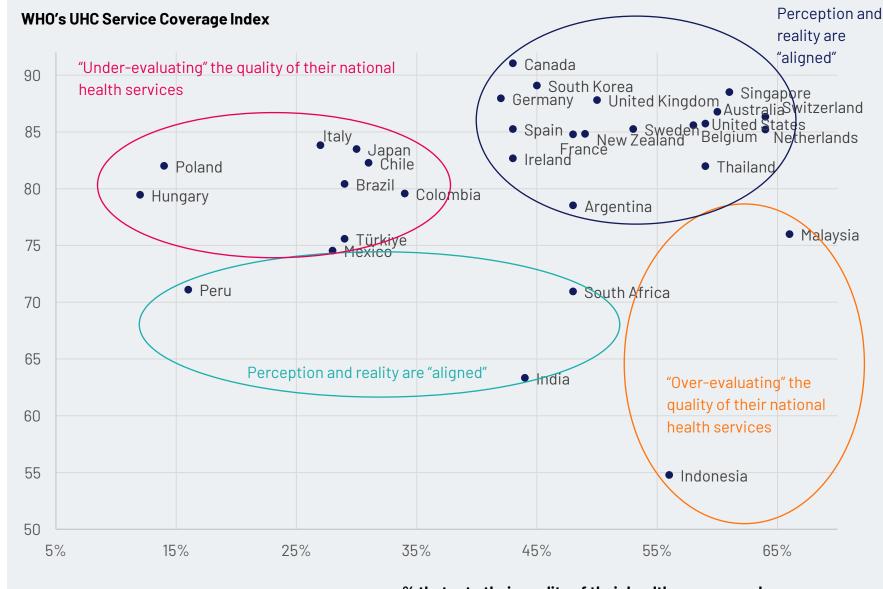


How would you rate the quality of healthcare that you and your family have access to in your country?

Across 31 countries, 17 nations accurately perceive the quality of their healthcare system, according to World Health Organisation (WHO) figures.

Source: WHO

Base: 23,667 online adults under the age of 75 across 31 countries, interviewed 26 July – 9 August 2024.



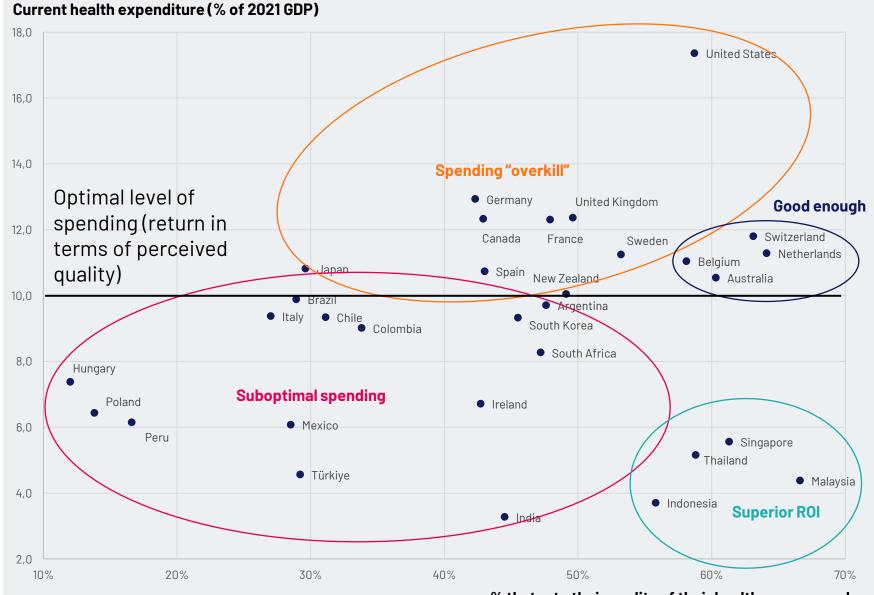
% that rate their quality of their healthcare as good



How would you rate the quality of healthcare that you and your family have access to in your country?

Across 31 countries, 15 nations spend a suboptimal amount on their healthcare, which is reflected in their perceived quality of healthcare.

Base: 23,667 online adults under the age of 75 across 31 countries, interviewed 26 July – 9 August 2024.



% that rate their quality of their healthcare as good



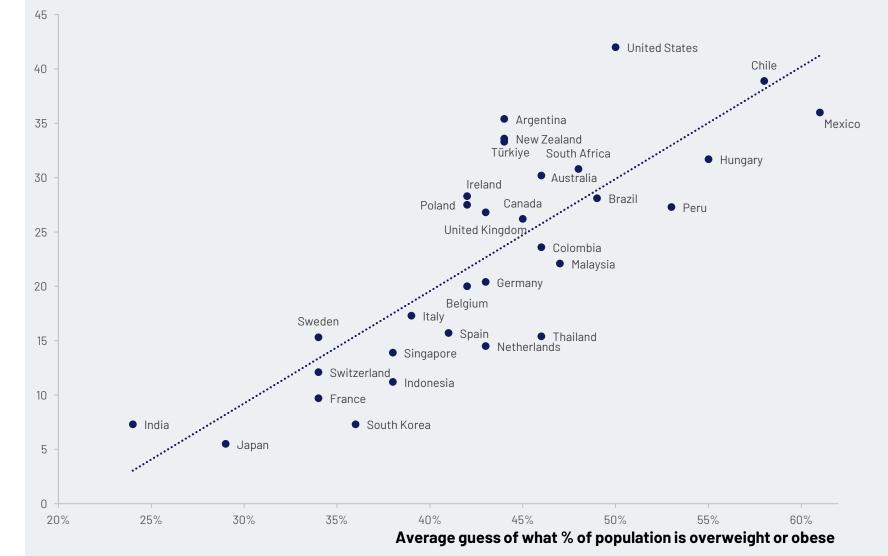
Out of every 100 people aged 20 years or over in ..., how many do you think are either overweight or obese?

While there is a slight gap between average guess and prevalence of obesity, people are **reasonably accurate** at knowing what proportion of their country is overweight or obese.

Source: <u>WHO</u>

Base: 23,667 online adults under the age of 75 across 31 countries, interviewed 26 July – 9 Aug<u>ust 2024.</u>

Prevalence of obesity among adults %





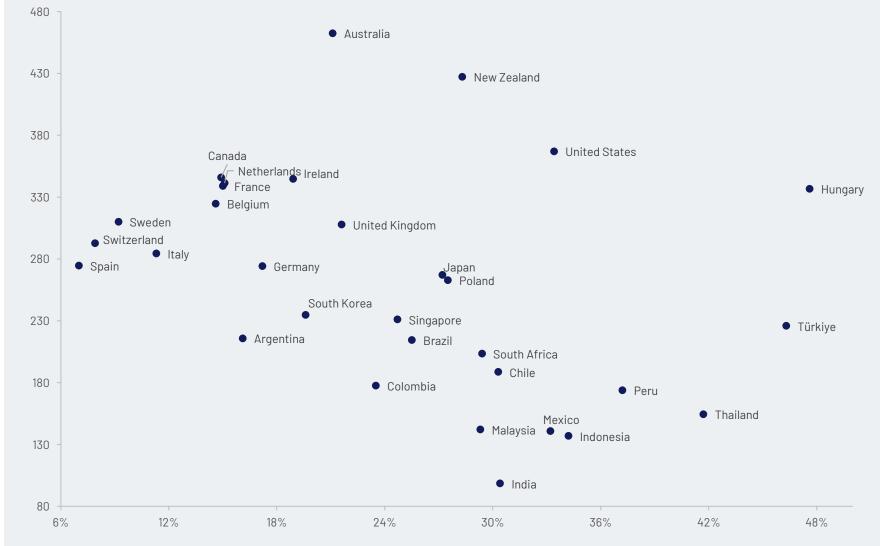
Are people in your country more, less, or neither more nor less likely to get cancer in your country than in any other comparably developed country?

While people in general are quite accurate at guessing their obesity rate, they are **less accurate** at assessing the risk of cancer.

Source: <u>WHO - Cancer Over Time</u>

Base: 23,667 online adults under the age of 75 across 31 countries, interviewed 26 July – 9 August 2024. .





% saying whether they are more likely to get cancer in their country



Are people in your country more, less, or neither more nor less likely to get cancer in your country than in any other comparably developed country?

Base: 23,667 online adults under the age of 75 across	5
31 countries, interviewed 26 July – 9 August 2024.	

ountry	More likely	Neither more or less likely	Less likely
Global Country Average	25%	50%	10%
Hungary	48%	38%	4%
Türkiye	46%	34%	10%
Thailand	42%	32%	15%
Peru	37%	37%	8%
Indonesia	34%	41%	12%
United States	33%	41%	9%
Mexico	33%	49%	4%
India	30%	38%	19%
Chile	30%	43%	5%
South Africa	29%	43%	14%
Malaysia	29%	53%	14%
New Zealand	28%	48%	7%
Poland	28%	46%	8%
Japan	27%	52%	9%
Brazil	26%	44%	8%
Singapore	25%	51%	11%
Colombia	24%	47%	7%
Great Britain	22%	49%	8%
Australia	21%	54%	10%
South Korea	20%	55%	14%
Ireland	19%	47%	12%
Germany	17%	59%	12%
Argentina	16%	44%	6%
Netherlands	15%	61%	8%
France	15%	64%	10%
Canada	15%	56%	9%
Belgium	15%	66%	8%
Italy	11%	62%	10%
Sweden	9%	66%	9%
Switzerland	8%	68%	14%
Spain	7%	65%	11%



Out of every 100 people aged 20 years or over in ..., how many do you think are either overweight or obese?

Average guess

*Prevalence of obesity among adults

Source: <u>WHO</u>

Base: 23,667 online adults under the age of 75 across 31 countries, interviewed 26 July – 9 August 2024.

ountry	Obesity rate*	guess i 2017
Global Country Average 43%	N/A	39%
Mexico 61%	36%	53%
Chile 58%	40%	53%
Hungary 55%	36%	49%
Peru 53%	27%	41%
United States 50%	43%	50%
Brazil 49%	29%	47%
South Africa 48%	30%	47%
Malaysia 47%	22%	N/A
Australia 46%	32%	51%
Colombia 46%	35%	35%
Thailand 46%	15%	N/A
Canada 45%	27%	43%
Argentina 44%	36%	40%
New Zealand 44%	34%	47%
Türkiye 44%	34%	32%
Germany 43%	24%	40%
Great Britain 43%	29%	44%
Netherlands 43%	17%	40%
Belgium 42%	22%	36%
Ireland 42%	31%	44%
Poland 42%	31%	40%
Spain 41%	38%	38%
Italy 39%	19%	36%
Indonesia 38%	12%	N/A
Singapore 38%	14%	N/A
South Korea 36%	7%	32%
France 34%	11%	32%
Sweden 34%	16%	33%
Switzerland 34%	14%	N/A
Japan 29%	5%	32%
India 24%	7%	41%



Avg.

The biggest health problems

Highest in

Thinking generally, which of the following, if any, do you see as the biggest health problems facing people in your country today?

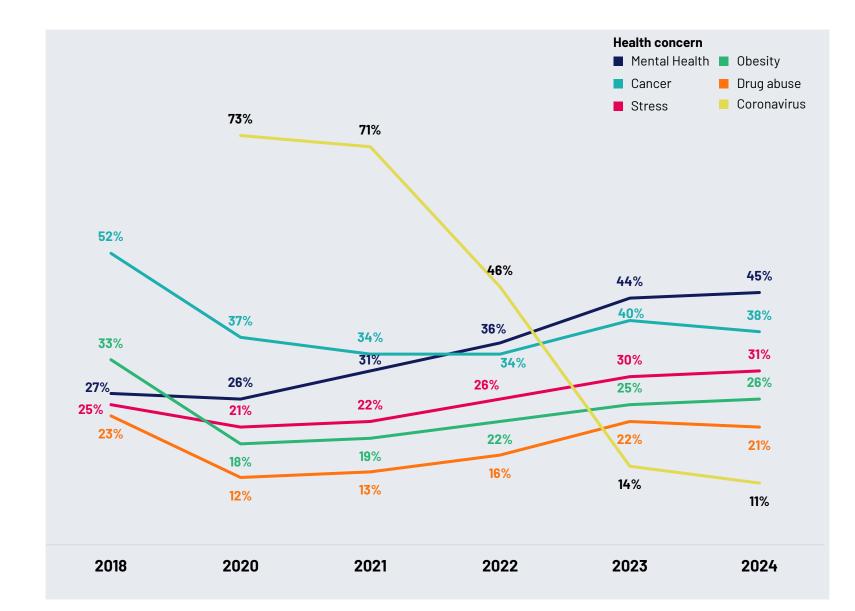
Global Country Average

Mental Health	45%	Chile (69%)
Cancer	38%	Italy(56%)
Stress	31%	Argentina & South Korea (43%)
Obesity	26%	Mexico(59%)
Drug abuse	21%	South Africa (54%)
Diabetes	19%	Mexico (59%)
Heart disease	16%	India (33%)
Alcohol abuse	16%	South Africa (47%)
Smoking	12%	Indonesia(25%)
Coronavirus/COVID-19	11%	Japan (31%)
Dementia	9%	Japan (25%)
Sexually transmitted diseases	3%	South Africa (21%)
Hospital superbugs	3%	Hungary (21%)
Other	2%	

.....



Top concerns for women Global average over time





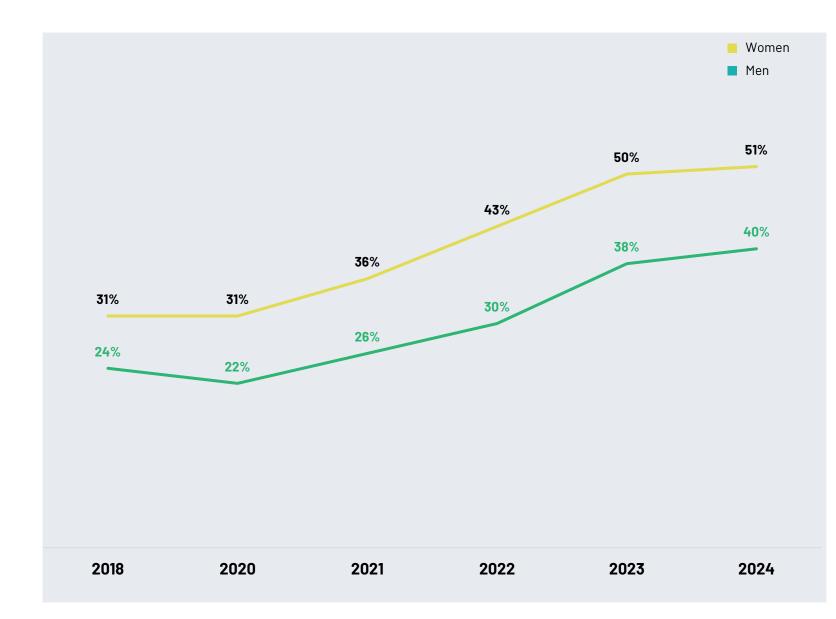
Mental Health

untry	2018 2	2020	2021	2022	2023
Global Country Average 45%	27%	26%	31%	36%	44%
Chile 69%	26%	50%	59%	62%	66%
Sweden 68%	59%	59%	63%	63%	67%
Australia 60%	50%	47%	47%	44%	60%
Spain 59%	23%	16%	35%	51%	61%
New Zealand 58%	N/A	N/A	N/A	N/A	59%
Canada 57%	49%	42%	43%	46%	61%
Colombia 54%	17%	N/A	42%	46%	51%
Great Britain 54%	50%	43%	40%	43%	53%
Brazil 54%	18%	27%	40%	49%	52%
Ireland 53%	N/A	N/A	N/A	58%	58%
United States 52%	44%	33%	35%	51%	53%
Germany 50%	37%	26%	32%	31%	52%
Argentina 49%	15%	25%	28%	37%	47%
Singapore 49%	N/A	N/A	N/A	N/A	46%
Switzerland 48%	N/A	N/A	28%	48%	48%
Netherlands 47%	N/A	27%	33%	33%	45%
Peru 46%	41%	36%	37%	39%	45%
South Korea 41%	48%	27%	27%	35%	44%
Poland 40%	19%	23%	30%	33%	41%
France 39%	10%	10%	12%	20%	35%
South Africa 39%	16%	22%	27%	37%	39%
Indonesia 38%	N/A	N/A	N/A	32%	38%
Thailand 38%	N/A	N/A	N/A	29%	35%
Belgium 37%	23%	22%	35%	33%	37%
Italy 35%	18%	10%	19%	28%	32%
Malaysia 35%	16%	22%	33%	31%	41%
Hungary 31%	14%	12%	18%	23%	24%
Türkiye 30%	17%	25%	19%	27%	32%
Japan 28%	24%	14%	9%	15%	18%
India 26%	18%	27%	25%	30%	19%
Mexico 25%	6%	8%	11%	15%	21%



Mental health for women and men over time

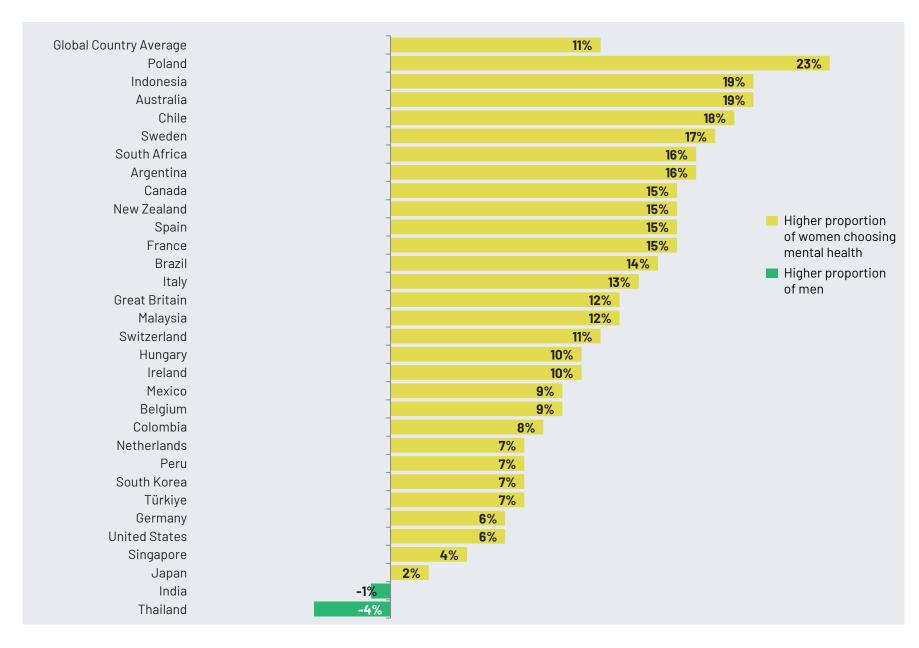
Global country average





Mental health

Net difference between women and men





Cancer

untry	2018 2020 20	021 2022	202
Global Country Average 38%	52% 37% 3	4% 34%	40%
Italy 56%	75% 53% 5	3% 53%	57%
France 54%	69% 51% 4	5% 46%	57%
Belgium 53%	60% 63% 5	5% 59%	57%
Netherlands 52%	N/A 48% 4	3% 40%	53%
Spain 51%	68% 49% 5	3% 49%	53%
Great Britain 49%	50% 46% 4	1% 41%	47%
Türkiye 48%	61% 41% 3	7% 44%	449
India 47%	38% 20% 1	8% 21%	599
Ireland 46%	N/A N/A N	I/A 44%	50%
Poland 42%	68% 59% 5	3% 47%	499
Singapore 41%	N/A N/A N	I/A N/A	383
Canada 40%	58% 35% 2	6% 30%	389
Peru 40%	53% 41% 3	6% 43%	46
Chile 39%	38% 33% 3	4% 33%	38
Hungary 38%	56% 38% 4	1% 43%	40
Japan 38%	59% 30% 2	2% 26%	423
New Zealand 38%	N/A N/A N	I/A N/A	35
Sweden 35%	36% 39% 3	6% 35%	349
Brazil 34%	57% 27% 3	1% 29%	389
Colombia 34%	50% N/A 3	1% 34%	419
Australia 34%	39% 30% 2	4% 23%	319
Germany 32%	45% 30% 2	5% 26%	373
Switzerland 32%	N/A N/A 2	9% 32%	383
United States 31%	42% 26% 2	2% 29%	299
Mexico 28%	38% 29% 3	0% 27%	299
Thailand 26%	N/A N/A N	I/A 19%	275
Malaysia 26%	35% 18% 1	6% 18%	243
South Korea 26%	37% 19% 2	.1% 21%	263
Argentina 25%	37% 31% 2	7% 25%	243
South Africa 25%	44% 24% 2	3% 20%	243
Indonesia 20%	N/A N/A N	I/A 16%	22%



Stress

South Korea 43% 45% 33% 35% 44 Argentia 43% 34% 39% 39% 39 Sweden 41% 39% 33% 35% 35% 35% Thailand 40% 39% 33% 35% 35% 355 Thailand 40% 31% 31% 35% 35% 35% 35% Thailand 40% 31% 31% 31% 33% 34% 30% 34% 30% 34% 40 Japan 39% 33% 28% 31% 37% 33% 28% 31% 37% Singapore 57% 37% 33% 28% 31% 39% 39 Switzerland 36% 23% 28% 31% 39% 39 Germany 36% 23% 28% 31% 39% 33 Spain 36% 33% 26% 18% 21% 29% 3	untry		2018	2020	2021	2022	2023
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Türkiye 40% 31% 31% 28% 34% 40 Japan 39% 37% 33% 28% 31% 37 France 37% 33% 28% 31% 37 33% 28% 38% 36 Singapore 37% 37% 23% 23% 28% 36 39% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 33% 34% 34% 34% 34% 34% 34% 34% 34% 34% 34% 34% 34%	Thailand	40%	N/A	N/A	N/A	27%	37%
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France 37% 23% 23% 28% 36 Singapore 37% 11% N/A N/A N/A N/A 37% Switzerland 37% 23% 25% 30% 26% 39% 39 Poland 36% 23% 25% 30% 26% 30% 26% 30% 33 Chile 36% 25% 18% 19% 28% 33 Spain 36% 26% 18% 21% 29% 31 Belgium 32% 26% 18% 21% 29% 31 Brazil 31% 26% 30% 31% 34 Brazil 31% 26% 30% 31% 34 Brazil 31% 26% 30% 31% 34 Brazil 31% 26% 30% 27% 23% 27% 23% Mundorsia 29% 31 14% 14% 14% 22% 28 N/A N/A N/A N/A N/A N/A<	Türkiye	40%	31%	31%	28%	34%	40%
Singapore 37% N/A N/A N/A N/A N/A N/A Singapore Switzerland 37% 36% 25% 30% 26% 29% 37 Ohlie 36% 25% 30% 26% 29% 37 Spain 36% 25% 27% 30% 33 36% 25% 18% 19% 22% 27% 30% 33 36% 33% 26% 18% 21% 29% 31 37% 33% 26% 18% 21% 29% 31 36% 33% 26% 18% 21% 29% 31 31% 26% 30% 31% 34 31% 26% 30% 31% 34 Belgium 32% 25% 23% 27% 32% 25% 23% 27% 33 Indonesia 29% 30% 31% 34 19% 14% 22% 28 Mexico 28% 28% 28% 23% 26%	Japan	39%	37%	33%	28%	31%	37%
Switzerland 37% 39% 39 Poland 36% 25% 30% 26% 29% 37 Chile 36% 23% 25% 27% 30% 33 Spain 36% 25% 18% 19% 28% 33 Belgium 32% 25% 18% 19% 28% 33 Belgium 32% 26% 18% 21% 29% 31 Mungary 31% 26% 18% 21% 29% 31 Hungary 30% 31% 26% 18% 21% 29 27% 29 Germany 31% 26% 18% 21% 29% 33 33 Nthonesia 29% 31% 26% 18% 14% 29 Mexico 28% 28% 21% 14% 22% 28 Nktherlands 23% 26% 14% 12% 11% 21 South Africa 23% 26% 18% 19% 16% 14% 22%	France	37%	33%	23%	23%	28%	36%
Poland 36% 29% 37 Chile 36% 23% 25% 27% 30% 33 Spain 36% 25% 18% 19% 28% 33 Chile 33% 26% 18% 21% 29% 31 Belgium 32% 26% 18% 21% 29% 31 Germany 31% 26% 30% 31% 34 Hungary 30% 26% 18% 21% 29% 21% 29% 31 Indonesia 29% 30% 31% 34 19% 18% 22% 27% 29 Mungary 30% 30% 31% 34 19% 14% 23% 22% 27% 33 Netherlands 28% 29% 23% 27% 33 26% 14% 14% 23% 26% 23% 27% 33 Canada 25% 23% 23% 27% 14% 13% 16% 14% 22 26% 14% 13%	Singapore	37%	N/A	N/A	N/A	N/A	35%
Chile 36% 23% 25% 27% 30% 33 Spain 36% 25% 18% 19% 28% 33 26% 18% 21% 29% 31 31% 26% 18% 21% 29% 31 31% 26% 18% 21% 29% 31 31% 26% 30% 31% 34 9% 11% 26% 30% 31% 34 19% 18% 22% 27% 29 31 30% 30% 33 30% 33 36 36 36 10donesia 29% 30% 30% 33 37 33 N/A N/A N/A N/A 14% 27% 33 10donesia 29% 30% 23% 26% 33 26% N/A N/A N/A N/A 14% 12% 23% 26% 10donesia 23% 23% 26% 18% 11% 21% <td< td=""><td>Switzerland</td><td>37%</td><td>N/A</td><td>N/A</td><td>31%</td><td>39%</td><td>39%</td></td<>	Switzerland	37%	N/A	N/A	31%	39%	39%
Spain 36% 25% 18% 19% 28% 33 1taly 33% 26% 18% 21% 29% 31 Belgium 32% 31% 34 13% 26% 30% 31% 34 Brazil 31% 26% 30% 31% 34 19% 18% 22% 27% 29 Germany 31% 30% 30% 31% 34 19% 18% 22% 27% 29 Mungary 30% 30% 31% 34 19% 18% 22% 27% 29 Matheriands 29% 30% 30% 31% 34 28% 23% 26% 33 36 33 36 33 36 33 36 33 36<	Poland	36%	25%	30%	26%	29%	37%
Italy 33% 26% 18% 21% 29% 31 Belgium 32% 31% 26% 30% 31% 34 Brazil 31% 26% 30% 31% 34 19% 18% 22% 27% 29 Germany 31% 24% 17% 16% 14% 29 30% 30% 32% 25% 23% 27% 33 Indonesia 29% N/A N/A N/A 22% 28 Netherlands 28% N/A N/A N/A 22% 23% 27% 23 Canada 28% 28% 18% 19% 15% 23% 26 Mexico 28% 28% 14% 12% 11% 21 Canada 25% 23% 27 14% 13% 16% 14% 22 South Africa 23% 23% 21 17% 18% 14% 12% 24% 24% 24% 24% 24% 24% 24% <td>Chile</td> <td>36%</td> <td>23%</td> <td>25%</td> <td>27%</td> <td>30%</td> <td>33%</td>	Chile	36%	23%	25%	27%	30%	33%
Belgium 32% 31% 26% 30% 31% 34 Brazil 31% 1% 19% 18% 22% 27% 29 Germany 31% 30% 11% 14% 19% 18% 22% 27% 29 Mungary 30% 30% 14% 19% 18% 22% 27% 33 Indonesia 29% 28% 28% 27% 33 N/A N/A N/A 22% 28% 26% Mexico 28% 28% 26% 11% 11% 22% 28% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 24% 14% 12% 11% 22% 28% 14% 12% 11% 22% 28% 27% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24	Spain	36%	25%	18%	19%	28%	33%
Brazil 31% 18% 22% 27% 29 Germany 31% 16% 14% 29 Hungary 30% 32% 25% 23% 27% 33 Indonesia 29% N/A N/A N/A 22% 28% Netherlands 28% 28% 11% 22% 28% 23% 23% 26% 23% 27% 23% 26% 23% 26% 23% 26% 23% 26% 23% 26% 23% 26% 23% 26% 23% 27% 23% 27% 23% 26% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 27% 23% 24% 24% 24% 24% 24% 24% 24% 24% <t< td=""><td>Italy</td><td>33%</td><td>26%</td><td>18%</td><td>21%</td><td>29%</td><td>31%</td></t<>	Italy	33%	26%	18%	21%	29%	31%
Germany 31% 16% 14% 29 Hungary 30% 32% 25% 23% 27% 33 Indonesia 29% N/A N/A N/A 22% 28 Netherlands 28% N/A 19% 18% 23% 26 Mexico 28% 18% 19% 15% 23% 27 Canada 25% 23% 27% 23 27 Australia 23% 26 18% 19% 15% 23% 27 South Africa 23% 26 14% 13% 16% 14% 22 Malaysia 23% 23% 27 11% 21 23% 27 Malaysia 23% 26 14% 13% 16% 14% 22 Malaysia 23% 26 14% 13% 16% 14% 22 Malaysia 23% 26 11% 14% 12% 11% 21 Malaysia 23% 26 13% 16%	Belgium	32%	31%	26%	30%	31%	34%
Hungary Indonesia30%32%25%23%27%33Indonesia29%1N/AN/AN/A22%28Netherlands28%18%19%18%23%2618%19%15%23%27Canada25%14%13%16%14%22Australia23%23%2714%13%16%14%22South Africa23%23%2714%12%11%21South Africa23%23%2714%12%11%21Malaysia22%23%17%18%17%24%24%Malaysia19%14%17%1814%17%18Ireland16%16%14%11%1514%17%18	Brazil	31%	19%	18%	22%	27%	29%
Indonesia 29% N/A N/A N/A 22% 28 Netherlands 28% N/A 19% 18% 23% 26 Mexico 28% 18% 19% 15% 23% 27 Canada 25% 14% 13% 16% 14% 22 Australia 23% 26 14% 13% 16% 14% 22 South Africa 23% 23% 24 11% 21 21 South Africa 23% 20% 11% 11% 21 24% 24% New Zealand 22% 20% 13% 15% 14% 17% 18 United States 20% 19% 14% 17% 18 21 16% 14% 17% 18 Great Britain 17% 18% 18% 21 14% 15% 14% 15 N/A N/A N/A N/A N/A 18% 18	Germany	31%	24%	17%	16%	14%	29%
Netherlands 28% N/A 19% 18% 23% 26 Mexico 28% 18% 19% 15% 23% 27 Canada 25% 14% 13% 16% 14% 22 Australia 23% 23% 27 14% 13% 16% 14% 22 South Africa 23% 23% 21 11% 21 21 23% 24% 24% 24% 24% 24% 24% 24% 24% 24% 24% 17% 18% 17% 24% <td< td=""><td>Hungary</td><td>30%</td><td>32%</td><td>25%</td><td>23%</td><td>27%</td><td>33%</td></td<>	Hungary	30%	32%	25%	23%	27%	33%
Mexico 28% 18% 19% 15% 23% 27 Canada 25% 14% 13% 16% 14% 22 Australia 23% 9% 14% 12% 11% 21 South Africa 23% 23% 27 18% 17% 24% 22 New Zealand 22% 11% 24% <	Indonesia	29%	N/A	N/A	N/A	22%	28%
Canada 25% 14% 13% 16% 14% 22 Australia 23% 9% 14% 12% 11% 21 South Africa 23% 17% 18% 17% 24% 24 New Zealand 22% N/A N/A N/A N/A 17 18 United States 20% 13% 15% 14% 17% 18 Malaysia 19% 17% 18% 18% 21 Great Britain 17% 18% 18% 21 Ireland 16% 16% 18% 18% 18	Netherlands	28%	N/A	19%	18%	23%	26%
Australia23%9%14%12%11%21South Africa23%17%18%17%24%24New Zealand22%N/AN/AN/AN/A17United States20%13%15%14%17%18Malaysia19%11%12%18%18%21Great Britain17%18%18%1514%15Ireland16%16%18%18%1818	Mexico	28%	18%	19%	15%	23%	27%
South Africa 23% 17% 18% 17% 24% 24 New Zealand 22% N/A N/A N/A N/A 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 17% 18% 21 Malaysia 19% 17% 18% 18% 21 11% 14% 15 11% 14% 15 11% 14% 15 11% 14% 15 16% </td <td>Canada</td> <td>25%</td> <td>14%</td> <td>13%</td> <td>16%</td> <td>14%</td> <td>22%</td>	Canada	25%	14%	13%	16%	14%	22%
New Zealand 22% N/A N/A N/A N/A 17' United States 20% 13% 15% 14% 17% 18 Malaysia 19% 14% 17% 18% 18% 21 Great Britain 17% 16% 16% N/A N/A 17% 18	Australia	23%	9%	14%	12%	11%	21%
United States 20% 13% 15% 14% 17% 18 Malaysia 19% 14% 17% 18% 21 Great Britain 17% 18% 14% 17% 18% 21 Ireland 16% 16% N/A N/A N/A 18% 18	South Africa	23%	17%	18%	17%	24%	24%
Malaysia 19% 14% 17% 18% 18% 21 Great Britain 17% 18% 18% 21 Ireland 16% 10% 11% 14% 15	New Zealand	22%	N/A	N/A	N/A	N/A	17%
Great Britain 17% 12% 9% 11% 14% 15 Ireland 16% N/A N/A N/A 18% 18	United States	20%	13%	15%	14%	17%	18%
Great Britain 17% 12% 9% 11% 14% 15 Ireland 16% N/A N/A N/A 18% 18	Malaysia	19%					21%
Ireland 16% N/A N/A 18% 18	Great Britain	17%					15%
India 14% 26% 19% 20% 25% 15	Ireland	16%					18%
	India	14%	26%	19%	20%	25%	15%



Obesity

untry	 2018	2020	2021	2022	202
Global Country Average 26%	33%	18%	19%	22%	25%
Mexico 59%	76%	52%	52%	55%	62%
Chile 43%	59%	36%	43%	38%	499
Netherlands 41%	N/A	21%	28%	28%	365
Great Britain 36%	50%	27%	28%	29%	343
Malaysia 34%	52%	20%	18%	27%	293
United States 33%	40%	25%	20%	23%	309
Poland 32%	34%	11%	18%	25%	223
France 31%	33%	17%	20%	23%	30
Peru 30%	28%	26%	21%	25%	275
New Zealand 30%	N/A	N/A	N/A	N/A	26
India 28%	21%	7%	9%	10%	14
Australia 26%	46%	22%	17%	19%	24
Sweden 26%	30%	21%	23%	25%	29
Türkiye 26%	44%	19%	22%	20%	20
Ireland 25%	N/A	N/A	N/A	23%	26
Spain 25%	43%	15%	22%	23%	28
Belgium 25%	23%	22%	20%	24%	27
Germany 23%	30%	14%	17%	18%	27
Switzerland 22%	N/A	N/A	12%	16%	199
Hungary 22%	29%	14%	22%	22%	24
Argentina 21%	31%	20%	21%	25%	30
Canada 20%	31%	12%	12%	17%	219
South Korea 20%	20%	10%	11%	15%	16
Colombia 19%	23%	N/A	16%	20%	219
Brazil 18%	24%	11%	13%	15%	20
Italy 17%	24%	8%	9%	13%	180
Singapore 16%	N/A	N/A	N/A	N/A	150
Indonesia 15%	N/A	N/A	N/A	6%	13 3
South Africa 12%	21%	7%	7%	9%	9%
Thailand 9%	N/A	N/A	N/A	11%	12 %
Japan 8%	12%	4%	4%	5%	7%



Drug abuse

Intry		2018	2020	2021	2022	2023
Global Country Average	21%	23%	12%	13%	16%	22%
South Africa	54%	48%	34%	30%	50%	52%
Argentina	37%	48%	26%	34%	45%	41%
Colombia	36%	52%	N/A	30%	32%	39%
Thailand	33%	N/A	N/A	N/A	21%	23%
Brazil	32%	42%	14%	22%	24%	36%
United States	32%	37%	20%	20%	22%	34%
Ireland	29%	N/A	N/A	N/A	19%	28%
Indonesia	27%	N/A	N/A	N/A	26%	26%
Canada	27%	21%	16%	17%	17%	30%
Chile	26%	32%	19%	19%	25%	31%
Türkiye	24%	35%	11%	17%	17%	31%
New Zealand	22%	N/A	N/A	N/A	N/A	25%
Mexico	22%	26%	17%	14%	19%	23%
Australia	22%	35%	15%	12%	13%	21%
Germany	21%	16%	8%	8%	8%	17%
Belgium	20%	13%	13%	12%	14%	25%
Malaysia	18%	28%	18%	11%	19%	21%
Peru	18%	27%	7%	11%	13%	19%
France	18%	15%	7%	9%	11%	20%
Great Britain	18%	14%	6%	9%	8%	15%
Sweden	17%	11%	12%	13%	15%	18%
India	16%	17%	11%	10%	14%	14%
Spain	16%	19%	10%	11%	13%	15%
Switzerland	14%	N/A	N/A	9%	12%	16%
Hungary	13%	9%	12%	10%	11%	16%
Netherlands	12%	N/A	6%	6%	12%	17%
South Korea	12%	8%	2%	2%	4%	19%
Poland	11%	18%	10%	14%	9%	8%
Italy	7%	7%	3%	3%	5%	7%
Singapore	5%	N/A	N/A	N/A	N/A	4%
Japan	2	4%	3%	1%	3%	4%



Access to and quality of healthcare provided

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How would you rate the
quality of healthcare that you
and your family have access
to in your country?

Neither good 2018 2020 2021 2022 2023 Country Very good Good Poor nor poor Very poor Global Country Average 34% 6% 48% 36% 15% 44% 50% 53% 50% 66% Malaysia 51% 24% 8%2% 72% 71% 67% 66% 26% 8%2% 77% 65% 50% Netherlands N/A 76% 68% Switzerland 44% 28% 7%% N/A 78% 68% 68% N/A 46% 71% Singapore 30% 6%3% N/A N/A 15% N/A N/A 44% 26% 10% 3% Australia 71% 81% 78% 69% 64% Thailand 48% 35% 6% N/A N/A N/A 53% 62% 8% 3% 57% United States 16% 43% 30% 63% 71% 67% 66% 7% 4% Belgium 18% 40% 31% 64% 70% 76% 69% 62% 36% 12% 44% 7%% Indonesia N/A N/A N/A 57% 55% 40% 11% 5% 51% 64% 63% 60% Sweden 30% 64% Great Britain 12% 38% 31% 13% 6% 73% 58% 74% 68% 63% 5% 28% New Zealand 17% 32% 18% 52% N/A N/A N/A N/A 7% 39% 30% 16% France 55% 59% 62% 55% 50% 13% 5% 58% 49% 58% 55% Argentina 38% 34% 50% 5% 34% 36% 12% 47% 46% 50% South Africa 46% 50% South Korea 39% 43% 9%2% 50% 55% 58% 57% 51% 41% 10% 5% India 33% 52% 53% 55% 56% 60% Spain 36% 35% 16% 6% 58% 52% 60% 50% 55% Canada 35% 34% 16% 7% 62% 72% 47% 64% 54% Ireland 35% 32% 18% 8% 42% 39% N/A N/A N/A 33% 5% 37% 16% Germany 56% 66% 60% 54% 46% Colombia 26% 46% 16% 5% 42% 25% N/A 34% 38% Chile 3 28% 39% 21% 10% 32% 29% 35% 35% 30% 9% 4% Japan 49 26% 57% 34% 38% 33% 36% 41% 21% Türkiye 23% 42% 8% 46% 41% 37% 37% 45% 40% 21% Brazil 23% 10% 18% 31% 30% 29% 31% 23% 40% Mexico 23% 9% 32% 26% 29% 34% 29% 24% 9% Italy 39 39% 25% 33% 46% 34% 33% 42% 14% 49% Peru 22% 13% 20% 18% 19% 21% 16% Poland 11% 44% 28% 14% 14% 9% 12% 14% 14% 3%9% 33% 30% 20% 21% 15% Hungary 25% 16% 14%

DSOS

Over the coming years, do you expect the quality of healthcare that you and your family will have access to locally will improve, stay the same, or get worse?

ountry	Improve	Stay the same		Get worse	2018	2020	2021	2022	2023
Global Country Average	28%	51%		21%	34%	32%	34%	33%	30%
Colombia	65%		21%	14%	66%	N/A	66%	71%	65%
Argentina	63%		28%	10%	53%	56%	60%	52%	58%
Peru	60%		35%	5%	63%	68%	59%	59%	60%
Brazil	59%		31%	9%	61%	64%	66%	62%	61%
Thailand	55%		42%	3%	N/A	N/A	N/A	44%	55%
Mexico	51%		39%	11%	47%	58%	56%	52%	55%
Indonesia	50%		47%	3 <mark>%</mark>	N/A	N/A	N/A	52%	49%
South Africa	47%		38%	15%	35%	41%	39%	39%	44%
Chile	39%	47	%	14%	55%	54%	58%	54%	48%
Malaysia	39%		55%	6%	49%	45%	41%	33%	37%
Singapore	33%	58%	0	9%	N/A	N/A	N/A	N/A	40%
Spain	29%	51%		21%	44%	45%	38%	29%	38%
Great Britain	26%	47%		27%	8%	14%	13%	18%	20%
India	26%	63%		11%	53%	52%	56%	53%	44%
United States	20%	67%		13%	18%	21%	17%	21%	17%
New Zealand	20%	49%		32%	N/A	N/A	N/A	N/A	23%
Belgium	19%	54%		27%	22%	19%	20%	17%	14%
Australia	18%	60%		22%	22%	28%	27%	23%	19%
Sweden	18%	51%		31%	28%	19%	25%	19%	19%
Ireland	17%	59%		25%	N/A	N/A	N/A	15%	17%
Poland	16%	63%		21%	18%	10%	16%	10%	15%
Türkiye	15%	54%		31%	44%	31%	27%	24%	23%
Switzerland	14%	64%		22%	N/A	N/A	24%	19%	15%
Canada	12%	58%		30%	15%	17%	17%	16%	13%
Germany	12%	50%		39%	10%	16%	11%	15%	11%
South Korea	12%	68%		21%	24%	17%	21%	18%	15%
Hungary	11%	43%		47%	12%	12%	10%	8%	9%
Italy	10%	53%		37%	14%	18%	17%	9%	12%
France	9%	49%		42%	14%	13%	11%	15%	10%
Japan	9%	72%		20%	15%	11%	11%	9%	10%
Netherlands	8%	57%		35%	N/A	15%	15%	13%	12%





The healthcare system in my country is overstretched

ountry	Agree	Disagree	2018	2020	2021	2022	202
Global Country Average	64%	12%	54%	55%	56%	61%	62%
Great Britain	82%	6%	85%	81%	85%	83%	81%
Sweden	80%	6%	74%	77%	76%	82%	79%
France	79%	6%	70%	73%	66%	78%	82%
Hungary	78%	9%	80%	77%	73%	76%	79%
New Zealand	76%	7%	N/A	N/A	N/A	N/A	75%
Ireland	74%	9%	N/A	N/A	N/A	78%	77%
Italy	74%	8%	64%	61%	63%	70%	73%
Canada	74%	7%	67%	64%	74%	73%	74%
Netherlands	73%	7%	N/A	65%	67%	74%	73%
Poland	73%	9%	32%	22%	25%	27%	27%
Spain	71%	8%	70%	75%	71%	71%	72%
Belgium	70%	8%	33%	57%	57%	64%	653
Brazil	69%	12%	66%	69%	71%	67%	749
Germany	66%	12%	55%	35%	44%	59%	70 9
Peru	66%	13%	60%	75%	72%	69%	749
Australia	65%	11%	60%	52%	58%	72%	653
Chile	65%	11%	70%	65%	67%	70%	70 9
Argentina	62%	12%	60%	67%	59%	59%	679
Thailand	61%	16%	N/A	N/A	N/A	63%	64
Colombia	61%	11%	69%	N/A	75%	65%	59
Mexico	60%	11%	57%	51%	52%	53%	573
India	60%	20%	46%	51%	54%	58%	683
Türkiye	58%	21%	46%	46%	53%	59%	563
South Africa	57%	11%	57%	62%	64%	59%	613
Switzerland	56%	15%	N/A	N/A	39%	46%	539
United States	52%	12%	48%	48%	55%	51%	519
Indonesia	49%	20%	N/A	N/A	N/A	47%	489
Malaysia	49%	24%	42%	39%	44%	42%	499
Singapore	45%	15%	N/A	N/A	N/A	N/A	449
Japan	43%	12%	15%	12%	13%	15%	16%
South Korea	25%	27%	24%	27%	29%	30%	249





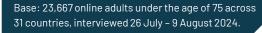
Waiting times to get an appointment with doctors are too long in my country

Country	Agree	Disagree	2018	2020	2021	2022	2023
Global Country Average	67%	12%	62%	62%	60%	64%	67%
Hungary	85%	6%	78%	80%	83%	86%	86%
Poland	83%	7%	77%	83%	81%	81%	81%
Colombia	77%	9%	74%	N/A	78%	75%	76%
Italy	76%	7%	70%	72%	73%	70%	74%
Germany	75%	8%	65%	60%	61%	67%	77%
Great Britain	75%	8%	62%	68%	73%	75%	74%
Brazil	75%	8%	73%	79%	84%	78%	81%
Chile	75%	8%	77%	77%	76%	76%	74%
Peru	74%	13%	75%	84%	74%	81%	77%
Thailand	74%	9%	N/A	N/A	N/A	64%	68%
Mexico	74%	10%	74%	71%	73%	70%	73%
Argentina	74%	10%	64%	68%	70%	71%	72%
Spain	73%	9%	70%	74%	72%	73%	75%
New Zealand	73%	10%	N/A	N/A	N/A	N/A	66%
Belgium	72%	10%	38%	56%	57%	65%	63%
Canada	71%	8%	62%	61%	65%	68%	68%
Türkiye	70%	13%	51%	66%	69%	75%	69%
Ireland	70%	11%	N/A	N/A	N/A	67%	68%
France	66%	12%	53%	57%	51%	66%	70%
Malaysia	64%	14%	61%	62%	56%	63%	63%
Sweden	64%	10%	59%	60%	59%	62%	65%
Indonesia	61%	13%	N/A	N/A	N/A	58%	60%
Singapore	60%	11%	N/A	N/A	N/A	N/A	57%
India	59%	20%	55%	55%	55%	57%	70%
Japan	59%	9%	47%	58%	57%	57%	54%
Netherlands	57%	15%	N/A	47%	46%	53%	59%
Australia	56%	18%	43%	41%	43%	56%	58%
South Africa	56%	21%	54%	56%	55%	50%	57%
United States	49%	20%	41%	36%	40%	43%	47%
Switzerland	42%	30%	N/A	N/A	28%	34%	38%
South Korea	41%	25%	38%	37%	35%	37%	43%



Many people in my country cannot afford good healthcare

ountry	Agree	Disagree	2018	2020	2021	2022	2023
Global Country Average	61%	17%	59%	59%	58%	61%	61%
Hungary	86%	7%	77%	83%	80%	83%	82%
Brazil	82%	6%	74%	83%	90%	80%	83%
South Africa	79%	10%	83%	88%	83%	85%	81%
Colombia	78%	9%	78%	N/A	83%	77%	77%
Chile	78%	6%	81%	85%	81%	82%	78%
Poland	77%	10%	73%	83%	74%	73%	74%
Peru	76%	11%	77%	86%	81%	82%	81%
Argentina	75%	10%	70%	81%	80%	78%	79%
Mexico	75%	9%	75%	76%	80%	77%	74%
Thailand	74%	8%	N/A	N/A	N/A	72%	76%
United States	71%	9%	75%	69%	67%	69%	723
Indonesia	70%	13%	N/A	N/A	N/A	69%	683
Türkiye	69%	13%	57%	64%	63%	67%	643
Ireland	68%	9%	N/A	N/A	N/A	70%	699
New Zealand	67%	15%	N/A	N/A	N/A	N/A	643
Italy	63%	11%	54%	53%	55%	53%	56%
India	62%	20%	72%	73%	73%	70%	749
France	61%	15%	60%	58%	49%	55%	623
Malaysia	58%	20%	51%	50%	56%	51%	563
Spain	57%	20%	52%	58%	57%	57%	57%
Australia	56%	20%	46%	42%	43%	50%	553
Belgium	55%	18%	32%	55%	54%	51%	543
Great Britain	49%	26%	30%	28%	37%	50%	489
Japan	47%	16%	44%	48%	53%	50%	453
Canada	46%	23%	27%	29%	33%	38%	423
Germany	45%	25%	40%	37%	37%	39%	479
Switzerland	43%	24%	N/A	N/A	42%	45%	45%
Singapore	40%	27%	N/A	N/A	N/A	N/A	409
Netherlands	40%	29%	N/A	29%	33%	39%	403
Sweden	27%	45%	25%	24%	19%	24%	22%
South Korea	25%	35%	28%	25%	26%	24%	24%





Country

Agree

Vaccinating against serious infectious diseases should be compulsory

Global Country Average	59% 17%	67%	64%	62%	59%	59
Mexico	76% 7%	74%	76%	76%	75%	75
Indonesia	75%	N/A	N/A	N/A	78%	79
Argentina	73% 11%	82%	74%	72%	72%	77
Colombia	72% 9%	80%	N/A	72%	71%	73
Brazil	71% 13%	75%	78%	77%	72%	74
Thailand	69% 11%	N/A	N/A	N/A	63%	72
South Korea	66% 10%	71%	74%	65%	60%	6
India	65% 18%	74%	76%	74%	74%	77
Malaysia	65% 11%	76%	86%	81%	64%	72
Peru	64% 12%	77%	81%	72%	72%	67
Chile	63% 13%	73%	77%	73%	72%	6
Belgium	62% 15%	56%	58%	54%	54%	5
South Africa	62% 20%	78%	66%	46%	48%	5
Spain	62% 15%	66%	65%	58%	58%	6
Poland	62% 20%	62%	50%	51%	54%	5
Great Britain	60% 18%	67%	59%	60%	60%	5
Sweden	60% 17%	56%	60%	56%	56%	5
Netherlands	59% 20%	53%	47%	48%	48%	4
Türkiye	57% 21%	81%	72%	71%	66%	64
Australia	56% 19%	72%	62%	61%	61%	5
France	55% 17%	50%	55%	53%	53%	5
Italy	55% 17%	63%	55%	67%	57%	58
Singapore	54% 14%	N/A	N/A	N/A	N/A	6
New Zealand	53% 22%	N/A	N/A	N/A	N/A	5
Ireland	52% 23%	N/A	N/A	N/A	46%	48
Canada	51% 21%	60%	61%	63%	56%	5
Germany	51% 26%	54%	47%	52%	52%	4
Hungary	47% 27%	52%	42%	41%	41%	4
United States	42% 20%	53%	50%	50%	44%	4(
Switzerland	40% 32%	N/A	49%	45%	45%	4
Japan	33% 24%	52%	49%	43%	43%	3



2018 2020 2021 2022 2023

Disagree

In my country, information about how to look after my health is readily available when I need it

Malaysia Singapore Thailand Great Britain Switzerland Sweden Belgium Netherlands	55% 73% 71% 68% 67% 66% 66% 66% 66% 66% 66% 66% 63%	16% 7% 5% 14% 9% 10% 9% 7%	50% 59% N/A N/A 73% N/A 31% 54% N/A	55% 74% N/A N/A 77% 74% 67% 56%	57% 68% N/A N/A 75% 65% 72% 60%	56% 66% N/A 64% 69% 65% 70%	57% 70% 73% 65% 68% 65% 67% 62%
Malaysia Singapore Thailand Great Britain Switzerland Sweden Belgium Netherlands	73% 71% 68% 67% 66% 66% 66% 66% 66% 64% 63%	7% 5% 14% 9% 10% 9% 7%	59% N/A N/A 73% N/A 31% 54%	74% N/A N/A 77% 74% 67% 56%	68% N/A N/A 75% 65% 72%	66% N/A 64% 69% 65%	70% 73% 65% 68% 65% 67%
Singapore Thailand Great Britain Switzerland Sweden Belgium Netherlands	71% 68% 67% 66% 66% 66% 66% 64% 63%	5% 14% 10% 9% 10% 9% 7%	N/A N/A 73% N/A 31% 54%	N/A N/A 77% 74% 67% 56%	N/A N/A 75% 65% 72%	N/A 64% 69% 65%	73% 65% 68% 65% 67%
Thailand Great Britain Switzerland Switzerland Belgium Relgium Relgium Relgium Retherlands	68% 67% 66% 66% 66% 66% 64% 63%	14% 10% 9% 10% 9% 7%	N/A 73% N/A 31% 54%	N/A 77% 74% 67% 56%	N/A 75% 65% 72%	64% 69% 65%	65% 68% 65% 67%
Great Britain Switzerland Sweden Belgium Netherlands	67% 66% 66% 66% 66% 64% 63%	10% 9% 10% 9% 7%	73% N/A 31% 54%	77% 74% 67% 56%	75% 65% 72%	69% 65%	68% 65% 67%
Switzerland Sweden Belgium Netherlands	66% 66% 66% 64% 63%	9% 10% 9% 7%	N/A 31% 54%	74% 67% 56%	65% 72%	65%	65% 67%
Sweden Belgium Netherlands	66% 66% 66% 64% 63%	10% 9% 7%	31% 54%	67% 56%	72%		67%
Belgium Retherlands	66% 66% 64% 63%	9% 7%	54%	56%		10/0	
Netherlands	66% 64% 63%	7%			611%	60%	h2%
	64% 63%			66%	64%	66%	67%
Australia	63%	9%	78%	76%	68%	68%	66%
		16%	56%	56%	57%	63%	73%
		12%	66%	67%	61%	61%	60%
	61%	12%	54%	66%	65%	62%	58%
	61%	8%	56%	59%	60%	66%	63%
	60%	11%	N/A	N/A	N/A	N/A	68%
South Africa	59%	17%	N/A	N/A	N/A	57%	57%
Argentina	57%	18%	50%	50%	49%	49%	57%
	56%	16%	66%	62%	59%	59%	57%
Spain Spain	56%	16%	55%	59%	58%	58%	61%
Ireland	55%	16%	46%	46%	56%	56%	53%
France	55%	15%	56%	61%	60%	60%	57%
Indonesia	51%	15%	53%	57%	53%	57%	57%
Japan 📕	47%	11%	N/A	N/A	N/A	56%	56%
Poland	47%	21%	35%	38%	45%	45%	45%
Türkiye	47%	25%	63%	54%	59%	51%	57%
Mexico	43%	24%	42%	47%	51%	51%	49%
Brazil	43%	32%	37%	43%	41%	41%	45%
Peru	42%	25%	27%	36%	37%	37%	35%
Chile	40%	21%	32%	40%	39%	39%	44%
	40%	25%	N/A	39%	46%	46%	46%
,	37%	25%	35%	43%	42%	42%	42%
Hungary	32%	32%	36%	32%	35%	35%	33%



In my country, information about healthcare services is readily available when I need it

Base: 23,667 online adults under the age of 75 across	
31 countries, interviewed 26 July – 9 August 2024.	

Country	Agree	Disagree	2018	2020	2021	2022	2023
Global Country Average	53%	18%	47%	52%	55%	55%	56%
Malaysia	75%	5%	N/A	76%	66%	66%	70%
Singapore	69%	6%	N/A	N/A	N/A	N/A	75%
Netherlands	68%	8%	N/A	69%	67%	66%	66%
Sweden	67%	11%	58%	70%	72%	70%	70%
Thailand	66%	14%	N/A	N/A	N/A	64%	67%
Belgium	66%	11%	62%	63%	61%	61%	64%
Switzerland	65%	11%	63%	71%	70%	66%	67%
Great Britain	64%	11%	69%	73%	70%	68%	67%
India	62%	19%	50%	52%	60%	65%	71%
Australia	61%	11%	77%	71%	70%	70%	64%
South Korea	59%	8%	54%	61%	63%	66%	66%
United States	58%	12%	61%	63%	62%	58%	54%
New Zealand	57%	13%	N/A	N/A	N/A	N/A	65%
Spain	55%	16%	64%	62%	55%	55%	61%
Germany	55%	16%	54%	62%	61%	61%	57%
France	54%	18%	50%	56%	56%	56%	58%
Indonesia	54%	17%	N/A	N/A	N/A	55%	58%
South Africa	53%	21%	45%	47%	51%	51%	55%
Canada	51%	17%	50%	58%	55%	55%	56%
Türkiye	51%	26%	66%	63%	59%	52%	57%
Argentina	48%	22%	47%	52%	48%	51%	52%
Ireland	48%	22%	N/A	N/A	N/A	54%	49%
Japan	44%	10%	42%	42%	50%	50%	53%
Poland	42%	32%	34%	41%	39%	39%	38%
Mexico	40%	22%	31%	41%	45%	45%	43%
Chile	39%	25%	35%	36%	43%	43%	42%
Colombia	39%	31%	N/A	33%	42%	42%	42%
Brazil	38%	36%	30%	33%	37%	37%	42%
Peru	35%	34%	24%	29%	35%	35%	33%
Italy	34%	29%	24%	33%	39%	39%	40%
Hungary	30%	34%	35%	29%	31%	31%	33%



I trust the healthcare system in my country to provide me with the best treatment

2018 2020 2021 2022 2023 Disagree Country Agree **Global Country Average** 48% 51% 40% 50% 51% 53% 72% 68% 64% 68% Malaysia 63% 75% 65% 62% Thailand 62% N/A N/A N/A Singapore 64% N/A N/A N/A N/A 69% 63% 51% 54% 59% 66% 75% India 61% Switzerland N/A N/A 74% 65% 65% 61% Belgium 12% 54% 59% 59% 61% 57% 61% 67% 67% 61% Netherlands N/A 66% 60% Indonesia N/A N/A N/A 60% 58% 59% Spain 64% 62% 65% 64% 69% 57% Australia 18% 61% 74% 69% 60% 58% 56% France 50% 58% 57% 60% 57% 52% Sweden 48% 59% 56% 61% 59% 51% Great Britain 63% 68% 65% 61% 57% 51% Argentina 47% 50% 55% 53% 59% 54% 55% 53% South Korea 49% 36% 53% 48% South Africa 37% 42% 42% 46% 47% United States 48% 22% 52% 43% 49% 48% 44% 47% 58% 51% Germany 27% 45% 55% 46% New Zealand 46% 28% N/A N/A 53% N/A N/A 44% 32% Ireland N/A N/A 50% 43% N/A 44% 48% 49% Japan 37% 53% 49% 43% 23% Canada 56% 64% 59% 53% 46% 40% Brazil 32% 20% 33% 37% 41% 43% 38% Colombia 26% N/A 36% 41% 45% 37% Türkiye 43% 43% 45% 42% 40% 38% 37% Italy 29% 36% 45% 52% 45% 44% 36% Mexico 32% 31% 38% 40% 40% 40% 32% 33% Chile 34% 30% 33% 37% 38% Poland 31% 22% 18% 25% 31% 32% 30% 27% Peru 38% 24% 28% 28% 27% 15% Hungary 9% 13% 16% 11% 10% 76%





I find it easy to get an appointment with doctors in my local area

ountry	Agree	Disagree	2018	2020	2021	2022	2023
Global Country Average	44%	31%	41%	46%	48%	48%	46%
Malaysia	70%	11%	53%	60%	59%	59%	61%
South Korea	61%	11%	55%	62%	67%	65%	64%
Thailand	61%	18%	N/A	N/A	N/A	57%	57%
India	60%	21%	61%	63%	65%	70%	70%
Switzerland	59%	16%	N/A	N/A	70%	58%	59%
South Africa	59%	24%	52%	61%	53%	61%	61%
Singapore	56%	14%	N/A	N/A	N/A	N/A	60%
Netherlands	55%	20%	N/A	60%	61%	58%	56%
Australia	51%	24%	63%	72%	63%	53%	48%
United States	50%	21%	58%	61%	58%	56%	53%
Indonesia	50%	17%	N/A	N/A	N/A	53%	48%
Spain	49%	28%	64%	45%	51%	54%	59%
Belgium	46%	32%	45%	55%	59%	51%	50%
Mexico	43%	29%	37%	41%	41%	47%	50%
Chile	41%	30%	37%	35%	35%	42%	41%
New Zealand	41%	37%	N/A	N/A	N/A	N/A	49%
Poland	41%	44%	30%	25%	34%	40%	40%
Ireland	40%	39%	N/A	N/A	N/A	49%	38%
Colombia	40%	34%	31%	N/A	35%	44%	46%
Argentina	39%	37%	41%	45%	40%	43%	39%
Brazil	37%	41%	24%	37%	41%	38%	42%
Sweden	36%	35%	34%	42%	49%	43%	37%
Japan	35%	22%	27%	35%	37%	41%	38%
France	34%	43%	36%	35%	36%	35%	32%
Germany	32%	45%	32%	46%	44%	43%	33%
Great Britain	32%	45%	40%	37%	33%	35%	35%
Canada	32%	41%	43%	45%	42%	36%	33%
Peru	31%	43%	26%	23%	27%	31%	32%
Italy	28%	42%	27%	30%	42%	34%	34%
Türkiye	27%	53%	59%	53%	49%	32%	38%
Hungary	24%	58%	23%	25%	24%	24%	25%



The healthcare system in my country provides the same standard of care to everyone

ountry	Agree	Disagree	2018	2020	2021	2022	2023
Global Country Average	38%	36%	31%	37%	39%	42%	41%
Malaysia	67%	11%	57%	62%	59%	59%	65%
India	61%	20%	40%	41%	45%	56%	70%
Thailand	54%	20%	N/A	N/A	N/A	52%	53%
Singapore	54%	17%	N/A	N/A	N/A	N/A	61%
Spain	54%	21%	52%	51%	61%	54%	64%
Indonesia	46%	29%	N/A	N/A	N/A	44%	46%
Netherlands	45%	27%	N/A	52%	47%	46%	43%
Great Britain	45%	33%	54%	63%	56%	55%	49%
Belgium	44%	27%	34%	34%	35%	43%	43%
Switzerland	44%	32%	N/A	N/A	51%	45%	49%
South Korea	44%	21%	33%	49%	49%	49%	47%
Australia	43%	30%	47%	53%	50%	49%	44%
Sweden	42%	32%	40%	40%	50%	47%	44%
Argentina	41%	31%	34%	32%	34%	35%	39%
Canada	40%	30%	50%	54%	53%	49%	43%
France	39%	36%	30%	38%	42%	46%	42%
New Zealand	38%	39%	N/A	N/A	N/A	N/A	43%
Italy	33%	38%	28%	36%	44%	39%	39%
Japan	32%	24%	26%	35%	35%	41%	44%
South Africa	31%	50%	17%	20%	23%	27%	30%
Mexico	31%	38%	24%	22%	25%	34%	31%
Germany	30%	49%	23%	37%	33%	36%	28%
Ireland	30%	47%	N/A	N/A	N/A	31%	29%
Türkiye	30%	48%	35%	36%	41%	34%	39%
United States	30%	45%	24%	24%	27%	28%	28%
Peru	28%	48%	19%	18%	19%	25%	28%
Brazil	27%	49%	18%	23%	23%	29%	35%
Poland	24%	57%	17%	13%	19%	23%	23%
Colombia	23%	52%	17%	N/A	19%	27%	28%
Chile	22%	53%	19%	13%	16%	19%	24%
Hungary	14%	73%	13%	19%	14%	15%	14%



The challenges facing healthcare services

Highest in

Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?

Global Country Average

Access to treatment/ 46% long waiting times Hungary (68%) Not enough staff 45% Sweden (69%) Cost of accessing treatment 32% Indonesia(57%) Ageing population 23% Singapore (53%) Bureaucracy 22% Mexico(37%) Lack of investment 20% Argentina(43%) Lack of investment in 20% Brazil (42%) preventative health Poor quality of treatment 17% South Africa (39%) Lack of choice 9% India(23%) 9% Poor safety India(25%) **7**% Low standards of cleanliness India(26%) 2% Other



Access to treatment/long waiting times

ountry	2018 2020 2021 20	22 202
Global Country Average 46%	41% 40% 41% 42	2% 46%
Hungary 68%	65% 59% 61% 65	65%
Poland 64%	70% 68% 68% 63	66%
Chile 63%	64% 64% 61% 65	63%
Sweden 59%	52% 55% 51% 58	58 %
Italy 58%	59% 60% 55% 56	57 %
Great Britain 55%	32% 43% 52% 46	5% 47 %
Ireland 53%	N/A N/A N/A 5	% 51%
Türkiye 53%	38% 46% 45% 58	51%
Spain 52%	52% 43% 52% 5	% 51%
Canada 51%	49% 47% 48% 47	' % 51%
Colombia 50%	59% N/A 52% 57	'% 60°
Mexico 50%	48% 51% 55% 50	0% 50°
Thailand 49%	N/A N/A N/A 46	6% 46%
Peru 49%	46% 48% 51% 52	.% 50%
New Zealand 49%	N/A N/A N/A N	/A 503
Germany 47%	37% 35% 39% 39	1% 455
Malaysia 45%	43% 53% 43% 47	' % 509
Australia 45%	37% 36% 38% 35	'% 44'
Brazil 45%	35% 37% 45% 42	. 44
South Africa 44%	41% 39% 40% 42	439
Argentina 44%	35% 38% 45% 43	5% 49°
Indonesia 44%	N/A N/A N/A 4	% 463
Belgium 42%	26% 32% 36% 40	0% 459
Singapore 41%	N/A N/A N/A N	/A 40°
France 40%	29% 29% 29% 29%	1% 399
Netherlands 36%	N/A 36% 34% 34	-% 37 %
South Korea 30%	26% 20% 24% 25	5% 28%
United States 29%		2% 27%
India 25%	22% 17% 22% 23	5% 27%
Japan 25%	20% 23% 24% 23	5% 2 45
Switzerland 20%	N/A N/A 12% 18	% 17%



Overall, which of the
following, if any, do you see
as the biggest problems
facing the healthcare system
in your country?Global Country Average
Sweden
69%45%
69%Global Country Average
Sweden
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Not enough staff

Global Country Average 45% 36% 39% 39% 42% 46% Sweden 99% 63% 66% 77% 67% 69% 63% 66% 77% 77% 65% 75% 65% 65% 65% 65% 65% 65% 65% 65% 65% 65% 66%	Country		2018	2020	2021	2022	2023
France 68% 63% 69% 63% 69% 75% Netherlands 64% 64% 61% 63% 63% 65% 66% 65% 65% 65% 65% 65% 66% 65% 66% 65% 66% 65% 66% 65% 66% 66% 66% 65% 65% 65% 65% 65% 57% 57% 57% 67% 61% 65% 56% 57%	Global Country Average	45%	36%	39%	39%	42%	46%
Netherlands 66% 67% 65% Canada 64% 64% 64% 64% 64% 64% 66% 67% 65% 66% 67% 65% 66% 67% 61% 66% 67% 61% 66% 67% 61% 66% 67% 61% 66% 67% 61% 66% 67% 61% 66% 67% 61% 66% 67% 61% 61% 66% 67% 61%	Sweden	69%	68%	68%	71%	76%	72%
Canada 64% 64% 61% 63% 60% Belgium 63% 62% 57% 67% 67% 61% New Zealand 62% 61% 63% 65% 65% 65% 61% 64% Germany 62% 63% 64% 61% 66% 61% 66% 61% 66% 61% 66% 61% 66% 61% 66% 67% 6	France	68%	67%	69%	63%	69%	75%
Belgium 63% 57% 57% 67% 61% New Zealand 62% 62% N/A N/A N/A N/A N/A 64% Germany 58% 58% 58% 58% 58% 58% 64% Mungary 58% 58% 58% 58% 58% 66% 67% 67% 67% 64% Switzerland 56% 56% 56% 57% 57% 67%	Netherlands	66%	N/A	61%	66%	67%	65%
New Zealand 62% Germany 62% Germany 62% Hungary 58% Spain 58% 58% 58% 66% 57% Switzerland 56% 67eat Britain 54% 52% 61% 62% 62% Great Britain 54% 52% 77% N/A N/A 1reland 52% Japan 51% 51% 51% Japan 51% 51% 51% 62% 33% 44% 53% 62% 33% 44% 53% 51% 52% Malaysia 42% South Korea 42% 40% 37% South Korea 42% 40% 37% 61% 37% 30% 37% 30% 37% 30% 37% 30% 27% <t< td=""><td>Canada</td><td>64%</td><td>54%</td><td>54%</td><td>61%</td><td>63%</td><td>60%</td></t<>	Canada	64%	54%	54%	61%	63%	60%
Germany 62% 58% 59% 64% Hungary 58% 63% 54% 58% 61% 60% Spin 58% 61% 56% 57% 61% 56% 57% Switzerland 54% 49% 55% 51% 56% 57% Great Britain 54% 49% 55% 56% 57% Matagar 52% 28% 41% 44% 44% 56% 56% 56% 57% Japan 51% 51% 51% 58% 58% 58% 58% 58% Australia 51% 51% 58% 58% 58% 52% 44% Malaysia 44% 44% 37% 40% 47% 58% 52% South Africa 40% 40% 37% 40% 41% 38% 37% 45% Germany 37% 40% 41% 39% 38% 36% 41% Malaysia 42% 40% 41% 30% 37% 45% </td <td>Belgium</td> <td>63%</td> <td>38%</td> <td>57%</td> <td>57%</td> <td>67%</td> <td>61%</td>	Belgium	63%	38%	57%	57%	67%	61%
Hungary 58% 61% 60% Spain 56% 57% 55% 51% 56% 57% Switzerland 56% 62% 1/4 1/4 55% 51% 56% 57% MAA N/A N/A 44% 55% 56% 57% Mireland 52% 1/4 44% 55% 56% 57% Japan 51% 52% 40% 56% 56% 57% Maturalia 51% 52% 40% 56% 56% 57% Maturalia 51% 52% 40% 56% 56% 57% Maturalia 44% 41% 45% 49% 56% 56% 57% Malaysia 42% 44% 33% 47% 58% 58% 64% 44% South Korea 42% 40% 34% 37% 38% 46% 41% South Africa 40% 40% 56% 56% 36% 30% 22% 39% 30% 22% 38% <	New Zealand	62%	N/A	N/A	N/A	N/A	64%
Spain 58% 51% 56% 57% Switzerland 56% 56% 57% Great Britain 54% 66% 56% 57% Ireland 52% 66% 56% 56% 57% M/A N/A N/A N/A 51% 56%	Germany	62%	61%	58%	58%	59%	64%
Switzerland 56% N/A N/A 44% 53% 58% Great Britain 54% 49% 56% 56% 57% Ireland 52% 49% 56% 56% 56% 56% 1day 52% 38% 41% 49% 56% 56% 56% Milay 52% 40% 38% 41% 49% 50% 50% Australia 51% 51% 38% 41% 45% 49% 56% 52% Australia 51% 40% 47% 52% 44% 53% 52% 45% South Korea 42% 42% 38% 41% 38% 37% 46% South Korea 40% 40% 37% 38% 41% 45% Singapore 40% 40% 38% 46% 41% 39% 38% 46% 41% Uhited States 33% 30% 27% 32% 28% 26% 34% Argentina 27% 26% 26% 25	Hungary	58%	63%	54%	58%	61%	60%
Great Britain 54% 49% 56% 57% Ireland 52% 38% 41% N/A N/A 51% Japan 51% 33% 47% 52% 43% 46% Australia 51% 40% 57% 43% 46% Australia 51% 44% 46% 37% 40% 47% 52% Malaysia 44% 44% 37% 40% 47% 52% 44% South Korea 42% 34% 37% 38% 37% 46% South Korea 42% 34% 37% 38% 41% 33% 41% Malaysia 40% 40% 34% 37% 38% 44% 44% South Korea 42% 34% 37% 38% 46% 41% Malaysia 40% 37% 38% 46% 41% South Korea 40% 37% 38% 46% 41% Michia 37% 36% 30% 27% 36% 30% <td< td=""><td>Spain</td><td>58%</td><td>49%</td><td>55%</td><td>51%</td><td>56%</td><td>57%</td></td<>	Spain	58%	49%	55%	51%	56%	57%
Ireland 52% N/A N/A N/A 51% 58% 1day 52% 38% 41% 45% 49% 50% 33% 47% 52% 43% 46% Australia 51% 37% 40% 47% 58% 52% Australia 44% 37% 40% 47% 58% 52% Malaysia 42% 34% 37% 40% 44% South Korea 42% 34% 37% 38% 37% 46% Malaysia 42% 34% 33% 31% 44% South Korea 42% 34% 33% 31% 44% Malaysia 40% 41% 39% 38% 41% South Korea 42% 34% 41% 39% 38% 41% South Africa 40% 30% 31% 33% 41% Mikig 37% 38% 36% 30% 27% 35% 40% Chile 37% 33% 41% 45%	Switzerland	56%	N/A	N/A	44%	53%	58%
Italy 52% 49% 50% Japan 51% 33% 47% 52% 43% 46% Australia 51% 37% 40% 47% 58% 52% Australia 44% 37% 40% 47% 58% 52% Malaysia 42% 34% 37% 38% 47% 58% 44% South Kroee 42% 34% 37% 38% 37% 45% Malaysia 42% 34% 37% 38% 46% 41% South Kroee 42% 38% 46% 41% 45% 49% 50% South Kroee 40% 40% 11% N/A N/A 1/A 45% Mohasia 40% 33% 46% 41% 46% 41% 46% 41% South Kroee 40% 10% N/A N/A 1/A 45% 49% 46% 41% Mohasia 30% 20% 20% 21% 34% 34% 34% 34% 34%	Great Britain	54%	54%	49%	56%	56%	57%
Japan 51% 33% 47% 52% 43% 46% Australia 51% 37% 40% 47% 58% 52% Malaysia 44% 44% 37% 40% 47% 58% 52% Malaysia 42% 34% 37% 38% 37% 46% South Korea 42% 34% 37% 38% 37% 45% South Korea 40% 40% 1% 39% 31% 33% 41% Maiaysia 40% 40% 1% 39% 38% 46% 41% South Korea 40% 40% 1% 1% 1% 38% 46% 41% Maiaysia 40% 40% 1% 1% 1% 40% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46% 41% 46%	Ireland	52%	N/A	N/A	N/A	51%	58%
Australia 51% 37% 40% 47% 58% 52% Malaysia 42% 34% 37% 38% 37% 46% South Korea 42% 34% 37% 38% 37% 45% South Korea 42% 37% 38% 37% 45% Malaysia 40% 41% 39% 33% 41% Maine 40% 41% 39% 38% 46% 41% Maine 39% 30% 27% 42% 39% Minited States 33% 30% 27% 30% 30% 27% 30% 26% 26% 30% 29% Mexico 26% 26% 26% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25	Italy	52%	38%	41%	45%	49%	50%
Thailand 44% N/A N/A N/A 36% 44% Malaysia 42% 34% 37% 38% 37% 45% South Korea 42% 27% 30% 31% 33% 41% South Africa 40% 41% 39% 38% 46% 41% Malaysia 40% 14% 39% 38% 46% 41% Mike N/A N/A N/A N/A 45% South Africa 40% 14% 39% 38% 46% 41% Mike 39% 30% 27% 42% 39% Othile 37% 30% 27% 42% 39% United States 33% 30% 27% 35% 40% Argentina 27% 30% 28% 26% 30% 29% Argentina 27% 26% 26% 30% 29% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25%	Japan	51%	33%	47%	52%	43%	46%
Malaysia 42% 34% 37% 38% 37% 45% South Korea 42% 27% 30% 31% 33% 41% South Africa 40% 41% 39% 38% 46% 41% Singapore 40% 11% 39% 38% 46% 41% Malaysia 40% 39% 38% 46% 41% Malaysia 40% 11% N/A N/A 45% Malaysia 39% 30% 27% 42% 39% Malaysia 33% 36% 30% 27% 42% 39% Malaysia 33% 36% 30% 27% 42% 39% Malaysia 33% 30% 27% 42% 39% 30% 27% 42% 39% Malaysia 33% 30% 27% 35% 40% 34% 34% Malaysia 33% 30% 27% 28% 28% 34% 34% Malaysia 27% 26% 26% 30%<	Australia	51%	37%	40%	47%	58%	52%
South Korea 42% 30% 31% 33% 41% South Africa 40% 41% 39% 38% 46% 41% Singapore 40% N/A N/A N/A N/A 40% Türkiye 39% 33% 41% 39% 38% 46% 41% South Africa 40% N/A N/A N/A N/A 40% Othie 37% 33% 27% 30% 27% 42% 39% United States 33% 33% 41% 16% 28% 34% 34% Ohand 30% 27% 30% 27% 30% 31% 33% 41% Ohand 30% 27% 30% 27% 30% 30% 29% Argentina 27% 26% 26% 30% 29% 26% 26% 30% 29% Americo 26% 26% 26% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25%	Thailand	44%	N/A	N/A	N/A	36%	44%
South Africa 40% 41% 39% 38% 46% 41% Singapore 40% N/A N/A N/A N/A 45% Türkiye 39% 30% 27% 42% 39% Ohile 37% 30% 27% 42% 39% Ohile 37% 30% 27% 42% 39% Ohile 37% 30% 27% 35% 40% Ohile 37% 30% 27% 35% 40% Ohile 37% 30% 27% 35% 40% Ohile 30% 27% 35% 40% 34% Ohile 30% 28% 28% 26% 30% 29% Argentina 27% 26% 28% 24% 25% 34% Ohile 26% 28% 21% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25% <t< td=""><td>Malaysia</td><td>42%</td><td>34%</td><td>37%</td><td>38%</td><td>37%</td><td>45%</td></t<>	Malaysia	42%	34%	37%	38%	37%	45%
Singapore 40% N/A N/A N/A N/A 45% Türkiye 39% 30% 27% 42% 39% Ochile 37% 30% 27% 42% 39% United States 33% 30% 27% 35% 40% Poland 30% 23% 28% 28% 34% 34% Argentina 27% 28% 26% 30% 29% Argentina 27% 26% 28% 24% 25% 34% Poland 26% 20% 21% 19% 23% 28% 26% 30% 29% Argentina 27% 24% 25%	South Korea	42%	27%	30%	31%	33%	41%
Türkiye 39% 36% 30% 27% 42% 39% Chile 37% 39% 30% 27% 35% 40% United States 33% 14% 16% 28% 34% 34% Poland 30% 27% 28% 26% 30% 29% Argentina 27% 26% 30% 29% 26% 30% 29% Mexico 26% 26% 30% 25% 26% 30% 29% India 24% 25%	South Africa	40%	41%	39%	38%	46%	41%
Chile37%30%27%35%40%United States33%14%16%28%34%34%Poland30%27%30%29%23%28%26%30%29%Argentina27%25%28%24%25%34%29%26%20%21%19%23%28%24%25%34%Peru24%25%25%25%25%25%27%India24%21%19%22%18%26%Indonesia18%18%N/AN/AN/A16%19%	Singapore	40%	N/A	N/A	N/A	N/A	45%
United States 33% 14% 16% 28% 34% 34% Poland 30% 23% 28% 26% 30% 29% Argentina 27% 25% 28% 24% 25% 34% Mexico 26% 20% 21% 19% 23% 28% 26% 30% Peru 24% 26% 20% 21% 19% 23% 28% 26% 34% India 24% 26% 20% 21% 19% 23% 28% 26% 34% India 24% 25%	Türkiye	39%	36%	30%	27%	42%	39%
Poland 30% 23% 28% 26% 30% 29% Argentina 27% 25% 28% 24% 25% 34% Mexico 26% 20% 21% 19% 23% 28% 26% 30% 29% Mexico 26% 26% 24% 25% 25% 25% 28% 28% 26% 28% 26% 30% 29% Peru 24% 26% 20% 21% 19% 22% 25% 25% 25% 25% 26% 26% India 24% 21% 21% 19% 22% 18% 26% Indonesia 18% 18% N/A N/A N/A 16% 19%	Chile	37%	39%	30%	27%	35%	40%
Argentina 27% 26% 24% 25% 34% Mexico 26% 20% 21% 19% 23% 28% Peru 24% 25% 25% 25% 25% 27% India 24% 21% 19% 22% 18% 26% Indonesia 18% 18% N/A N/A N/A 16% 19%	United States	33%	14%	16%	28%	34%	34%
Mexico26%20%21%19%23%28%Peru24%21%25%25%25%27%India24%17%19%22%18%26%Brazil21%21%19%24%25%25%Indonesia18%18%N/AN/AN/A16%19%	Poland	30%	23%	28%	26%	30%	29%
Peru 24% 21% 25% 25% 25% 27% India 24% 17% 19% 22% 18% 26% Brazil 21% 21% 19% 24% 25% 25% 25% 25% Indonesia 18% 18% N/A N/A N/A 16% 19%	Argentina	27%	25%	28%	24%	25%	34%
India 24% 17% 19% 22% 18% 26% Brazil 21% 23% 17% 19% 24% 25% Indonesia 18% N/A N/A N/A 16% 19%	Mexico	26%	20%	21%	19%	23%	28%
Brazil 21% 23% 17% 19% 24% 25% Indonesia 18% N/A N/A N/A 16% 19%	Peru	24%	21%	25%	25%	25%	27%
Indonesia 18% N/A N/A 16% 19%	India	24%	17%	19%	22%	18%	26%
Indonesia 18% N/A N/A 16% 19%	Brazil	21%	23%	17%	19%	24%	25%
Colombia 18% 17% N/A 22% 17% 21%	Indonesia	18%		N/A			
	Colombia	18%	17%	N/A	22%	17%	21%



Cost of accessing treatment

ountry		2018	2020	2021	2022	2023
Global Country Average	32%	32%	31%	31%	31%	31%
Indonesia	57%	N/A	N/A	N/A	68%	59%
United States	55%	64%	59%	52%	55%	54%
Chile	47%	46%	62%	58%	52%	47%
Singapore	46%	N/A	N/A	N/A	N/A	46%
Switzerland	45%	N/A	N/A	37%	38%	43%
Malaysia	43%	49%	42%	41%	38%	45%
Australia	40%	38%	29%	25%	25%	38%
Argentina	39%	35%	34%	40%	39%	35%
Türkiye	39%	32%	39%	32%	37%	38%
Japan	38%	44%	32%	28%	31%	35%
Poland	37%	34%	35%	34%	37%	33%
South Africa	36%	39%	32%	37%	38%	29%
Colombia	35%	37%	N/A	35%	37%	35%
Peru	35%	29%	37%	37%	36%	35%
Belgium	34%	27%	39%	36%	34%	35%
Mexico	31%	26%	36%	40%	33%	33%
New Zealand	31%	N/A	N/A	N/A	N/A	33%
Ireland	30%	N/A	N/A	N/A	30%	32%
Thailand	28%	N/A	N/A	N/A	27%	28%
India	28%	44%	45%	44%	40%	29%
Netherlands	27%	N/A	26%	24%	23%	27%
South Korea	26%	32%	27%	25%	26%	23%
Hungary	26%	18%	20%	21%	24%	22%
France	25%	34%	28%	24%	21%	25%
Italy	24%	28%	20%	18%	19%	20%
Brazil	23%	18%	22%	24%	25%	24%
Germany	18%	19%	17%	17%	16%	19%
Canada	14%	10%	11%	10%	12%	16%
Great Britain	13%	8%	9%	9%	9%	12%
Spain	11%	15%	8%	10%	9%	11%
Sweden	10%	11%	11%	11%	9%	8%



Bureaucracy

Base: 23,667 online adults under the age of 75 across	
31 countries, interviewed 26 July – 9 August 2024.	

Mexico 37½ 46% 42% 38% 413 Germany 38% 43% 31% 38% 40% 43	ountry		2018	2020	2021	2022	2023
Germany 36% 36% 36% 36% 36% 36% 36% 34% 31% Argentina 32% 36% 34% 31% 39% 40% 43% 43% 43% Brazil 31% 31% 28% 28% 28% 31% 28% 28% 31% 28% 28% 31% 28% 36% 35% 31% 36% <th>Global Country Average</th> <th>23%</th> <th>26%</th> <th>26%</th> <th>26%</th> <th>26%</th> <th>23%</th>	Global Country Average	23%	26%	26%	26%	26%	23%
Chile 33% 34% 34% 31% Argentina 32% 39% 40% 43% 43% Indonesia 31% 26% 28% 43% 43% Brazil 31% 26% 28% 28% 31% 28% Netherlands 30% 0% 38% 45% 39% 30% 38% 45% 39% 30% 38% 45% 39% 30% 38% 45% 39% 30% 38% 45% 39% 30% 38% 45% 39% 39% 36% 39% 36% 36% 39% 30% 38% 36% 39% 30% 38% 36% 39% 30% 38% 36% 39% 30% 38% 36% 39% 30% 36% 39% 30% 36% 31% 36% 31% 36% 31% 36% 31% 36% 31% 36% 31% 36% 31% 35% 31% 31% 35% 31% 35% 31% 35% 31% 33% 35%		37%	46%	42%	38%	41%	34%
Argentina 32% 39% 40% 43% 43% Indonesia 31% N/A N/A N/A 38% 43% Brazil 31% 30% N/A 32% 32% 33% 36% Ntherlands 30% 30% N/A 32% 32% 30% 39% Colombia 29% 29% 38% 45% 39% 39% 36%	Germany	36%	32%	36%	36%	29%	36%
Indonesia 31% N/A N/A N/A S8 Brazil 31% 26% 28% 31% 26% Netherlands 30% 30% 33% 45% 33% 39% Oclombia 29% 29% 20% 29% 40% N/A 36% 36% Sweden 27% 28% 29% 23% 30% 30% 30% 30% 30% 30% 30% 30% 30% 30% 30% 30% 30% 33% 35%	Chile	33%	36%	34%	34%	31%	31%
Brazil 31% 26% 28% 31% 28 Netherlands 30% 30% 38% 45% 39% 30% Colombia 29% 40% N/A 38% 45% 39% 36% Sweden 27% 28% 29% 23% 21% 23% 21% 23% 21% 21% 21% 21% 21% 21% 21% 21% 22% 21% 22% 21% 22% 21% 21	Argentina	32%	39%	40%	43%	43%	38%
Netherlands 30% N/A 32% 32% 30 Olombia 29% 30% 38% 45% 38% 39 Colombia 29% 20% N/A 36% 36 Sweden 27% 28% 29% 23% 23% 23% 23% 23% 23% 23% 21% 21% 21% 21% 21% 21% 21% 21% 21% 21%	Indonesia	31%	N/A	N/A	N/A	38%	32%
Peru 30% 38% 45% 39% 393 Colombia 29% 20%	Brazil	31%	26%	28%	31%	28%	29%
Colombia 29% Sweden 27% Switzerland 24% 24% 33% United States 23% 33% 34% 35% 33% 34% 35% Winted States 23% 33% 35% 30% 22% 28% 27% 26% Thailand 22% 28% 27% 26% State 21% 25% 23% 20% 10% 11% 11% 16% 14% 16% 11 12% 21% 25% 23% 20% 22% 23% 21% 20% 22% 23% 21% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 16% 1	Netherlands	30%	N/A	32%	32%	30%	32%
Sweden 27% 28% 29% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 21% 21% 22% 23% 21% 21% 22% 23% 21% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22%<	Peru	30%	38%	45%	39%	39%	38%
Switzerland 24% Italy 24% United States 23% 23% 33% Poland 22% Thailand 22% Canada 22% 1Mia 21% 21% 25% 21% 25% 21% 25% 21% 25% 21% 26% 21% 25% 21% 25% 21% 26% 21% 25% 20% 25% 21% 20% 21% 23% 20% 25% 21% 23% 20% 25% 23% 28% 23% 28% 23% 28% 23% 21% 20% 25% 23% 21% 26% 28% 21% 28% 21% 28% 21% 28% 21% 28% 21% 21% <tr< td=""><td>Colombia</td><td>29%</td><td>40%</td><td>N/A</td><td>36%</td><td>36%</td><td>34%</td></tr<>	Colombia	29%	40%	N/A	36%	36%	34%
Italy 24% 33% 34% 35% 319 United States 23% 33% 35% 30% 23% Poland 22% 32% 28% 27% 26% Maia 22% 21% N/A N/A 31% 35% 30% 23% Canada 22% 21% 25% 23% 20% 11% 16% 14% 16% Canada 22% 21% 25% 23% 20% 17% 16% 14% 16% France 21% 21% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 23% 22% 23% 23% 22% 23% 23% 21% 15% 16% 11% 16% 11% 16% 11% 16%	Sweden	27%	28%	29%	29%	29%	25%
United States 23% 33% 35% 30% 23% Poland 22% 32% 28% 27% 266 Miland 22% N/A N/A N/A 31% 35% 30% 23% Canada 22% N/A N/A N/A N/A 31% 35% 20% India 21% 25% 23% 20% 25% 23% 22% Spain 21% 20% 25% 23% 22% 23% 23% 26% Matralia 19% 20% 23% 21% 26% 23% 21% 26% 23% 21% 26% 23% 21% 26% 23% 21% 26% 23% 21% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11% 16% 11%	Switzerland	24%	N/A	N/A	28%	32%	24%
Poland 22% 28% 27% 266 Malaysia 22% 21% N/A N/A 31% Canada 22% 21% 25% 23% 20% 1ndia 21% 21% 16% 14% 165 21% 21% 25% 23% 22% 22% 21% 21% 25% 23% 22% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 22% 23% 21% 23% 23% 21% 23% 21% 18% 21% 18% 21% 18% 21% 18% 21% 17% 18% 21% 17% 18% 21% 17% 18% 21% 17% 18% 21% 17% 18% 21% 17% 17% 17% 17% 17% 17% 17% 17% 17% 17% 17% 17% <td>Italy</td> <td>24%</td> <td>33%</td> <td>34%</td> <td>35%</td> <td>31%</td> <td>26%</td>	Italy	24%	33%	34%	35%	31%	26%
Thailand 22% Canada 22% India 21% 21% 25% 21% 25% 21% 25% 21% 26% 21% 23% 21% 23% 21% 23% 21% 23% 21% 23% 20% 25% 23% 23% 20% 23% 20% 23% 20% 23% 20% 23% 21% 23% 23% 23% 23% 23% 26% 28% 21% 22% 19% 19% 21% 22% 18% 21% 21% 22% 16% 11% 14% 14% 19% 19% 20% 20% 20% 20% 20% 20% 20% 20% 20% 20% 20%	United States	23%	33%	35%	30%	23%	21%
Canada 22% 21% 25% 23% 200 India 21% 16% 14% 16% France 21% 23% 23% 226 Spain 21% 23% 23% 28% 266 Matsralia 19% 20% 23% 21% 18% Great Britain 18% 19% 23% 21% 18% South Korea 18% 26% 28% 23% 21% Magaya 16% 11% N/A N/A N/A Malaysia 13% 21% 11% 11% 11% Malaysia 12% 11% 16% 11% Malaysia 11% 11% 16% 11% Malaysia 11% 11% 16% 11% Malaysia 11% 16% 11% 16% 11%	Poland	22%	32%	28%	27%	26%	27%
India 21% 16% 14% 16% France 21% 20% 25% 23% 22% Spain 21% 23% 23% 28% 26% Mastralia 19% 23% 21% 18% 26% Australia 19% 23% 21% 18% 21% 18% Great Britain 18% 16% 14% 18% 21% 23% 21% 18% South Korea 18% 18% 21% 22% 15% 16% New Zealand 16% 16% 11% 19% 19% 19% 17% Hungary 16% 14% 16% 11% 17% 19% 16% Malaysia 12% 12% 12% 17% 19% 16% South Africa 11% 14% 16% 11% 16% 11% Malaysia 12% 14% 16% 11% 14% 16% 11% Japan 10% 16% 11% 16% 11% 15% <td>Thailand</td> <td>22%</td> <td>N/A</td> <td>N/A</td> <td>N/A</td> <td>31%</td> <td>27%</td>	Thailand	22%	N/A	N/A	N/A	31%	27%
France21%20%25%23%22%Spain21%23%23%28%26%1reland20%1%N/AN/A26%Australia19%23%21%18%Great Britain18%26%28%23%21%South Korea18%21%22%15%16%New Zealand16%14%N/AN/AN/AN/AHungary16%19%21%21%17%17%Great Britain13%20%20%20%16%Malaysia12%12%16%11%14%16%11%Japan10%10%15%13%13%13%13%13%	Canada	22%	21%	25%	23%	20%	22%
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Ireland 20% N/A N/A N/A 26% Australia 19% 23% 21% 18% Great Britain 18% 26% 28% 23% 21% South Korea 18% 21% 15% 16% New Zealand 16% N/A N/A N/A N/A Hungary 16% 11% 19% 19% 19% 17% Malaysia 12% 12% 20% 20% 20% 16% Japan 10% 10% 15% 15% 15%	France	21%	20%	25%	23%	22%	21%
Australia 19% 23% 21% 18% Great Britain 18% 26% 28% 23% 21% South Korea 18% 21% 22% 15% 16% New Zealand 16% 16% N/A N/A N/A Hungary 16% 14% 19% 21% 22% 15% Belgium 13% 20% 20% 20% 20% 10% 11% Malaysia 12% 11% 16% 11% 14% 16% 11% Japan 10% 10% 15% 15% 15% 15%	Spain	21%	23%	23%	28%	26%	25%
Great Britain 18% 26% 28% 23% 21% South Korea 18% 21% 22% 15% 16% New Zealand 16% N/A N/A N/A N/A N/A Hungary 16% 19% 19% 19% 17% Türkiye 14% 23% 21% 21% 17% Belgium 13% 20% 20% 20% 20% 16% Malaysia 12% 11% 16% 11% 16% 11% Japan 10% 10% 15% 13% 15% 13%	Ireland	20%	N/A	N/A	N/A	26%	20%
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New Zealand 16% N/A N/A N/A N/A N/A N/A Hungary 16% 19% 19% 19% 19% 19% 17% Türkiye 14% 14% 23% 18% 21% 17% Belgium 13% 20% 20% 20% 20% 16% Malaysia 12% 11% 11% 16% 11% Japan 10% 10% 15% 13%	Great Britain	18%	26%	28%	23%	21%	19%
Hungary16%19%19%19%19%16%14%23%18%21%17%23%18%21%17%20%20%16%Belgium13%20%20%20%16%Malaysia12%17%17%19%16%South Africa11%16%11%16%11%Japan10%10%15%13%13%	South Korea	18%	21%	22%	15%	16%	17%
Türkiye14%23%18%21%17%Belgium13%20%20%20%20%16%Malaysia12%17%17%17%19%16%South Africa11%11%16%11%16%11%Japan10%10%15%13%13%16%	New Zealand	16%	N/A	N/A	N/A	N/A	15%
Belgium 13% 20% 20% 20% 16% Malaysia 12% 17% 17% 19% 16% South Africa 11% 14% 14% 16% 11% Japan 10% 10% 15% 13%	Hungary	16%	19%	19%	19%	17%	17%
Malaysia 12% 17% 17% 19% 16% South Africa 11% 14% 14% 16% 11% Japan 10% 10% 15% 13%	Türkiye	14%	23%	18%	21%	17%	18%
South Africa 11% 14% 16% 11% Japan 10% 7% 10% 15% 13%	Belgium	13%	20%	20%	20%	16%	13%
Japan 10% 7% 10% 15% 13%	Malaysia	12%	17%	17%	19%	16%	16%
	South Africa	11%	14%	14%	16%	11%	10%
Singapore 7% N/A N/A N/A N/A N/A	Japan	10%	7%	10%	15%	13%	9%
	Singapore	7%	N/A	N/A	N/A	N/A	7%



Ageing population

untry		2018	2020	2021	2022	202
Global Country Average	23%	20%	18%	21%	19%	22%
Singapore	53%	N/A	N/A	56%	N/A	51%
Japan	52%	52%	53%	48%	52%	53%
South Korea	51%	43%	46%	47%	51%	53%
Netherlands	41%	N/A	35%	27%	30%	37%
Switzerland	32%	N/A	N/A	34%	31%	30%
Great Britain	32%	37%	31%	26%	27%	285
France	31%	28%	23%	22%	26%	285
Canada	31%	38%	36%	30%	29%	30%
Australia	30%	37%	41%	31%	27%	279
Belgium	30%	28%	30%	29%	28%	309
Germany	28%	29%	24%	27%	22%	233
Poland	27%	22%	21%	19%	24%	25
India	25%	16%	14%	15%	17%	299
Thailand	25%	N/A	N/A	N/A	15%	179
Spain	23%	22%	15%	20%	22%	24
Sweden	22%	19%	26%	20%	17%	225
Italy	21%	16%	16%	12%	20%	213
New Zealand	20%	N/A	N/A	N/A	N/A	20
United States	20%	16%	17%	16%	15%	165
Malaysia	19%	12%	15%	13%	14%	150
Ireland	18%	N/A	N/A	N/A	17%	20
Türkiye	16%	16%	15%	12%	11%	150
Hungary	15%	16%	14%	13%	12%	150
Chile	11%	9%	10%	8%	7%	9%
Brazil	10%	4%	5%	5%	6%	9%
Indonesia	9%	N/A	N/A	N/A	3%	5%
South Africa	7%	5%	7%	6%	5%	8%
Colombia	4%	2%	N/A	3%	6%	4%
Mexico	4%	3%	4%	5%	5%	3%
Argentina	3%	4%	2%	3%	4%	4%
Peru	2%	2%	1%	2%	2%	3%



Appendix

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ASCENSOR
SANITARIO
BANCO DE SANGRE
TERAPIA NEONATAL
TERAPIA ADULTOS

I find it easy to get access to a pharmacy in my local area

ountry	Agree	Disagre
Global Country Average	77%	89
Indonesia	88%	2
Sweden	87%	49
Netherlands	86%	2
Belgium	84%	49
France	84%	55
New Zealand	83%	55
Malaysia	82%	55
Switzerland	82%	6
South Korea	81%	4 [.]
Germany	81%	8
Hungary	80%	10'
Canada	80%	5
Poland	80%	10
Ireland	80%	7
Australia	79%	6
Great Britain	79%	7
Spain	78%	8
Singapore	77%	7
United States	77%	8
Türkiye	77%	10
Italy	76%	9
South Africa	75%	13
Argentina	73%	14
Brazil	73%	11
Colombia	71%	14
Mexico	71%	11
Peru	68%	10
Chile	68%	11
Thailand	68%	13
India	63%	19
Japan	61%	11

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In my country, individuals often take health decisions (over the counter drugs, home remedies etc.) independently without consulting a doctor or a medical professional

Base: 23,667 online adults under the age of 75 across	
31 countries, interviewed 26 July – 9 August 2024.	

Country	Agree	Disagree
Global Country Average	59%	13%
Brazil	75%	8%
Poland	73%	9%
Colombia	73%	9%
Argentina	72%	11%
Mexico	72%	9%
Hungary	69%	10%
Peru	69%	13%
South Africa	67%	13%
Thailand	66%	12%
Indonesia	66%	13%
Chile	65%	11%
New Zealand	61%	9%
India	61%	21%
Germany	60%	8%
Ireland	60%	10%
Great Britain	59%	10%
Belgium	56%	11%
Italy	56%	12%
Malaysia	56%	15%
United States	56%	11%
Spain	55%	15%
France	54%	12%
Australia	54%	11%
Canada	54%	11%
Switzerland	50%	16%
South Korea	48%	16%
Türkiye	46%	27%
Singapore	45%	17%
Netherlands	45%	16%
Sweden	43%	14%
Japan	34%	16%



I am concerned that my personal data will be made available to third parties (government, private companies) without my consent

Country	Agree	Disagree
Global Country Average	54%	19%
Thailand	69%	8%
Malaysia	65%	12%
Peru	65%	17%
Colombia	65%	12%
Brazil	64%	14%
Türkiye	63%	15%
Chile	62%	16%
Argentina	62%	16%
Mexico	61%	13%
India	60%	20%
Indonesia	60%	14%
South Korea	59%	12%
Spain	58%	17%
Poland	56%	18%
Singapore	55%	14%
Hungary	55%	22%
United States	54%	19%
Australia	54%	18%
South Africa	53%	21%
Ireland	52%	18%
France	49%	20%
Great Britain	49%	21%
Canada	47%	18%
Belgium	47%	22%
Germany	45%	27%
New Zealand	43%	25%
Japan	43%	17%
Switzerland	41%	27%
Sweden	38%	34%
Netherlands	38%	34%
Italy	37%	25%



Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?

Lack of choice

· · · · · · · · · · · · · · · · · · ·	
Global Country Average	9%
India	23%
Thailand	15%
Mexico	14%
Malaysia	14%
Chile	12%
South Korea	11%
Peru	11%
United States	11%
Poland	10%
New Zealand	9%
Indonesia	9%
Hungary	9%
Colombia	9%
France	8%
Canada	8%
Ireland	8%
Australia	8%
Spain	8%
Singapore	7%
Great Britain	7%
Argentina	7%
Brazil	7%
Germany	7%
Italy	7%
South Africa	6%
Belgium	6%
Japan	6%
Türkiye	5%
Sweden	5%
Switzerland	4%
Netherlands	4%



Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?

Lack of investment

Global Country Average	20%
Argentina	43%
Brazil	40%
Spain	40%
Colombia	33%
Great Britain	32%
Mexico	31%
Italy	27%
India	26%
Peru	25%
New Zealand	25%
France	24%
Ireland	22%
Chile	21%
Canada	19%
South Africa	18%
Belgium	17%
Türkiye	17%
Hungary	17%
Germany	16%
Australia	15 %
Sweden	13%
Indonesia	11%
Malaysia	11%
Netherlands	_ 10%
Thailand	_ 10%
Switzerland	10%
Poland	9%
Singapore	8%
South Korea	7%
Japan	7%
United States	7%



Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?

Lack of investment in preventative health

•••••	
Global Country Average	20%
Brazil	42%
Colombia	37%
Argentina	34%
Mexico	33%
Peru	32%
Spain	27%
New Zealand	23%
Chile	22%
Indonesia	22%
India	21%
Poland	21%
South Africa	19%
United States	19%
Australia	18%
Ireland	18 %
Italy	18%
Sweden	18 %
Germany	
Türkiye	
Canada	16 %
Great Britain	16 %
Netherlands	
Hungary	15%
Belgium	
France	
Malaysia	
Japan	12%
South Korea	10%
Switzerland	9%
Singapore	8%
Thailand	7%



Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?

Poor quality treatment

Base: 23,667 online adults under the age of 75 across	
31 countries, interviewed 26 July – 9 August 2024.	

•••••	
Global Country Average	17%
South Africa	39%
Türkiye	35%
Indonesia	34%
Poland	31%
India	29%
Peru	27%
Colombia	24%
Mexico	24%
Thailand	22%
Brazil	22%
Hungary	22%
Malaysia	21%
United States	18 %
Italy	18 %
Sweden	14%
Ireland	14%
Chile	14%
Great Britain	14%
Australia	13%
Germany	13%
Canada	11%
New Zealand	10%
Argentina	10%
Belgium	10%
Singapore	9%
Netherlands	8%
Switzerland	8%
France	8%
Spain	<u> 6% </u>
Japan	<u> </u>
South Korea	5%



Poor safety

Base: 23,667 online adults under the age of 75 across	
31 countries, interviewed 26 July – 9 August 2024.	

Country	
Global Country Average	9%
India	25%
South Africa	17%
Indonesia	13%
Mexico	12%
Malaysia	11%
Peru	11%
Thailand	11%
Türkiye	11%
Brazil	10%
France	10%
Argentina	9%
Belgium	8%
Colombia	8%
Germany	8%
Switzerland	8%
Italy	8%
Spain	7%
United States	7%
Poland	7%
Ireland	7%
Australia	6%
Japan	6%
Chile	6%
South Korea	6%
New Zealand	5%
Singapore	_ 5%
Sweden	<u> </u>
Great Britain	5%
Canada Netherlands	- 4%
	- 4%
Hungary	3'



Low standards of cleanliness

Country	
Global Country Average	7%
India	26%
South Africa	22%
Indonesia	13%
Hungary	12%
Malaysia	11%
Türkiye	9%
Thailand	9%
Peru	8%
Mexico	7%
Belgium	6%
Brazil	6%
Ireland	6%
Argentina	6%
Italy	6%
Australia	6%
France	5%
United States	5%
Poland	5%
Spain	5%
Great Britain	5%
Singapore	5%
New Zealand	4%
South Korea	4%
Germany	4%
Sweden	4%
Colombia	4%
Canada	4%
Netherlands	3%
Chile	3%
Switzerland	3 %
Japan	j e



Methodology

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METHODOLOGY

These are the results of a 31-country survey conducted by Ipsos on its Global Advisor online platform and, in India, on its IndiaBus platform, between Friday, July 26 and Friday, August 9, 2024. For this survey, Ipsos interviewed a total of 23,667 adults aged 18 years and older in India, 18-74 in Canada, Republic of Ireland, Malaysia, South Africa, Türkiye, and the United States, 20-74 in Thailand, 21-74 in Indonesia and Singapore, and 16-74 in all other countries.

The sample consists of approximately 1,500 individuals each in Germany and Brazil, and 1,000 individuals each in Australia, Canada, France, Great Britain, Italy, Japan, New Zealand, Spain, and the U.S., and 500 individuals each in Argentina, Belgium, Chile, Colombia, Hungary, Indonesia, Ireland, Malaysia, Mexico, the Netherlands, Peru, Poland, Singapore, South Africa, South Korea, Sweden, Switzerland, Thailand, and Türkiye. The sample in India consists of approximately 2,200 individuals, of whom approximately 1,800 were interviewed face-to-face and 400 were interviewed online.

Samples in Argentina, Australia, Belgium, Canada, France, Germany, Great Britain, Hungary, Italy, Japan, the Netherlands, New Zealand, Poland, South Korea, Spain, Sweden, Switzerland, and the U.S. can be considered representative of their general adult populations under the age of 75. Samples in Brazil, Chile, Colombia, Indonesia, Ireland, Malaysia, Mexico, Peru, Singapore, South Africa, Thailand, and Türkiye are more urban, more educated, and/or more affluent than the general population. The survey results for these countries should be viewed as reflecting the views of the more "connected" segment of their population.

India's sample represents a large subset of its urban population — social economic classes A, B and C in metros and tier 1-3 town classes across all four zones.

The data is weighted so that the composition of each country's sample best reflects the demographic profile of the adult population according to the most recent census data. "The Global Country Average" reflects the average result for all the countries and markets in which the survey was conducted. It has not been adjusted to the population size of each country or market and is not intended to suggest a total result.

When percentages do not sum up to 100 or the 'difference' appears to be +/-1 percentage point more/less than the actual result, this may be due to rounding, multiple responses, or the exclusion of "don't know" or not stated responses.

The precision of Ipsos online polls is calculated using a credibility interval with a poll where N=1,000 being accurate to +/- 3.5 percentage points and of where N=500 being accurate to +/- 5.0 percentage points. For more information on Ipsos' use of credibility intervals, please visit the Ipsos website.

The publication of these findings abides by local rules and regulations.



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